

★★★★★ by Anon on 2019-05-17

Great care. Would highly recommend this practice.

**NPS:**

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★★★★★ by George Mallory on 2019-05-17

This visit was my first with Dr Henderson. She was very professional and taught me some aspects of eye health which, even as a physician, was ignorant. My time in the office was efficient and even though I was five minutes late, I was welcomed by all

**NPS:**

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★★★★★ by Donald Vold on 2019-05-16

The team members at Perfect Vision are friendly, professional and efficient. Dr, Henderson was thorough and took the time to educate me about my vision issues. I definitely recommend Dr. Henderson and the team for your eye care needs. Keep up the great work!

**NPS:**

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★★★★★ by Jeanette Blesener on 2019-05-15

Very through exam and very knowledgeable about all kinds of eye issues.

**NPS:**

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★★★★★ by Demetria Qualls on 2019-05-14

Great staff and knowledge of Optometry!!

**NPS:**

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★★★★★ by Anon on 2019-05-08

Thoughtful, thorough, and friendly

**NPS:**

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★★★★★ by Linda Gardner on 2019-05-07

As always, the staff was accommodating and Dr. Pickering was thorough and helpful.

**NPS:**

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★★★★★ by Anon on 2019-04-29

I have been going to this location for years, and the Pickerings are top notch. However, the trainee (i think) I recently had made me feel rushed. She took waaaay less time actually looking at my eyes then any other optometrist, and used like manual methods to do so? Like others have always used different pieces of equipment, but she like just shined a light in my eyes and had me move them around. She didn't even see the tear I have in my left eye until she referred back to my chart and looked again. I do not feel like she would have caught this if it had not been spotted before, which is not comforting. I have experienced what feels like a significant increase in floaters since my last visit, and I feel like she brushed that off as normal. But like im 23 and none of my friends experience these issues so it doesnt feel normal. I had my appointment in early/mid march, I believe the doctor had long, blonde hair

**NPS:**

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★★★★★ by Anon on 2019-04-26

Friendly and knowledgeable staff. Wait time is minimum. Experienced and young doctor tends to details. Wide selections of frames, good warranty.

**NPS:**

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★★★★★ by Sherri Greenwood on 2019-04-24

Dr Cheryl is the best. She is so relatable and concerned about our well being, not just our eyesight.

**NPS:**

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★★★★★ by Travis Reese on 2019-04-23

none thank you

**NPS:**

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★★★★★ by Tisha Webster on 2019-04-21

The service was excellent! I failed to schedule my annual CEE in December so I left a message before working hours on a Friday. I received a call back the same day and given an appointment the very next day on a Saturday (no missed work)! I was treated with smiles and hugs. I was seen promptly and received a good report from my new doctor. I love Dr. Henderson..she is so personable and put me at ease right away. I look forward to her being my doctor for years to come for my eye health. Twin, Twee, Tracie and Johanna (forgive name misspellings). You Ladies are the best and I appreciate each and everyone of you!

**NPS:**

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★★★★★ by Brittany Bocan on 2019-04-21

Dr. Henderson is very knowledgeable and walks you through each step of the process.

**NPS:**

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★★★★★ by Sharon Philips on 2019-04-17

Always a great experience. Had to stop by and get my glasses fixed. Great staff, very helpful and courteous.

**NPS:**

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★★★★★ by Anon on 2019-04-12

Dr. Sheryl Pickering is truly the best. She is meticulous and patient in all of her procedures and is fully attentive to the needs and concerns of her patients. Her support staff is especially courteous. Thanks. David H.

**NPS:**

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★★★★★ by Connie Jones on 2019-04-12

Greetings For over 10 years I have been a patient with Perfect Vision Eye Care. The service and care received has always been professional with a nice personal touch. Thank you Drs. Pickering and staff.

**NPS:**

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★★★★★ by Leisa McCord on 2019-04-11

This place is the best! I've been going to Dr. Mark for years, and he eased me into progressive bifocals as I tragically got older. The staff is amazing, and Thuy is a wonder at finding the perfect frames. Seriously, the best.

**NPS:**

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★★★★★ by Andrew Wilson on 2019-04-11

Perfection

**NPS:**

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★★★★★ by Arthur Krewinghaus on 2019-04-10

I always feel a special connection with Dr. C Pickering. She makes me feel like she would do anything to give me a better outcome with my sight. She keeps up with research in the area of glaucoma and works hard to propose improved ways to treat my condition. Her staff is uniformly friendly, competent and efficient.

**NPS:**

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★★★★★ by Carl Okpattah on 2019-04-09

Great care and service all around. Very knowledgeable physician.

**NPS:**

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★★★★★ by Ann Mahlberg on 2019-04-09

Excellent customer service

**NPS:**

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★★★★★ by Anon on 2019-04-02

Staff was very friendly and prompt. I have been coming here for over ten years and have always found their service to be excellent!

**NPS:**

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★★★★★ by Anon on 2019-04-02

I've been a patient of Dr. Cheryl Pickering for several years, and she takes a serious and personal interest in my eye health. When I called for an appointment after experiencing pain, the receptionist prioritized my need as an emergency and got me in that same morning! Dr. Cheryl was not at the clinic that day, but I was treated by Dr. Abby Henderson. She was extremely concerned about the possibility of a

detached retina, but after a thorough exam, found that my eyes are healthy. What a relief! The technician was extremely professional and personable, and the entire staff is consistently wonderful. Support this woman-owned business.

**NPS:**

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★★★★★ by Dena McNeill on 2019-03-28

I have been going to Perfect Vision for many years. Dr. Mark Pickering is wonderful. He takes the time to give a thorough exam and is very caring as well as a great listener. I highly recommend him. My visit yesterday was great. We started on time and the staff are very good with insurance, etc.

**NPS:**

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★★★★★ by Charles Gossett on 2019-03-28

Outstanding

**NPS:**

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★★★★★ by Nancy Galante on 2019-03-28

It was great, really like Dr. Henderson!

**NPS:**

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★★★★★ by Coy Hooey on 2019-03-28

My experience is as it always is...incredible. I must admit I am very hard to please but Dr. Mark, Tweetie, and staff exceed my expectations every time. I will never go anywhere else. Dr. Mark is better than all of the other eye doctors I have had since the age of four (I am 52 years old) all put together. My daughter loves Dr. Mark and Tweetie just as much as I do.

**NPS:**

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★★★★★ by Rebecca Blaylock Blassingame on 2019-03-27

Very thorough!

**NPS:**

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★★★★★ by Edward Scott on 2019-03-27

great service.

**NPS:**

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★★★★★ by Harlan Friedman on 2019-03-23

The glasses I purchased will work very well for me, and I was treated very professionally.

**NPS:**

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★★★★★ by John Porter on 2019-03-21

Live the level of care here. Highly recommend it to everyone

**NPS:**

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★★★★★ by Lois Jackson on 2019-03-19

My experience with Perfect Vision Eye care was very good. The ladies at the front desk were very pleasant and my doctor was equally pleasant and thorough.

**NPS:**

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★★★★★ by Judith Cornelius on 2019-03-12

Thank you for the great service.

**NPS:**

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★★★★★ by Mary Strawder on 2019-03-12

Dr. Mark and his staff is amazing.They take their time with you and answer all your questions. I have been going there for years.

**NPS:**

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★★★★★ by Olga Kireeva on 2019-03-11

Received the services requested, although ending up paying for services I didn't think I needed (initially request). Very satisfied that Dina mailed me my records same day. Thanks Dina!

**NPS:**

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★★★★★ by Edgar Gomez on 2019-03-08

You cannot find a more caring, helpful and professional eye care office than at Perfect Vision.

**NPS:**

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★★★★★ by Anon on 2019-03-07

Love Dr Mark!

**NPS:**

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★★★★★ by Marilyn Stovall on 2019-03-07

Always excellent care. Never rushed.

**NPS:**

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★★★★★ by Joseph Arfin on 2019-03-05

Staff was very professional and Dr Mark provided great service and is always very pleasant to his patients

**NPS:**

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★★★★★ by Samuel Lloyd-Hughes on 2019-03-03

Excellent service from every member of the staff

**NPS:**

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★★★★★ by Letha Smith on 2019-02-28

Dr. Mark Pickering and his crew are the best. They are very thorough with the care that they provide. I have been a patient at Perfect Vision Eye Care since 2008, or before, and I look forward to each visit. Looking forward to seeing the world 'clearer' once I get my new eyeglasses ordered and picked up.

**NPS:**

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★★★★★ by Ronald Hutchins on 2019-02-26

I have been a customer/patient for about 20 years and they have always provided excellent service. Dr. Mark Pickering is caring, professional, detail oriented and well trained. I give him an A+++ in all areas.

**NPS:**

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★★★★★ by Mario Flores on 2019-02-20

answered all questions that needed to be answered.

**NPS:**

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★★★★★ by Lori Tatam on 2019-02-20

I called to order contacts for the year and it was easy and pain-free. All the folks at Perfect Vision are professional and helpful.

**NPS:**

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★★★★★ by Kathleen Lewis on 2019-02-12

I have been seeing Dr. Mark for years now. His explanations of what is happening in my eyes are both thorough and understandable. I feel as though I am the only patient of the day ( NOT) because he does not rush the exams and all my questions answered. And the staff are reflect the same caring value. Love Perfect Vision!!

**NPS:**

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★★★★★ by Kieara Hooey on 2019-02-12

I love Dr. Mark. Going to the optometrist is always a wonderfully exciting and fun experience. His selection of frames are unmatched. Customer service is always excellent. I never have had a bad experience. All the employees are very friendly, welcoming and accommodating.

**NPS:**

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★★★★★ by Anon on 2019-02-07

Dr. Mark Pickering is great! And the staff is very friendly!

**NPS:**

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★★★★★ by Sejal Brahmhatt on 2019-02-06

Everyone there is so friendly and professional

**NPS:**

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★★★★★ by Michael Patrick on 2019-02-02

All good

**NPS:**

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★★★★★ by Silvia Dwyer on 2019-02-01

Great staff and an awesome Doctor!

**NPS:**

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★★★★★ by Debra Clairmont on 2019-01-30

Great response time from the office. Very professional

**NPS:**

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★★★★★ by Janet Stembol on 2019-01-27

Enjoyable

**NPS:**

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★★★★★ by Karl Stembol on 2019-01-27

I've been going to Perfect Vision for several years and been very satisfied. Staff is excellent, friendly, helpful and knowledgeable. Dr. Pickering was excellent, answered all my questions and concerns and did an excellent exam. I was able to find frames that I liked, and they take my VSP insurance. Highly recommended.

**NPS:**

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★★★★★ by Rosalind Hebert on 2019-01-26

I would not trust anyone else with the care of my vision but Perfect Vision! Dr. Sheryl Pickering is the best and follows up with me and makes sure I get what I need for eye care.

**NPS:**

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★★★★★ by Kristen Seafous on 2019-01-26

My experience at Perfect Vision Eye Care is always great with the awesome staff, but it was taken to another level of awesome with Dr. Henderson! She is amazing, and makes me want to refer the whole world to her.

**NPS:**

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★★★★★ by Anon on 2019-01-23

Great experience; kind and knowledgeable professionals were very helpful and efficient. They also did not pressure me to make any purchases or decisions with which I was uncomfortable.

**NPS:**

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★★★★★ by John Redford on 2019-01-23

Excellent service, great staff and a fantastic Doctor!!

**NPS:**

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★★★★★ by Michael Kempen on 2019-01-22

Excellent. As always great service.

**NPS:**

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★★★★★ by Pamela Badeaux on 2019-01-22

Excellent care and customer service!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2019-01-19

Outstanding service! This was my second time to walk in unscheduled and sick. They saw me quickly and professionally in almost no time on each visit. After more than ten years I still recommend them to my friends.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jeffrey Riesenfeld on 2019-01-17

As usual, very thorough and professional in every way

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl Jeffries on 2019-01-15

Everyone is courteous and very competent. Dr. Sheryl is a very good doctor.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Justin Badeaux on 2019-01-10

Everyone was nice and super helpful and Dr Henderson was easy to talk to and to understand. Thank you for everything! :)

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Susan Hoak on 2019-01-10

They are extremely kind and competent

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ann Dougrey on 2019-01-03

Dr. Mark Pickering is a very kind and thorough optometrist. His office staff and technician are also. Greatly appreciate the excellent care I received.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Andres Flores on 2019-01-03

I have been going to Dr. Pickering for almost 20 years! Everytime I walk through the door, I get treated with respect and outmost care. I Highly recommend Perfect Vision!!!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by John Ross on 2019-01-01

I've been going to Perfect Vision since they first opened always getting excellent professional results from Doctor Sheryl. She's an excellent optometrist and leaves no stone unturned when it comes to your vision and Eye Health..

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Edward L. Jones on 2019-01-01

Best care. been with them for 30 years.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-12-31

Excellent level of care! there was a diagnosis in my exam I had not known about from previous exams at other eye care facilities. Staff is SO nice!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kerry Bradshaw-Divinagracia on 2018-12-29

I have been going to dr. Cheryl Pickering since 1986 when she worked at Mcgregor. There are not too many doctors out there today that have a personal relationship with you and make you feel like family. When you go in for a checkup you get warm welcoming staff and doctor. You gets hugs, are happy to see you and ask how you are doing and how you have been? The staff is also great at picking out eyewear for you.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tammy Jaben on 2018-12-26

Dr. Sheryl always does a thorough exam and makes sure that I have a perfect contact fit. I highly recommend Perfect Vision!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Carmen Armistead on 2018-12-23

Excellent care and service!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Patricia Frick on 2018-12-19

Everyone is always so friendly and willing to work with me, from the front desk to the docs to the opticians. Love it here!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Patsy Jones on 2018-12-18

I was very pleased with the Staff at Perfect Vision Eye Care during my visit. Everyone was very nice, yet professional, and they really listened to my concerns and addressed them accordingly. Dr. Sheryl took time to explain everything during my very thorough examination (without rush). I would highly recommend Perfect Vision Eye Care to all my friends/colleagues.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Tasa Woods on 2018-12-18

I've been a Perfect Vision patient for many years. I always have a positive experience. The physicians and staff are friendly and courteous. I love Dr. Mark!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by James Simons on 2018-12-15

Friendly, knowledgeable, and practical.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Bruce Herman on 2018-12-13

Excellent

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by George Henningsen on 2018-12-11

Always quality and personal service.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Karina Suleymanova on 2018-12-11

Very pleasant atmosphere in this office, and great professional team of administrative and medical personals, and doctors.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Michael Brown on 2018-12-11

excellent

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Robert Thomas on 2018-12-08

Dr. Mark spent a lot of time with me diagnosing a problem with my eye. He is always informative and explains things so I can understand them.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Linda Williams Hall on 2018-12-08

Dr. Pickering does a thorough exam and is very personable.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jeffrey Phillips on 2018-12-07

Dr Pickering took his time and answered all my questions and did a thorough examination. I feel I'm in good hands.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Elizabeth Lieber on 2018-12-05

The entire staff at Perfect Vision Eye Care was so wonderful. This was my first visit with them. I arrived early for my appointment and they took me back early so there was hardly any wait time. Dr Pickering took the time to answer all of my questions (and I do like to ask questions) and Mrs. Nguyen had the perfect glasses picked out for me within 5 minutes. I would absolutely recommend this office to anyone.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-12-05

Outstanding!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Deborah Sanchez on 2018-12-04

Professional, thorough, knowledgeable. Kind!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-12-04

No complaints whatsoever. Dr. Mark is amazing and his clinical staff are so friendly and courteous!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cathleen Nickel on 2018-12-01

Dr. Sheryl and the whole team at Perfect Vision are consistently top notch! Professional and friendly. They go out of their way to ensure that your experience is positive and that you receive personal attention to your every need and, want. Honest and straightforward answers to questions with genuine care for each individual. They is excellent at helping you find the perfect frames for you. I live on Lake Conroe and am happy to drive over an hour and a half to have my annual eye exam with Dr. Sheryl at Perfect Vision!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-11-21

I love the staff and the doctors. Wonderful place.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Brian Owens on 2018-11-17

Always satisfied.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Stephen Hall on 2018-11-16

Dr. Mark is the best...professional and friendly

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Gary Motal on 2018-11-16

The patience , attention and quality examination/service to my vision issues was un-surpassed in my experience of dealing with vision providers.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Tram Tran on 2018-11-12

Dr. Sheryl Pickering and her staff is outstanding. She took the time to explain each step of the eye exam and the results and I did not feel rush one bit. Dr. Pickering and her staff is a gem and I drive in from Katy for the impeccable service.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Connie Kao on 2018-11-11

Everyone is competent and friendly.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kristen Olson on 2018-11-11

Perfect Vision always takes great care of me. They were pleasant and efficient, and had me in and out quickly but without rushing. Dr. Mark Pickering is wonderful!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jocelyn Guite on 2018-11-09

Everyone in this practice is professional, caring and pleasant. The exams are thorough and their selection of frames is great. I have loved every pair of glasses from here.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Tinnie Clifton on 2018-11-09

Dr. Mark Pickering is an excellent doctor. He spends quality time with his patients and truly cares about the health of your eyes. He does not rush you in and out. The staff is friendly and helpful. I greatly appreciate his care and empathy when dealing with my person eye concerns.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Tina Miller on 2018-11-08

I have known Sheryl Pickering for many years. Her and the staff are professional and efficient. I now live in Arizona but always come back here for my eye care. Would highly recommend.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Emily Bennett on 2018-11-07

The staff is friendly and caring. Very welcoming. Dr Sheryl is top notch!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Mary Comley on 2018-11-06

Great caring staff.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cynthia Miller on 2018-11-03

As usual, we were so pleased with all of the staff and our very thorough eye exams by Dr. Sheryl Pickering.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Shauna Gagneaux on 2018-11-02

Always thoroughly efficient.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Edward Scott on 2018-11-01

The service excellent.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Patricia Deeves on 2018-10-27

Dr. Pickering took lots of time, explained everything and was most patient with my eye quirks. My son and I are both highly satisfied patients.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ali Karimi Vajargah on 2018-10-21

very pleased, nice staff great service

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Carol Rawlings on 2018-10-19

Great, professional staff & Dr. Mark is always a pleasure. He takes his time with you & is very personable. Totally trust him.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-10-17

Wonderful place. All employees were very respectful and professional. Great selection of frames.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Eva Muscal on 2018-10-16

Timely efficient great care

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Charles McMurrey on 2018-10-13

Have know and used Perfect Vision for years and years. And always will. Very thorough and friendly.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-10-11

Very pleasant personell and a thorough examination.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-10-09

Dr. Mark Pickering took time to explain all procedures and findings, and to ensure understanding.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Michael Kempen on 2018-10-07

Fast service. Thuy had my new lenses installed in a flash!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lucian Wray on 2018-10-05

Excellent - appreciate being able to get office visit on short notice!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Eva Patrick on 2018-10-03

They took me in for an emergency situation. Everyone was so kind and very professional. I was treated and cared for so well. I will use them for my regular eye care now.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by David Price on 2018-10-03

Excellent care as always - thank you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Samantha Montano on 2018-09-28

I wish there were more options for eye wear, but overall Dr. Pickering and his staff were great! Very efficient, friendly, and informative. I really enjoyed my experience.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brenda Mercado on 2018-09-27

Great visit.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-09-26

Love the new doc! Thank you for squeezing me in for a potential eye emergency!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Lynne Parsons on 2018-09-20

Knowledgeable and considerate staff and optometrists. As a patient, you get the best of care and advice!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-09-19

I have been a patient at Perfect Bision Eye Care for many years and their care and service has consistently been exceptional. The Optometrist, techs and staff are all highly attentive and responsive; I could not ask for more.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Donna Warren on 2018-09-19

Dr. Sheryl & her staff are always so pleasant & professional. Makes going to the Ophthalmologist so much nicer.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by David Cole on 2018-09-17

I am a longtime client and have always felt that the both of the doctors at Perfect Vision have been professional and kind in every way. I would not hesitate to recommend them to friend or family.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Melvin Sline on 2018-09-14

Always thorough exams and excellent explanations.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-09-13

Excellent care and very professional.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mansoor Monghate on 2018-09-13

From 10 years ago, me and my wife traveling from our home in Dallas to Houston, to use Perfect Vision Eye Care. They are very professional and thorough in examining our eyes. They are very knowledgeable, and have the latest equipment. We highly recommend them.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sergio Canamar on 2018-09-09

Very professional and friendly staff.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Jo Langston on 2018-09-07

Excellent care!!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by John Porter on 2018-09-06

I have been blessed to have such a wonderful team of Doctors and staff to have cared for my vision for such a long time. Thank you for being so kind and caring to me. I am forever grateful.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-09-06

I had an emergency eye issue over the weekend and I called the after hours number. I received a call within an hour from Dr. C Pickering who talked through my symptoms and called in a script for me. Two days later the problem persisted and I was able to be worked into Dr Mark who had such an incredible demeanor and didn't rush me through at all. He truly cared about my issue and wanted to see me taken care of as soon as I could be. Such an amazing group of people that work here. Highly recommended.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gayle Roane on 2018-08-30

Everyone is so nice and professional.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-08-27

Excellent staff and doctors.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gaetano Prudente on 2018-08-26

I was feeling super comfortable even I do not speak English. They explained everything good and their customer service excelente. My wife and me with have a fun appointment.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Isabel Garmon on 2018-08-16

Great treatment

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Samuel Itin on 2018-08-13

I've been going here for over 25 years. Dr. Pickering is the best! I always receive the finest service and care here. I wouldn't go anywhere else.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl L. Mitchell on 2018-08-11

Professional, caring, and thorough! From the receptionists to the technicians, the doctor, and Twee who helps you pick out just the right pair of glasses - all around good experience! It is clear Dr. Lo is knowledgeable and caring - she goes over the pictures with you to make sure you can see for yourself the health of each eye. Appointment process is easy and they text a reminder which I find to be helpful. I had to change my appointment this week and that was a quick and easy process.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Loretta Garcia on 2018-08-11

Great, as always! Everyone in the office are so helpful and kind.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Curtis Denson on 2018-08-10

Very thorough and extremely friendly staff. Well after hours Dr Sheryl remembered something about the medication she had prescribed so she called then instead of waiting till this morning.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-08-10

Always an excellent experience at Perfect Vision. Dr. Mark takes a lot of time with you and explains everything carefully and thoughtfully. Staff is very competent and always friendly and efficient. It is always a pleasant experience and I have been a client for many years.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ronna Waller on 2018-08-08

Great staff. Great attention to the patients needs and concerns

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cielo Perdomo on 2018-08-01

I have been with Dr. Pickering's Ofc for 24 YEARS. I love how she is always on the cutting edge of the technology, ready and willing to explain anything you want to know about your eyes, and is very passionate that you take care of yourself overall. I highly recommend her for her professional excellence as well as her caring demeanor.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-07-31

I appreciate the service and attentiveness of Dr. Pickering and the staff.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cory Accardo on 2018-07-29

Everything was great, everyone was friendly and very helpful

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Khanh-Vy Hopkins on 2018-07-27

My husband starting going to Perfect Vision before we were married and raved so much about Dr. Cheryl Pickering that I switched from my then optometrist. 20 years later, we still both go and now take our two daughters. They are excellent in eye health care and the entire staff is professional and friendly. We see both Dr. Cheryl and Dr. Mark as well as Dr. Lo and would recommend all three.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Elissa Cheramie on 2018-07-26

Very kind and welcoming staff, had a great experience.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-07-21

Staff are always great and all three doctors are really awesome.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Suzann Staats on 2018-07-20

PERFECT in every way!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Richard Young on 2018-07-20

Professional, helpful and friendly!!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Gus Alvarez on 2018-07-20

Been going there for 13 years and the staff is always great. Dena is the best I must say for customer service and always making you feel like part of the family.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Margaret Iaccio on 2018-07-19

I've been coming to Perfect Vision for over 10 years now and I just have a wonderful experience every time. The staff is very friendly and helpful and I really enjoy seeing the optometrists, whether it is Dr. Pickering or Dr. Lo, they are great. Very knowledgeable and they explain everything very thoroughly.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★☆☆☆☆ by Randal Hankla on 2018-07-13

Detailed attention to my eye exam and highly professional in their diagnosis

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by David Ferley on 2018-07-10

Dr. Mark Pickering is easy to work with and explains what he is doing as he runs the different tests.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Carolyn Hodgins on 2018-06-30

As always Perfect Vision is caring, thoughtful and helpful. The Pickerings are the best.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Orian Caldwell on 2018-06-24

Service friendly and on time with staff. Professional and thorough with Dr. Lo.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jeff Denison on 2018-06-24

As always, Perfect Vision Eye care was professional and thorough describing any current issues I now have.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-06-22

Check-in was quick, I was seen quickly and problem diagnosed.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-06-22

Dr. Mark is a fantastic and patient eye doctor!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Susan Boyle on 2018-06-21

The very best eyecare services I have ever received. Across the board.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Isabel Martinez on 2018-06-20

Staff was very professional and I really liked that within an hour I was in and out.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Edwin Peterson on 2018-06-16

The registration form is too lengthy and detailed. A person gets tired of the process after about 4 pages. The Ocular History page is waaaaay too technical for the average person. It could just as well be written in Latin. In the future, I will probably just take the prescription for lenses to Costco for a considerable savings.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mercedes ArochaPegg on 2018-06-15

Awesome vision care center. The whole team is very professional, uand caring. Been a patient of the Pickering for about twenty five years still receiving excent care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Carolyn Reades on 2018-06-15

My experience was awesome, greeted by name. I was in and out in a timely manner. The staff was helpful and professional. I love Perfect vision eye care.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Travis Reese on 2018-06-14

thank you

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marsha Bennett on 2018-06-13

We have been going to Perfect Vision for over 25 years. The doctors are great and always ready assist me in getting the best vision for my needs.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kathryn Heacock on 2018-06-06

Friendly, knowledgeable, highly professional!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by John Lowe on 2018-06-06

Dr. Sheryl is thorough and knowledgeable. She takes a personal interest in her patients. She's the best.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Thomas Haney on 2018-06-03

I have known Mark and Sheryl for many years and my most recent experience is no different from any other I have had. You have treated me with respect and decency, as have all of your very capable staff. Thank you!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Grace Ferguson on 2018-06-03

Great experiece with all the staff and Dr. Lo.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Lynn Nesbitt on 2018-06-01

Excellent and prompt service, as always!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Richard Hajek on 2018-05-31

What started out as a bad day (glasses broke) turned into a great experience. Despite Dr. Mark Pickering being out of town, they were able to work me into the schedule via a cancellation with Dr. Lo. Although Drs. M. Pickering's and Lo's their styles are different, the personalized care and outcomes were still the same. Excellent and professional delivery of eye care using both traditional and the latest tools and gadgets. As suspected, my prescription changed enough to warrant new lenses for my new glasses. Thank you.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Lindall Murff on 2018-05-31

Very accomodating

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-05-30

Love the Saturday appointments and Dr. Lo and her staff are great! Would definitely recommend!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-05-23

As a current patient, I called on a Friday about a concern and was offered a Saturday appointment but opted to get "worked in" on Monday. Everyone in the office is professional, competent and genuinely concerned about the patients eye health.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Sherri Greenwood on 2018-05-18

Everyone so kind and helpful. Been going here for years and absolutely love the welcoming staff and the collaborative consulting style of the Doctors.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Richard Barsky on 2018-05-17

Dr. Lo and everyone in the office were all fantastic! Will definitely come back here!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Shannon Carter on 2018-05-16

Very friendly, timely and thorough. I appreciate that the doctors and technicians explain the different tests and results to the patient

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Toni Young on 2018-05-15

The staff is very friendly and professional. Dr. Sheryl takes time to explain any problems and answer questions. They have a large selection of glasses and are very helpful when choosing glasses.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-05-15

Excellent care. Great staff.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Rodney Crosby on 2018-05-01

Like always enjoyed my eye exam

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jeffrey Riesenfeld on 2018-04-30

The service and professionalism were top notch. Dr Mark is very detail oriented and explains things in such a way that the patient can understand. Highly recommend

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Brittany Bocan on 2018-04-29

Dr. Nancy Lo is so patient and kind. She really knows what she's doing and takes the time to listen to your concerns and meet any needs you may have. I can't imagine going to another eye doctor after going to Dr. Lo!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Mary Comley on 2018-04-27

Extremely professional staff, very friendly and helpful. Always a great experience. Very happy place.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Rachael Strom on 2018-04-27

Excellent dealing with patience

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Roger Armfield on 2018-04-25

Dr. Lo and staff are OUTSTANDING!!!!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kevin Dahlstrand on 2018-04-24

Easy process, friendly and thorough as usual.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ted Cowart on 2018-04-24

I had my eye ex. by Dr. P. and got fitted with new frames. Perfect vision, perfect service!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Edward L. Jones on 2018-04-23

In the 30 years i have used these doctors and staff.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sherry Early on 2018-04-20

They are very professional. My eyes are so bad and old. They are the ones who keeps me from going blind.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Patricia Dahnke on 2018-04-18

Dr Sheryl is always so conscientious and wonderful.. Have really thought more now about how far I am away from the computer and am anxious to try the new contacts. Hadn'treally thought about what was happening. Thank you so much.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Tory Taylor on 2018-04-17

Staff was friendly and efficient.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Camilla Clark on 2018-04-16

Great customer services.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Charles Blesener on 2018-04-13

Very professional and caring doctors and staff.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jed Guilbeau on 2018-04-13

Staff is always professional and accommodating. Very well organized and timely.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Donna Kacmar on 2018-04-13

I thought the new nurse was very nice and patient with all the testing.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Katherine Gwin on 2018-04-10

Staff are warm, welcoming, and efficient. They have all of the latest and greatest equipment. Dr. Mark is the greatest! I actually look forward to my annual visit.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Nickel on 2018-04-10

Dr. Pickering is and has always provided me and my family the best eye care over 20 years now. I highly recommend their service.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lori Brundrett on 2018-04-09

The staff at Perfect Vision Eye Care is friendly, professional and very pleasant. They made me feel at ease and were very focused on making my experience a positive one. The team at Perfect Vision Eye Care practice both excellent eye care and excellent customer service.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Graciela De Marzio on 2018-04-08

I trust Dr. Sheryl Pickering 100% with the health of my eyes/sight.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-04-04

Wonderful experience!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl Mergo on 2018-04-04

Excellent

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Bob Liu on 2018-03-27

Dr. have send a lot of time checking with double vision

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Wempe on 2018-03-21

very professional every step of the eye exam was explained picking out frames was easy with the suggestions i got.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by DeAnna Harper-Terry on 2018-03-19

I love the staff and the Doctors at Perfect Vision Eye Care

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-03-17

The office is professional and staff is very friendly. I would recommend the Office to anyone.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cynthia Chatham on 2018-03-08

The office was able to squeeze me in right away with an emergency, and the assistant was lovely and very patient and thorough. As usual, Dr. Mark was kind, funny, and so helpful; even though his schedule is probably full, he doesn't rush and takes time to explain matters thoroughly. I am grateful that he is my eye doctor, and he helps keep my vision crystal clear. Thank you!!!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Kline on 2018-03-08

The person I spoke with on the phone to order my contacts was very pleasant and courteous.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-03-07

Very thorough check.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carol Rawlings on 2018-03-06

Professional, always-courteous staff & I love Dr. Lo!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-03-06

Great people and great care!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ronald Hutchins on 2018-03-06

In a word, Perfect. From start to finish everything is taken care of in an orderly fashion by professional but friendly staff. This was an annual checkup and is very thorough. I have been a patient of Perfect Vision for over 20 years and rely on them for the best care in Houston.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-03-04

Everybody was so nice and professional.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kathryn Maxwell on 2018-03-02

The doctors

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Robin Wayne on 2018-03-02

I could not have been more pleased with the very friendly and prompt service I received . I feel as if they were family.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Loubbertha Logan on 2018-03-02

Very good, I just love the staff they really take care of their patients. Thank you all.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Michael Kempen on 2018-02-26

The staff were kind and efficient. I got out a little sooner then I anticipated.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Torrey Conerly on 2018-02-25

I am not a big fan of going to the eye doctor, however everyone that I came in contact with at Perfect Vision made me feel at ease by taking their time to walk me through what would happen during the exam.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-02-25

Awesome staff and Dr Lo was great.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kenneth Parr on 2018-02-22

Everyone was so nice, professional and helpful.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Chance Neal on 2018-02-22

My visit was great! Staff was very knowledgeable and courteous. I saw Dr. Lo, and she was so nice and professional. I will definitely return for any future needs for my eyes. Th only issue I had was that I had to go to work after my appointment and I could not dilate my eyes. This prompted me to spend \$40 extra so they could take photos of my eye instead. I'm sure this is standard practice for most places but I wish I would have known so I could have taken off work so they could dilate my eyes, which was free of charge.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ursula Akselrod on 2018-02-22

Everybody at Perfect Vision was helpfull and professional. I did not have to wait long to be seen by my vision specialist.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-02-20

My examination was prompt and thorough, and my treatment was courteous and friendly. A pleasant experience throughout.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Alexandra Guite on 2018-02-17

I love Perfect Vision Eye Care and have been getting exams and glasses there for years. My kids also go. All the staff and doctors are terrific. Yesterday my daughter got contacts, and the staff was so helpful and positive, taking time to make sure she could use them comfortably. They have a wonderful selection of frames and Thuy is so talented at helping pick out the perfect pair.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Richard Royds, Jr. on 2018-02-17

I have gone here for years and have always experienced excellent service.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Chal Barnwell on 2018-02-16

Exam and all doctors, nurses, and technicians were wonderful as always

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Tom Paulley on 2018-02-16

Great exam, very thorough and terrific staff all around.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Joan Eden on 2018-02-15

Staff are super friendly, thorough and incredibly helpful.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Maria Hart on 2018-02-14

As always, the staff and doctor are very professional and very nice. Got my problem taken care, and Dr Sheryl Pickering took all the time needed to explain and showed me where the pain was coming from. I am 200% satisfied with my doctor and would recommended her to everyone.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-02-13

Excellent staff.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Rose Smith on 2018-02-12

The staff here is excellent, kind and compassionate! We love Dr Lo and all the staff and even though we live in MS, we continue to choose Perfect Vision as our perfect place for eye care!!! Thank you all for caring for us. Rose Darlene Smith

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Curtis Denson on 2018-02-11

I may not always like the diagnosis but the people are always a pleasure to be with.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Christine Brown on 2018-02-09

Love Dr. Mark and the staff. They are very thorough

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Lawrence Lenig on 2018-02-08

Very professional and thorough

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jorge Ojeda on 2018-02-08

First time at this eye care clinic, doctors, receptionist were all welcoming and professional. Fast service and they explained all questions regarding my eye insurance, will definitely comeback again.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Erniesia Martin on 2018-02-08

The exam was very thorough. I really appreciate how friendly the staff is when I visit.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Denise Espinoza on 2018-02-08

I had a great experience with Perfect Vision Eye Care. They are very professional and are extremely considerate of their patients. They take the time to explain each step in the process and answer any and all questions the patient has. Service with a friendly smile!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Janelle Gbur on 2018-02-07

As always everyone at Perfect Vision was friendly and efficient. They value my time and make me feel like a VIP.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Carl Okpattah on 2018-02-07

Great staff and doctors.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anne Weiner on 2018-02-02

Doctors and staff are professional, friendly and helpful. I find they take their time with you answering any questions you have throughout the exam.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dairus DeNeui on 2018-02-02

Excellent service. That's why I've been coming to Perfect Vision for the past 15 years.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2018-02-01

I've been a patient of Dr. Mark Pickering for many years. He's kind, patient, and very knowledgeable - I would dream of going to another facility.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2018-01-31

All of my trips over the past 20+ years to Sheryl and her staff have been wonderful even if there was a test or two that I would have preferred not to endure. I know those special tests as well as my regular visits to your office were essential to my health, not only for my eyes, but for my whole being. Dr. Sheryl always puts her entire effort into the whole person because eyes are a big part of the whole person. Yesterday's visit to your office was s special one just like the ones before it. I kept coming to your

office because of the way I was treated and I know that I received wonderful care each time I visited. Due to my decreased ability to drive longer distances into the city and considering that I am moving to a new eye doctor that is close to my home, it was a little sentimental as well. Thank you Sheryl and your staff of Rita, Dina, "Twee" and all of the other people who helped me yesterday and through the years. If I was a little younger I would be overjoyed to continue to use Dr. Sheryl and Perfect Vision Eye Care.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tiffany Allison on 2018-01-30

Doctor is very friendly and thorough. Reception workers up front are friendly. Minimal wait.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Julia Busby on 2018-01-27

Thanks for getting me in so quickly and for not making me wait for an hour. Always good, friendly service.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2018-01-26

I love the staff and Dr. Lo is the best! They are courteous and professional. Today, they squeezed me in for a possible emergency eye problem. Thank you!!!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by David Jaben on 2018-01-26

Excellent group

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kristen Seafous on 2018-01-25

Dr. Lo and the Perfect Vision Staff are so great and understanding of your needs.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Linda Burton on 2018-01-23

I've been a patient there for over 30 years. I drive to Houston from Galveston. They are the best and I trust them 100% with my vision and eye health.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Irving Tredler on 2018-01-18

Excellent care from a very professional staff and a first rate doctor.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Russell on 2018-01-18

Very professional, courteous and thorough.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kim Ballesteros on 2018-01-14

My family loves Perfect Vision - wonderful staff and doctors and the best selection of frames in town!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brian Cody on 2018-01-09

Always excellent care and attention. Very good communication about the process and my eyes.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dianne Cook on 2018-01-08

Very professional, efficient, and on time.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-01-08

Excellence on all fronts. Every staff member with whom we interacted (appointment was for my son) was friendly, expedient, courteous, and well informed. Always a pleasure!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Pamela Badeaux on 2018-01-08

Excellent customer service!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by David Jennings on 2018-01-07

Staff was extremely accommodating. Everything was handled properly. They listened to me and we got along just fine! Nice group here! Well Done!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Oscar Febres Cordero on 2018-01-06

My visit was quick, efficient, friendly. The team from check in to walking out the door was so customer oriented, that the service and experience was exceptional. I will highly recommend it to all.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Timothy Boehm on 2018-01-05

Very thorough and comprehensive exam.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-01-05

I was in the office today to have Rita help me with adjusting the frames of one pair of glasses, and ended up ordering a new pair of glasses. I have known Rita and Dr. Pickering for decades. I have referred many friends to them because they have an expertise and a helpful attitude that is, unfortunately, becoming increasingly rare. If I could, I would give them more than 5 stars!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Andrea Rivera on 2018-01-04

I adore Dr. Mark Pickering and look forward to my visits with him! He is kind, patient, thorough, NEVER in a rush and always answers all of my questions. He is very enthusiastic and knowledgeable about his profession and he is also an educator - I always learn so much about my eyes and eye health. I have been going to see Dr. Mark for at least 12 years on a regular yearly schedule, but I think it's been more like 15-20 years combined. The other doctors at perfect Vision are also fabulous - his wife Dr. Sheryl Pickering and Dr. Lo. I have also been treated by them and the experience has been just as lovely. All of the staff is so very pleasant from the moment you call to schedule your appointment, when you walk in the door, during check in and check out, when answering any insurance questions you might have, to shopping for the perfect pair of glasses! Everyone is so helpful and caring. If you are looking for the perfect office for your eye health needs, please visit Perfect Vision Eye Care. You will fall in love!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Vincent Stasio on 2018-01-03

On time, professional and friendly staff. Kudos all around ....

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-01-03

Dr Lo and everyone there are really friendly and kind. They are attentive to my personal needs which I find rare. They do get a bit busy in there at times and buying glasses is a surreal experience.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-01-03

I have been a patient at Perfect Vision for 10+ years. I'm always treated with great care and professionalism. The office is run smoothly and efficiently so you can get in and out quickly with all your needs!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2018-01-02

Great doctors and friendly support staff who provide a good explanation and follow up.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl Mergo on 2017-12-30

The staff is extremely helpful and go way beyond the norm to help their patients.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-27

Consistently friendly and professional service.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-27

The exam was thorough, and the doctor was not in a hurry to get through the exam. There was hardly no wait to be seen, though the appointment did take nearly two hours to complete from the preliminary exams to checkout.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Mallory on 2017-12-26

Twee has taken care of my glasses and me for many years. Excellent professional service.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patsy Jones on 2017-12-22

Dr. George was extremely pleasant and explained everything to me during entire exam process. She made the overall experience for me a lot less intimidating. Generally speaking, the entire office staff was very pleasant and made me feel very comfortable during entire process.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Wempe on 2017-12-21

Very very good

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dorothy Ludwig on 2017-12-20

Very nice staff, efficient and pleasant experience overall! I found them on google and am very happy I did.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Paul Rainn on 2017-12-19

I recently switched my eye care specialist providers to Perfect Vision. The transition process was fast, and I was able to get an eye exam and recommendations for much needed new glasses on the same day. I was told it would be a week for the two made to spec designer eyewear (nice brand, photochromic lenses, anti glare/scratch, etc) to arrive but the order came in two days. So far I've had the glasses for about 5 months of daily wear and no problems. The staff was courteous, quick, and professional. Loved the fact they had modern equipment and took to time to answer all questions in detail. Overall they seem to be a well equipped, well run facility with friendly and professional staff.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kathryn Brooks on 2017-12-19

I really appreciate that the staff took the time and effort to review my benefits to make sure I paid the least amount out of pocket as possible.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-19

A great experience

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-17

Very nice and professional!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carey Nott on 2017-12-17

Mine was an emergency appointment, I was examined immediately upon arrival. Many tests were carried out to confirm the diagnosis and I was able to return home confident that all was well. The staff were very friendly, efficient and reassuring. I have been a patient at Perfect Eye Care for many years and would not hesitate in recommending them.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Steven Sacks on 2017-12-14

All of the staff is great and have enjoyed going to the practice for years.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-12-12

Excellent eye care - thorough exam and diagnostic eye testing. Support staff is knowledgeable and very polite. Dr. Pickering reviews all results in a way that is easy to understand.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kathleen Huber on 2017-12-08

i've always received the most thorough eye exams at Perfect Vision. The entire staff is friendly and thoughtful.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Elliott Bridger on 2017-12-07

All of the assistants and staff are friendly and contentious. They did a terrific job, and I was in to see Dr. Mark very quickly. As always Dr. Mark was excellent. He is very caring with terrific bedside manner. Best doctor I've ever been to.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kathleen Huber on 2017-12-07

the staff and the doctor always are considerate and helpful. i always get a most thorough exam and good advice for caring for my eyes.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Wilma Parks on 2017-12-05

very GOOD

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Julia Blevins on 2017-12-02

Dr. Lo and office staff were friendly, thorough, and professional. I will be continuing my eye care here!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-29

Dr. Loh was thorough and knowledgeable. I highly recommend her and the friendly staff at Perfect Vision. (Tracy was also very patient and helpful.)

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-27

My appointment took a bit longer than I was expecting, but I was well taken care of.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Yingxia Lin on 2017-11-26

This is so far the best eye check-up experience I have ever had in my life. Now I see why there are people even moved out of town are still coming back here to see doctors here. Dr. Mark is truly wonderful. He listens to your concern and cares a lot about patients' eyes. And the whole optometry staffs are also very knowledgeable. They explain all the details to their customer so we understand everything. I also enjoyed a lot chatting with the staffs. Everyone was super nice. 10 month ago I chatted with one Asian lady who works there ( but I did not see her my last time visit). She left me this impression that Perfect Vision Eye Care is different than the other optometry because they truly care about patients unlike some of the business shops just wanted to make money off customers. And I sense the whole optometry is like one big loving family. I get attracted by this super positive energy this place has also the professional service they provide to me. Again, I can not thank enough for Perfect Vision Eye Care and I would definitely come back.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-24

Excellent and efficient as always.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-21

Kind, helpful, and service with a smile!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Maegan Nunley on 2017-11-18

I've been going to Perfect Vision for 4 years now and they are always awesome.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ann Mahlberg on 2017-11-17

Excellent eye care

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marty Warren on 2017-11-16

I have been seeing Dr Mark for 25 years. He is the best!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sidney Eure on 2017-11-12

Always great service, specifically here when ordering new contacts. Very easy

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Deborah Sanchez on 2017-11-10

Great people, great Doc!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-11-10

Highly recommended. I wouldn't trust my eyes to anyone else.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rebecca Horne on 2017-11-10

I feel like I always get a very thorough exam and they explain the results in a way anyone could understand. Plus the wait times are always minimal and the entire staff is so friendly!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mark Zimmermann on 2017-11-09

As always, the service was Excellent from the minute I walked in to the minute that I left.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ann Dougrey on 2017-11-09

Dr. Mark Pickering does a very thorough eye examination. He spent a lot of time with me to make sure all of my questions were answered. His office team is professional and kind. If you are looking for a great optometrist, make an appointment with him!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2017-11-08

Very helpful staff, good range of frames & reasonable price structure

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Mary Comley on 2017-11-04

Excellent service as usual. Twin sorry if misspelled, is a significant asset to your customer service. She makes customers feel as though you are the only one. She is confident which makes me feel comfortable. Dr Mark takes his time. Thanks for the five star service.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by John Thomas on 2017-11-03

Service very prompt and Dr. spent a lot of time going over any issues that I may have

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jason Ficht on 2017-11-03

Very thorough exam.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mitch Weigand on 2017-11-01

Very professional and detailed. I felt cared for.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anthony Atto on 2017-10-30

Overall, the staff were attentive and courteous. The technicians were pleasant and knowledgeable. Perfect Vision makes your medical history available to you through an easy to use online portal (which includes all other basic features like scheduling appointments, etc.) Nancy Lo, the optometrist, gave me one of the most thorough eye exams I have ever received. Most other offices have me in and out in 15 minutes.

While the speed is nice, you don't need to be a doctor to know that you likely did not receive a quality or thorough exam. While it took closer 45 minutes with the full battery of tests, pictures, etc. (I was a first time patient), Dr. Lo fully earned my trust (and business) with her care, patience, and attention to detail.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by LeeEster Jefferson on 2017-10-27

Excellent service as usual.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2017-10-27

Great experience!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mesha Carpenter on 2017-10-26

Everyone was very friendly and helpful. Dr. Shirley is great!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cary Weiner on 2017-10-26

The experience as excellent as usual

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★★ by Mary Ytterberg on 2017-10-19

I really loved the doctors and staff that I met at my appointment and appreciated how patient and thorough Dr. Sheryl was during my examination. I also loved that I had the option to not get my eyes dilated but was still able to be thoroughly examined. However, I had a terrible experience when picking out frames. Frankly, the woman that helped me (Twee, I believe) was talking about random things (ex: a dress with multiple colors by a river, that I should belt my dress, and that I was too young to be a lawyer). She never once asked me what I had in mind or any preferences I may've had but handed me pair of glasses after pair of glasses. I felt incredibly overwhelmed and was unsure doubted that I would end up with what I needed. Eventually, I tried on a pair of Tom Ford frames and, though I said they felt big on my face, she kept telling me that they fit my face and round face shape. I went home and looked them up because they seemed very expensive and found that I had been charged \$39 more (for the frames alone) than the full cost to buy directly from the Tom Ford website. On top of that, I learned those frames were advertised on the Tom Ford website as mens glasses. When I called to address these issues, she avoided answering my questions regarding the price and whether they were mens glasses; instead, she repeatedly told me that "most glasses are unisex." Eventually, I had to call back and speak with Twin and Rita, who were both wonderful and nice, esp. Twin. In the end, I had to make another trip to the office to pick out another set of frames with Rita. Rita let me look at the frames with my husband and provided her opinion when helpful. She price-matched the price of the frames I selected (because they, like the other pair of Tom Ford frames, were also priced well above the full price on the Tom Ford website), and I am excited to receive my frames. Because I liked the doctor and clinic staff, I may continue to visit the clinic for my optometry needs; however, I do not think I will ever buy frames there again, given the over-priced items and my general experience.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Frick on 2017-10-19

As always, Dr. Mark was professional and friendly, taking time to answer all of my questions in detail and in terms I could understand. Thuy was great in helping me select my new frames - I can't wait to get them!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-10-19

Very thorough eye exam.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carolyn Hodgins on 2017-10-16

You could not find a better place. They do a very thorough exam to make sure your eyes are healthy and if you wear glasses, that you have a prescription for lenses that will be correct. Not only are they professional at their job but are very friendly and personable.

**NPS:**

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★★★★★ by Shirley Henry on 2017-10-12

Excellent! Staff friendly, atmosphere friendly, doctor wonderfully down to earth.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sydnie Kempen on 2017-10-08

Thorough, professional and personable - great eye care.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-10-06

Dr. Pickering and his staff are very efficient, helpful and professional. I was taken on time, my examinations were thorough and not rushed. At the end of the appointment Dr. Pickering answered all my questions fully.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brenda Bennett on 2017-10-04

Friendly and quick greetings and staff. Very thorough and efficient examination and explanation of charges. They are able to quickly verify insurance and discuss options with you.

**NPS:**

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★★★★★ by Tiffany Chan on 2017-10-03

I always feel that my eyes are in good hands with Dr. Mark Pickering! Plus, they were able to help me find glasses that I think look great on my petite face.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mari Galang on 2017-10-01

I have been going to see Dr. Mark Pickering for more than 3 years now and I have always been happy with depth of evaluation and the time he takes to make sure I have the best fitting contacts! Will definitely keep seeing him for sure.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Ann Wacker on 2017-09-28

I have terrible eyesight and am very particular about who I go to for eye care. The doctors there are exceptional and very caring. The staff is amazing - so friendly and fun. They balance several customers at once but you don't feel rushed or ignored. Love this place!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rita Rivera on 2017-09-25

BEEN GOING FOR YEARS AND NOTHING BUT THE BEST SERVICE EVER!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christy Favorite on 2017-09-25

Great customer service.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Richard Huang on 2017-09-24

Great care, thorough, listened to my concerns and explained everything to me

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Natalie Davis on 2017-09-23

Perfect Vision always has the most up to date equipment. My doctor, Dr. Sheryl Pickering is very thorough and very personable. I always look forward to my yearly examine.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Heather Houston on 2017-09-21

Everyone is just so friendly and helpful. We drive into town from Sugar Land because of the dr and staff. We love everything about Perfect Vision Eye Care.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christina Rooke on 2017-09-21

Always have a great appointment with Perfect Vision Care. Mark is truly dedicated and enthusiastic about his work.

**NPS:**

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★★★★★ by Anon on 2017-09-20

Efficient, pleasant team!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Donna Warren on 2017-09-18

It was so easy to make an appointment using the website & not having to make a phone call. Everyone there was so pleasant & Dr. Sheryl is the best.

**NPS:**

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★★★★★ by Anon on 2017-09-17

Friendly, Very Professional. Highly recommended.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-09-14

Great staff!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-09-13

The comprehensive examination is a reassurance every year that, if something goes wrong with my eyes, Dr Sheryl will be on the case right away. She is tops!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephanie Sanchez on 2017-09-13

The staff and Dr. Lo are amazing! I never have any issues with the team as everything is always clean and timely. I intend on keeping Perfect Vision Eye Care as my optometrist for as long as I can.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Cameron Shoffner on 2017-09-12

I've been a patient here for over 4 years and love it. The staff members are all friendly and the doctors are thorough and professional. Would recommend to anyone.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Melvin Sline on 2017-09-11

Always a good experience. Dr. Sheryl takes time to explain things.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jacqueline Garner on 2017-09-02

Went because my contact ripped in my eye. After several minutes of exam and washing out my eye nothing was found. A few days later I had pain in my eye and the piece of contact came out.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sophia Spano on 2017-09-01

Excellent service- patient centered and supportive.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anastasia Newheart on 2017-08-23

Everyone at Perfect Vision was helpful and friendly. Dr. Lo was very thorough, attentive and welcoming. I appreciated that the staff were clear about how much different services would cost.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kathrine Maldonado Sanchez on 2017-08-20

Fantastic service from the entire staff - very friendly and attentive. Dr. Lo is professional and thorough. Would highly recommend!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Eugene Williams on 2017-08-18

I have been a patient for twenty years +/- and have been pleased with the high quality service from the staff , especially Dr. Cheryl.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Maria Dungler on 2017-08-18

Dr. Mark is always so gentle and thorough! I don't know the name of his young, Hispanic assistant, but she was so pleasant and good at explaining everything so well. I always feel very welcome during my visits.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-08-18

Very attentive and patient, always willing to answer any questions.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tiffany Cortez on 2017-08-18

Greatly appreciated the help I received with sunglasses I bought from an outside boutique. They didn't have to help since I got them from another store, but they did and very happily! Thank you again!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Alan Sedgwick on 2017-08-17

Excellent.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-08-16

I have purchased sunglasses, which I was vey pleased with the frame. Since the sunglasses will have prescribed lenses, I am waiting patiently for them to return so I can pick up at the vision eye store. The sale associate was very helpful with the selection of the frame and color lenses.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-08-16

The appointment was for my daughter. We were more than pleased with the entire process - from scheduling down to final payment. The staff couldn't be more friendly and professional. Dr. Lo was thorough, informative, and made sure all of our questions were answered. A great experience!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Peter Nguyen on 2017-08-15

Dr Pickering and his staffs are excellent in taking care of the customers

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Jo Langston on 2017-08-15

From the moment you walk in, all the employees are very hospitable and knowledgeable. You get a full examination experience with up-to-date equipment. Dr. Sheryl is the best!!! An exceptional, insightful doctor! She knows the eye inside & out. She has a very personal approach.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Izabela Decerbo on 2017-08-12

Everyone was very friendly & professional! Dr. Lo was very thorough and explained everything very clearly for my daughter. It was a great experience for our first eye exam!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Penelope Cole on 2017-08-12

Dr. Nancy Lo was very enthusiastic and knowledgeable!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kip Hall on 2017-08-11

Great service and eye care provided by these doctors. Their office is proactive in reminding you about your annual eye exam, upcoming appointment, and feedback following an appointment. Highly recommend!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephen Hall on 2017-08-11

EXCELLENT service from Mark and Sheryl

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jacob Strom on 2017-08-11

Good job

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kevin Kolodzie on 2017-08-10

Worry free, painless, every procedure explained before each exam. Did not receive my validation code so I could finish up .

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-08-08

Very thorough exam and excellent communication by the doctor

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Joseph Guidera on 2017-08-05

Professional care. Courteous staff.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-08-04

My entire family loves Dr. Mark and Dr. Cheryl! My youngest son had his first exam and was treated amazing! Dr. Cheryl explained everything clearly. My son was very

comfortable with the entire staff. We can't imagine going any place else! We live 25 miles away, it's way worth the drive!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Samuel Itin on 2017-08-04

I've been going here for over 25 years. Even though I no longer live in Houston, I still travel four hours to see Dr. Sheryl Pickering. I always receive the most professional, experienced eye care. I wouldn't go anywhere else.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Janell Blose on 2017-08-03

Scott was extremely helpful, funny, and really enhanced my first experience. Dr. Lo made me feel comfortable and even though the diagnosis isn't what someone my age wants to hear, cataracts at 37, I know that the care of my vision is now in great hands. Excellent service, professional, friendly and I never felt rushed.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Greg Gregory on 2017-07-31

The entire staff of Perfect Vision Eye Care was great. I was greeted promptly and checked in quickly. The testing was done professionally and explained thoroughly. Dr. Mark took the time to carefully go over the results. I had great help in selecting new glasses as well. This is a well run operation and they all make you feel welcome. Overall an outstanding experience.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lori Brundrett on 2017-07-31

Excellent and professional team of caring people. Fifteen years going to this team experts and still satisfied.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Margaret Iaccio on 2017-07-30

Had a very pleasant experience. Want to mention that Scott was excellent. Explained everything very accurately. I saw a new doctor as well, who was very informative and took the time to explain everything. Thank you Dr. Lo!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephen Miller on 2017-07-29

Had my annual eye exam and contact fitting here recently, and had a great experience. The staff is very friendly and knowledgeable, and I was treated very well by everyone working that day. I would recommend this place to anyone looking for an eye doctor/eyeglass shop.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephen McCauley on 2017-07-28

I had a wonderful appointment with Dr. Mark. As always, he was very courteous, professional, friendly, and very thorough. He took the time to explain all of the procedures and address all the questions and concerns that I had. I always have a great experience when I come to his office. I frequently refer him to my friends and colleagues. The office staff is friendly and patient.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ian Tello on 2017-07-27

Everyone is soo helpful and real nice, a great experience every time!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-07-26

I went to Perfect Vision as a walk-in to deal with an acute trauma. I was seen quickly. The optometrist was very thorough in her exam. Luckily I had no corneal abrasions. They referred me on to an another center to deal with the eyelid and made an appt but upon arrival at the other office the reception said they had no information. I don't know where the glitch came in.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carol Rawlings on 2017-07-26

All staff are very professional & so nice. Love Dr. Lo!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Miguel Tello on 2017-07-26

great service

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ronald Mesa on 2017-07-24

Across the board, Dr. Lo and every member of the staff was helpful, kind, and a delight to work with.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Adelaide Beard on 2017-07-20

Everyone was so nice here and I had no wait time at all. I walked in as a new patient without insurance and they were very money conscious, even when they didn't have to be. They answered all of my questions, told me their concerns, and had me out of there with a goody bag. I would recommend this place to anyone!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Melissa Martin on 2017-07-18

Dr. Mark Pickering and his staff are very thorough and good at what they do. I've been going for several years and have complete confidence in the practice.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rodney Hodgins on 2017-07-17

Great Doctors. If you want a true exam this is the place.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Adelaja Ayo-Vaughan on 2017-07-17

Excellent service. Staff was professional and friendly

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Voss on 2017-07-14

Dr Mark is very thorough and careful with everyone's eyes. He takes his time to check everything. Lovely staff and always work on meeting patients needs

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Debra Rempell on 2017-07-13

Most thorough eye exam I have ever had. Fabulous staff. I have finally found a great eye doctor!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-07-12

Great staff, of all levels, provided Excellent Customer Service as well as Companionate Patient Care, Thanks!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Vecellio on 2017-07-07

The staff & Dr. Sheryl always provide the best, careful, timely care!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jonathan Vacca on 2017-07-01

The staff was very thorough & knowledgeable. I would recommend this place to friends & family.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gary Lunde on 2017-06-28

great

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Laura Custer on 2017-06-27

Best and most comprehensive eye exam!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jamie Thyssen on 2017-06-22

As always, my experience was great! Long time patient and I've always been very happy with the entire staff.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jacqueline Marshall on 2017-06-21

Amazing experience!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Joseff White on 2017-06-21

Very nice and professional.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gayle Roane on 2017-06-20

Been a patient of Dr. Mark Pickering at Perfect Vision for about 15 years. Always a great experience. From the time you walk in until the time you leave, you are well taken care of. Highly recommend for all your vision needs.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dawne Jordan on 2017-06-15

They are always so pleasant and efficient on the phone.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sean Nolan on 2017-06-15

Great service. Helped me with my eye care needs.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Mercedes ArochaPegg on 2017-06-14

Dr Mark is awesome. Great bedside manners. Is never in a rush, he always takes his time and explains everything to me. Thank you Dr Mark for always being so kind and caring to our family. The staff is very professional and kind. Tee is very knowledgeable and helpful with the selection of your frames. Thank you all for excellent care!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-06-14

It would be hard for me to say anything negative about Perfect Vision Eye Care. They are like family to me since I have gone there for so many years but they continue to be professional, competent and caring. Everyone knows their job and they execute it properly and with a good bedside manner. Their warmness and friendliness are just what puts them over the top. I will go here for my eye care until I can no longer drive that far through Houston traffic.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mehreen Gul on 2017-06-10

A very courteous and helpful staff!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sharon Philips on 2017-06-09

They are friendly, professional and thorough. I would not go anywhere else for my eye care. Been going there for many years.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sharon Philips on 2017-06-09

They are friendly, professional and thorough. I would not go anywhere else for my eye care. Been going there for many years.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Joseph Allen on 2017-06-08

excellent and thorough as always-been going here for 17 years!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Charles Blesener on 2017-06-06

Both thorough and professional while still personal and reasonable.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Charles Blesener on 2017-06-06

Very thorough and professional while still personal and reasonable.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carolyn Reades on 2017-06-01

I had a long wait arrived at 2:55pm for a 3:15pm appointment. It was 45 mins before my pre-testing was done and another 30mins to see Dr Mark. I left the office after ordering my glasses at 5:30pm. If I arrived to your office an hour late I would not be seen by the doctor, would have to reschedule. I am asking the same respect. Dr Mark is wonderful answered all my questions, never seem rushed. Thank you

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Dahnke on 2017-05-25

As always, everyone is so caring and professional. I am very pleased.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jennifer Townsend on 2017-05-22

The Doctors Pickering are both so wonderful and their staff always make me feel comfortable and welcome.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dennis McCord on 2017-05-17

Dr. Lo diagnosed the problem and proscribed medication to take care of it. She is professional and very kind. I was very pleased when I left.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-05-13

Always excellent!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-05-11

Very professional! Dr. Lo is great to work with. Easy going staff and incredibly helpful optician :)

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-05-10

Perfect Vision Eye Care has a very friendly and professional staff, and I have always been seen on time for my appointments. I have seen Dr. Sheryl Pickering and Dr. Nancy Lo. I would highly recommend both of them.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anita Burgess on 2017-05-09

The doctors and the staff always are courteous and friendly.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Norma James on 2017-05-08

I have been to both Dr. Pickering's and they are both thorough and explain their findings in detail. I would highly recommend either doctor. The staff is also very nice and helpful.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-05-05

Service is excellent...very efficient and customer-focused.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-04-28

Every aspect of the appointment went perfectly and the attention to detail is phenomenal.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Katherine Brem on 2017-04-28

Timely and efficient front office staff; truly superb medical care. Dr. Sheryl has seen both me and my teenaged daughter. We each received thorough eye exams, and she left no question unanswered. Dr. Sheryl even referred me to a specialist for a condition she spotted during my eye exam. It was in such early stages, the specialist expressed surprise she had even been able to diagnose it! What's more, everyone in this office is friendly and helpful. I wish all my medical providers offered this kind of service! Thank you.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by John Redford on 2017-04-28

Fantastic service. Cheryl is very, very thorough.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carolyn Hall on 2017-04-26

Dr. Sheryl Pickering is an excellent Optometrist. She listens to her patients' concerns and provides a thorough examination. In Addition, Perfect Vision has state-of-the-art instrumentation for peripheral vision testing, field of vision mapping, and glaucoma assessment. I feel confident that I receive the most thorough, accurate examination possible!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anna Rigo on 2017-04-25

We are always so thankful for the care we get from Dr Mark and his staff at Perfect Vision!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-04-21

Staff is always helpful and Dr Shirley is always thorough

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-04-21

Was a nice experience, however I waited a significant amount of time between the tech's pre exam and the exam with the Dr.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rhoda Jones on 2017-04-15

We love this eye care center. Their team is fantastic!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Darcy Segura on 2017-04-15

Ayyy this place was actually pretty dang good if i do say so myself. Besides the dilation medicine hurting my eyeballs (normal) it was a good experience. Everyone was real nice and the service was pretty dang quick. We were there not that long and the next day i am already getting my new glasses. (Chosen from a huge selection) I am sure it might vary depending on your eye balls, but i KNOW they will help you find your perfect spectacles. At the end you got great looking shades for my sensitive eyes

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Susan Hoak on 2017-04-14

Amazing care and service

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2017-04-14

The Optometrists, Opticians and administrative staff at Perfect Vision Eye Care are knowledgeable, thorough, professional, friendly, and easy to converse with. As Doctors Mark and Sheryl Pickering, and Doctor Nancy Lo examine and prescribe needed treatment for their patients' eyes, they will also let their patient know any connection between their eye health and overall physical health. They have a beautifully stocked Optical department where two professional, thorough, patient and friendly Opticians provide outstanding service. My family and I highly recommend all of the eye care services of Perfect Vision Eye Care. The Scotts

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gary Hays on 2017-04-13

Everything was great as always. Very professional, very thorough and very welcoming.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Maria Hart on 2017-04-11

It is always a pleasure to meet with my doctor as she takes the time to go over with details on everything. I highly recommend it

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Lucas Jr. on 2017-04-10

I learn something new at every visit.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Chelcie Johnston on 2017-04-05

Everyone is super nice and welcoming. Also, very thorough when going through the appointment! Can't wait to go back!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Debbie Young on 2017-03-31

It's always great to see Dr, Mark and your excellent front office staff. The staff knows the testing equipment very well and always make sure I'm comfortable during the processes.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sterling Shephard on 2017-03-31

I took my granddaughter to Perfect Vision and it was a great experience. It was her first eye exam - she is nine - and all the staff was so great with her. She did not feel nervous at all. She was very excited about picking out her new glasses. Overall a great experience.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Semere Tesfai on 2017-03-30

Great service :D friendly & knowledgeable staff

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Brown on 2017-03-28

Great care each time I am there

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kathleen Lewis on 2017-03-28

I have been coming here for over 20 years. Love Dr Mark and the explanations of tests and what he is seeing. Ms Rita- well if you want a truly honest opinion of how you look in the frames you chose she will tell you for sure. All the staff truly personable and friendly.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cheryl Jeffries on 2017-03-24

Dr Sheryl and her great staff has been caring for my eyes since 1998. Love them all!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2017-03-24

Service as usual was caring and professional

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dwayne Randle on 2017-03-22

Great service. fast and polite.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Nune Grigorian on 2017-03-22

Thank you ! Loved the option of not having to get my eyes dialated .

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Barry on 2017-03-20

Very good service.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Holmgren on 2017-03-17

Friendly, knowledgeable staff and doctors.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rodney Crosby on 2017-03-15

Great service. Friendly staff

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Garland Fredregill on 2017-03-07

Everyone was courteous ,prompt at checkin , very informative with necessary paperwork, top notch in every aspect. The worker bees are excellent.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Doug Reuschel on 2017-03-02

I have had eye exams from all 3 Dr.'s here, and they are all outstanding! The best of the best! I highly recommend them, and Perfect Vision. Everyone is so happy and upbeat. They make you feel so comfortable and at home. Wouldn't go anywhere else!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Leslie Axel on 2017-03-01

Dr. Mark was able to squeeze me and really helped me out!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ruth Romero on 2017-02-24

I was seen by Dr Mark for symptoms I'd been experiencing. He did a thorough examination and explained, in detail, what the cause to my symptoms could be. The outcome was good. Dr Mark is knowledgeable and professional and I highly recommend him! The staff is courteous and friendly.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Elisabeth Lynch on 2017-02-24

Great customer service and patient care.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Frick on 2017-02-23

Everyone is always so friendly and professional.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-02-18

Great bedside manners by all staff members! Everyone is very knowledgeable in their work and I appreciate them working with me and my insurance to make sure I get the best deal.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Susan Nichols on 2017-02-17

Been going to them for years. Fantastic eye care and thoroughly professional.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Andres Acosta on 2017-02-14

Great and very thorough.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Raleigh Brewer on 2017-02-13

I've been coming here for years and have always had a great experience. All three doctors are very knowledgeable, professional, and personable. They have a wide variety of contact and glasses to choose from to make sure that each patient leaves with exactly what they want/need. I can't recommend both Dr. Pickering or Dr. Lo enough!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Thomas Dahlstrand on 2017-02-11

Been going to Dr. S. Pickering for better than 25 years. Don't plan on stopping.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sally Hintz on 2017-02-10

really knows the latest equipment, diagnoses through , and super nice people.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marilyn Stovall on 2017-02-10

Great, as always.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephen Tennison on 2017-02-10

My 81 year old father-in-law showed up on my doorstep without reading glasses or sunglasses. I was able to walk into your shop with my FIL and receive prompt, friendly, and professional service. Our next stop was the public library and my FIL is now reading away, as has been his custom all his life. Thanks!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Welch on 2017-02-09

Always excellent care!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Karen Koch on 2017-02-03

Fantastic examination experience, as always with Dr. Mark and his team. Thorough and professional. They always take time to answer my questions and offer expertise that I trust.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dairus DeNeui on 2017-02-03

Excellent Service from great staff.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Loubbertha Logan on 2017-01-31

My experience with perfect vision has always been very good . I leave with no worries because I know I'm well taking care of. Thank you guy for all that you do. You all are the best. Dr Mark and Dr Sheryl ,thanks so much.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Bonnie Smith on 2017-01-30

Dr..Mark is very attentive, takes plenty of time to address any questions or concerns and explains everything in understandable language.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Pamela Badeaux on 2017-01-29

Excellent customer service! Love the friendliness of the entire staff. They are very personable and knowledgeable.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jennifer Dendy on 2017-01-28

Most detailed, specific and informative eye exam I have ever had or been part of (My son has horrible vision and the specialist are not as caring or thorough as Dr. Lo.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Janice Tirapelli on 2017-01-27

Dr. Mark Pickering and Dr. Sheryl Pickering are the most caring eye doctors I have ever had. They are experienced, personable, and give so much time to each patient I wonder how they make money! I recommend either of them (have seen them both). Their staff has been there many years - they are all great - which is another testament

to the Doctors. Thuy is caring and truly concerned about her clients. She is also great at helping choose a good design and fit for your glasses. The technicians are great. Can't say enough about this office.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jennifer Ramos on 2017-01-26

Service at your office was very attentive and fairly quick. Thank you!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Mallory on 2017-01-25

As usual, the staff was attentive. Dr Lo is a terrific clinician. The young man who tried to photograph my retinas was inexperienced and not very efficient. It took more than twenty photo attempts and the results were suboptimal. His performance needs to be monitored, in my opinion as a health care provider myself. I ordered new glasses. Twee is terrific

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kristen Seafous on 2017-01-25

Perfect Vision Eyecare has some of the best customer service, bedside manner, and treatment I have ever experienced in a medical affiliated environment. From the initial appointment schedule via phone to the moment I walked out of the door, I felt so welcomed and their first priority. As a new patient, I immediately felt like family. This is my new home for eyecare, and I have already spread the word to my family and friends.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2017-01-25

Perfect Vision Eyecare has some of the best customer service I have ever experienced in a medical affiliated environment. From the initial appointment

schedule via phone to the moment I walked out of the door, I felt so welcomed and their first priority. As a new patient, I immediately felt like family. This is my new home for eyecare, and I have already spread the word to my family and friends.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-01-24

Always great service there.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jennifer Buhigas on 2017-01-24

Timely, efficient, informative and personal

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Nickel on 2017-01-24

There is a reason why my wife Cathy and I return every year. Dr. Sheryl Pickering takes great care of us both and provides us with a very relaxed, friendly and professional service. Highly Recommend Perfect Vision!!! Mike & Cathy Nickel

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brenda Brennan on 2017-01-22

Great service! Dr. Lo, the staff, and Thuy all are excellent!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-01-21

Very professional. Good technology.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Phillip Andrews on 2017-01-13

Dr Mark is the best! I have been a patient with him for 16 years and will continue to be until he retires.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Paul Kraemer on 2017-01-13

Smart, efficient, enjoyable. I've been going to this office for 2 decades and this Doctor is a perfect fit with the Pickering's!!!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★☆☆☆☆ by Kristin Beck on 2017-01-12

Worst experience! Had to go pay more money to get an MD say that hat there's nothing wrong with my eyes!!!

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kim Stinebaker on 2017-01-11

I have been going to DoRs. Pickering for years and couldn't be happier. She's takes her time when she needs to and gets you in and our when necessary. Great service, knowledge able and professional staff. Two thumbs up.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2017-01-11

Extremely polite, knowledgeable and friendly staff!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Miguel Rial on 2017-01-11

I had a great experience at Perfect Vision Eye Care across the board. Everyone was polite, helpful, and very easy to talk to. Not to mention, for a first time patient the entire experience was incredibly smooth and effortless. I'd recommend them wholeheartedly!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Miguel Rial on 2017-01-06

Staff was very polite and personable. Wait wasn't hectic and everything was done in a very timely manner.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2017-01-03

Extensive exam, although the offering of extra exams for extra fees felt a little pushy. At the end, it was disappointing that my husband and I were not able to purchase lenses or frames there, because of the super high prices and the fact that there was very little you accept from my insurance for lenses, even though I called in advance to make sure I could use my insurance. We had to go to a different place to buy both lenses and frames. Each one of us ended up paying only around \$90 for everything, including really high quality frames and lenses with anti-glare.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Frank Filice on 2017-01-02

Very good first experience

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-12-29

The optometrist took time to explain processes during the appointment and answered my questions. The end felt a little rushed, however, and I left confused as to why my bill was so high.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Douglas Smith on 2016-12-29

I was very pleased with my eye exam. Both Scott and Dr. Lo were very helpful, courteous and professional. I was very displeased by the individual who helped with my selection of glasses. She was at best 'cold' if not rude, offered no help, did not discuss any options, just acted somewhat arbitrarily on my preferences. It also seemed as if my request to choose glasses via my Spectera bill was an inconvenience for her. She repeatedly choose, without any discussion, the most expensive options in that plan, and when I questioned her she apparently know little about the options ("what I choose is better with a better warranty and not a generic product like you get with pills"). She was clearly annoyed when I asked for more information. When almost finished, and having provided no advice on lense selection to that point, she declared that the lenses I choose (progressive) would likely only work in 50% of patients like me that are comfortable with bifocals, and that the only good option for me is to continue with traditional bifocals, as blended bifocals although in the Plan are really not available. I tried to get some help form others in the office, but it seemed like the glasses sales business was separate from the rest of the practice, and no one wished to intervene. Overall the glasses selection process was by far the worst I ever experienced in my 50 years of wearing glasses.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Anon on 2016-12-28

I am a long time client/patient of Perfect Vision. Service was prompt, through and professional. 1st time visit to Dr. Lu, and found her very pleasant to work with. Highly recommend to Perfect vision to all.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jeffrey Phillips on 2016-12-22

Needed emergency exam and the office worked very hard to get me in quickly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Michael Kempen on 2016-12-21

Dr. Mark Pickering and his staff did gave me great service as they have always have for the past 16 years. Dr, Pickering took is time to explain the procedures and my eye care needs. I highly recommend to anybody needing eye care to consider Perfect Vision Eye Care.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Leon Pegg on 2016-12-20

My family loves this place. It's family to us! If I have remaining FSA, I always come here first!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2016-12-18

My visit was great. The entire staff was awesome. Dr Io was very knowledgeable, explained everything and answered my questions . She even gave me very useful tips. I recently moved to Richmond and i don't mind the commute.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by John Ross on 2016-12-16

excellent experience.. I have been using them for many years and always been extremely satisfied.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Francis Huffman on 2016-12-15

Have been going to Perfect Vision for over 20 years. Always excellent.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Erica Fitzpatrick on 2016-12-14

Thorough exam.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★☆☆☆☆ by Anon on 2016-12-13

I appreciate the service that I have received over the past years. The staff is very professional and friendly. Since I purchase my glasses from perfect vision, I have asked the staff to help me with the choice of selected glasses. The staff and the doctor are very punctual and they have a good knowledge of what procedure of test to provide me.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Andrea Rivera on 2016-12-13

I adore Dr. Mark Pickering. He is so patient, empathetic, and kind. He is never in a rush, answers all of my questions, and takes the time to make sure I understand everything he is doing. I leave there feeling well taken care of and educated about my eyes. I highly recommend him to anyone that I encounter looking for an eye doctor. I also love the fact that they have the OptoMap machine that takes even better and more detailed pictures of my eyes.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-12-09

Always good with dr Sheryl

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-12-08

I have been a patient for 11 years. I have no intention of going anywhere else.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by John Porter on 2016-12-08

Fantastic front office staff. A warm welcome every time. Dr. Lo is a great addition to the Medical staff. She's engaging and informative.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by George Cunningham on 2016-12-07

For the last four or five years, Dr. Sheryl Pickering has done a yearly eye exam for me. I like she takes the time to clearly explain everything I need to know about my eyes/vision. I also like that I've never felt rushed so she can move to the next patient. I believe she really cares about her patients.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Bruce Herman on 2016-12-03

Everything went well except making an appt. online and phone did not go smoothly.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Mari Devlin on 2016-12-02

I have been a patient for years and the service keeps getting better and better. Dr. Sheryl Pickering is so knowledgeable and professional. She never ceases to amaze me on her breadth of medical and ocular competency. Nothing stumps her! She is compassionate and caring. Her staff are amazing. You will be well looked after at Perfect Vision.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Susanne Schmid on 2016-11-28

Friendly and professional staff, no waiting time, modern equipment

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Julie White on 2016-11-27

Great service and care.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-11-24

Dr. Lo and staff were very nice and professional.

**NPS:**

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-11-23

Great eyecare and staff!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by David Jennings on 2016-11-22

I was taken care of promptly. My vision needs were met 100%. Only thing I could improve upon is "My body's aging process not making me need glasses!" That's why you folks are here, to "Keep me looking good!" Great Job by Great Staff! Well Done

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ian Nott on 2016-11-22

Great visit, no waiting time, staff were all very friendly. Left confident that I'd had a thorough check up of my eyes.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-11-17

Extremely helpful and friendly!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jacqueline Garner on 2016-11-16

As always Dr Mark is great.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-11-16

Friendly, welcoming, skillful and thorough. I've seen Dr. Mark Pickering before and saw Dr. Lo this most recent time. Both are excellent, courteous and conscientious. Great place if you want an enjoyable experience, as well as a good eye exam.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Michelle Dugan on 2016-11-15

I've been going to Perfect Eye Vision for years and always have great service. For my recent visit, I had a problem with my eye and they worked me into the schedule within two hours, which I greatly appreciated.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by John Thomas on 2016-11-14

Two was very helpful and always picks the right glass for your face.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ellion Self on 2016-11-09

Everyone at Perfect Vision is very friendly and helpful!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ruby Benjamin-Garner on 2016-11-08

Complete exam and education about condition of eyes and prevention. Dr. Pickering takes a lot of time to examine and go over findings.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Angela Bricout on 2016-11-07

I was impressed with the polite service. The doctor explained what she has noticed and what my options are. Very informative.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Deborah Sanchez on 2016-11-02

Great people! Professional, experienced and personable!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Nancy McAfee on 2016-11-02

Always extremely thorough in her patient care and exceptional as a person as well.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Vladimir Khan on 2016-11-01

Good experience as usual. Friendly and professional staff. Thank you.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Stephanie Sanchez on 2016-11-01

I love Perfect Vision! Fastest and friendliest team I've ever encountered.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-11-01

on time and everyone very helpful

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-10-27

I drive from North Houston/Harris County just to see Dr. Mark Pickering. I think that highly of him and his office staff. Thorough exam and all concerns discussed. I appreciate the excellent care I receive.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-10-27

The staff was very polite and professional. I felt all my questions were answered and needs met.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Linda Burton on 2016-10-20

I've been seeing Dr. Cheryl for over 30 years and although I now live in Galveston, I drive to Houston for my eye exams because her caring, compassionate attitude towards her patients eye health is worth it to me.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Helen Cocherell on 2016-10-20

I have been a patient of Dr. Mark Pickering for 20+ years. I started seeing him in 1995. He always strives to listen to any concerns and answer any questions I might have. His staff is always friendly and helpful. Love this place.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Gary Schuetzner on 2016-10-19

Dr Sheryl is the best

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Brittany Bocan on 2016-10-17

Great experience! Great doctors and staff!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Christine Doner on 2016-10-14

Great!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Donald Vold on 2016-10-12

I appreciated the professional, expert and efficient examination and service received by the staff.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Cheryl Casey on 2016-10-12

Good office organization.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Maegan Nunley on 2016-10-10

I've been going to Perfect Vision for 3 years now, and I love it! They do a great job and have very good service.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jevon Snider on 2016-10-08

Dr lo was great

**NPS:** N/A

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★★★★★ by Carolyn Hodgins on 2016-10-07

This optical place is the best. Excellent doctors and staff

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-10-02

Everyone was friendly

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Elliott Bridger on 2016-09-30

Quick, efficient, friendly, clean, comprehensive, customized, perfect.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Lynda Terry on 2016-09-29

Exceptional as always. The entire staff is amazing. Thanks to all of them!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Satmitar Khalsa on 2016-09-27

This is the only doctor appointment I ever have looked forward to. Love the technician and the doctor. Thank you for being so awesome.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Lynne Parsons on 2016-09-22

This group of professionals exhibits an uncommon level of expertise in the comprehensive care they offer. With the use of top of the line medical equipment, diagnoses and prognoses are dependable and reliable. Additionally, these folks are friendly, kind and loving.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-09-21

Awesome experience.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-09-20

Excellence service and personal care provided.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-09-16

Review for Mark Pickering

I have nothing bad ever to say about perfect vision. Tracey prepared me for the doctor and she is fabulous. She calmed me down and has a great personality. The Pickerings are the best doctors around. The staff is top notch.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-09-16

Review for Sheryl Pickering

Extremely thorough exam.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Janis Rudd on 2016-09-14

Review for Sheryl Pickering

Rita, Tracey and Deena are always so helpful, and the other staff that I don't usually work with are pleasant and know my name. Dr. Sheryl always gives me sample contacts to try before buying, but she always checks them after trial to be sure they are fitting well and performing well. In exams, she has detected problems in both my husband and my eyes that required our seeing specialists. She referred us to very good docs. Perfect Vision is like family to us!

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-09-13

Review for Mark Pickering

Great visit, staff very courteous, professional, and explained everything with appropriate level of detail. I appreciate that they don't try to pressure me into new glasses.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Robert Andrews on 2016-09-07

Review for Nancy Lo

Great service as always. Friendly, helpful, always a nice greeting when I walk in the door.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Kathy Garza on 2016-09-03

Review for Sheryl Pickering

Dr Sheryl Pickering is great! Been going to her for years. I could go somewhere close in Katy however she provides a very detailed vision exam and her staff is excellent!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Darla Waters on 2016-09-02

Review for Sheryl Pickering

I have been seeing Dr. Sheryl Pickering for 19 years. She is extremely thorough and gives you her full attention during your visit. I have also had times I needed to call after hours and she always contacted me quickly and discussed my issue without rushing me. I highly recommend Perfect Vision for your eye care needs.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Dennis McCord on 2016-09-01

Review for Mark Pickering

Very thorough exam. Peace of mind.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Carol Rawlings on 2016-09-01

Review for Nancy Lo

I loved Dr. Lo. She was confident, knowledgeable & had a great bedside manner. All the staff are great!!

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Elysse Orchard on 2016-09-01

Review for Sheryl Pickering

Excellent care throughout the process: I am not an easy patient due to severe myopia which has become more complicated now that I am older and need to be assisted for reading too. Dr Sheryl Pickering was willing to see me multiple times and Thuy assisted to get the glasses fitted perfectly. I hadnt seen this well with progressive lenses in forever! This was again repeated this year. I have been back again and they provided the same service

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Allan Steinberg on 2016-09-01

Review for Nancy Lo

Very impressed with the thoroughness and professionalism of the staff. They were very knowledgeable and courteous.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-08-28

Review for Nancy Lo

Everyone was very nice. Great experience.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Gary Rabalais on 2016-08-26

Review for Sheryl Pickering

Once again, excellent service and care. I have been seeing Drs. Mark and Sheryl for over 20 years. Miss Rita provided her typical thorough and helpful service with eyeglass selection. Thanks!

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-08-25

Review for Mark Pickering

Always so professional and excellent care!

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Irene Lawder on 2016-08-24

Review for Nancy Lo

I had an emergency and did not have an appointment. I was scheduled the same day and although I expected to have a longer wait than usual, I was helped as soon as I arrived. All the personnel are helpful, friendly and caring.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2016-08-24

Review for Mark Pickering

Dr. Pickering is the best! I trust his experience and truly appreciate his genuine kindness. I will provide constructive feedback to help the office get even better. There was a new employee - a male. Did not catch his name. He seemed to be distracted/aloof. The following are examples: 1. When he was performing the test on the machine with the clicker, the results showed I had failed with my left eye. This is consistent with prior years and the techs have always retested me immediately. I told him this and he responded that the doctor would decide whether to redo (Dr. Pickering later ordered a redo). I feel he could have been proactive and retested me immediately. Additionally, it was a new machine for me and he did not tell me I could blink or that I couldn't squint my other eye. I figured that out on my own and later given proper instructions by Dr. Pickering. 2. When performing imaging on the Optomap machine the images showed two white dots that frightened me. He did not explain to me those were a mere reflection nor did he make the proactive, professional decision to redo the image. Dr. Pickering later ordered a redo of the images. Additionally, there is an image where the tech has to assist by opening the eyelids and he was not doing a good job of it. I told him and he slightly improved. 3. Once my exam was completed I was sitting in the waiting room waiting for my husband to undergo his exam. I

tried to be proactive to save time later and asked him if I could check out. He responded that he had to ask the doctor how to bill something. He then asked another assistant what to do and she told him how to code/process. I thought with those instructions he would be able to check me out but he started confirming appointments on the phone. Completely ignored my request to be checked out and did not update me on why he chose to not check me out after receiving instructions from the other assistant. 4. In the exam room he offered me water after completing his intake. I replied yes. I never got my water until I was leaving and asked for it. He was nice but just seemed distracted, unfocused.

**NPS:**

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★★★★★ by Rebecca Pahlka on 2016-08-24

Review for Nancy Lo

I am very pleased with the service at Perfect Vision. Dr. Lo and all the supporting staff were wonderful.

**NPS:**

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★★★★★ by Susan Richard on 2016-08-24

Review for Mark Pickering

On time, efficient, friendly and responsive.

**NPS:**

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★★★★★ by Anon on 2016-08-21

Review for Nancy Lo

Excellent experience!

**NPS:**

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★★★★★ by Charles Rockwell on 2016-08-18

Review for Nancy Lo

Excellent experience! Staff is always friendly and professional. I was initially skeptical about seeing a new doctor, but Dr. Lo is now my new favorite (Sorry Dr. Mark)! I have been using Perfect Vision Eye Care for more than 10 years now, and the service and individual attention I have received has been wonderful.

NPS: 

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★★★★★ by Bob Liu on 2016-08-18

Review for Sheryl Pickering

My appointment was on time & Dr. explaining clearly what is my problem & possible solution.

NPS: 

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★★★★★ by Elizabeth Bassett on 2016-08-14

Review for Nancy Lo

I needed an eye exam after skipping it for several years, and the staff were all helpful, friendly and everything ran smoothly. I appreciated the staff evaluating my insurance before I arrived to see if the exam would be covered (it wasn't), and then telling me before I booked how much it would cost out of pocket. The staff and Dr. Lo gave me a thorough exam, updated prescription, and I'll definitely be back for any future needs.

NPS: 

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★★★★★ by Gus Alvarez on 2016-08-13

Review for Mark Pickering

First time ever for my son, and I was very pleased to have Twen personally take care of my son. Also important to say that Dr. Nancy Lo..did a great job making my 10 year old feel comfortable during his exam.

**NPS:**

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★★★★★ by Stephen Gardner on 2016-08-11

Review for Nancy Lo

Excellent

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Dawne Jordan on 2016-08-10

Review for Sheryl Pickering

They had a good variety of sunglasses frames and she took the time to measure me carefully since I was ordering progressive bifocals. I have been a patient at Perfect Vision since they first opened about 20 (?) years ago.

**NPS:**

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★★★★★ by Odele Taylor on 2016-08-07

Review for Nancy Lo

Excellent and professional service!

**NPS: N/A**

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★★★★★ by Anon on 2016-07-26

Review for Nancy Lo

My 1st experience with Dr Lo ... whom I now believe is a Great addition to the Pickering Team!

NPS: 

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★★★★★ by Julie Provasi De Lemos on 2016-07-23

Review for Sheryl Pickering

The staff was very friendly and efficient. I hardly needed to wait in order to begin my appointment. As always, Dr. Sheryl gave a thorough and knowledgeable exam.

NPS: 

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★★★★★ by Erica Martinez on 2016-07-21

Review for Nancy Lo

Staff was very friendly and helpful! What sparked my interest in this place was because they were one of the very few who carried Gwen Stefani Gx Eyewear. I am really glad I chose them and will continue to go here for years to come!

NPS: 

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★★★★★ by Anon on 2016-07-19

Review for Sheryl Pickering

The office staff is polite and efficient. Dr. Sheryl is excellent.

NPS: 

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★★★★★ by Randall Riepe on 2016-07-14

Review for Mark Pickering

Easy no stress

NPS: 

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★★★★★ by Anon on 2016-07-14

Review for Sheryl Pickering

Staff are welcoming. I didn't have to wait for the doctor. They explain everything really well from billing/insurance to any tests they perform. The doctors/staff seem very knowledgeable.

NPS: 

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★★★★★ by David Vanover on 2016-07-13

Review for Nancy Lo

Always a wonderful experience, I feel my eyes and in good hands with the Dr.'s at Perfect Vision!

NPS: 

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★★★★★ by Catherine McCaleb on 2016-07-12

Review for Mark Pickering

Great place. Dr. Mark is very accurate with the exam as are all involved. They called me when they had a cancellation so I could get in quickly. Top notch care. Staff is great too.

NPS: 

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★★★★★ by Catherine McCaleb on 2016-07-12

Review for Mark Pickering

Dr. Mark is the best. Staff is great and always helpful. I wouldn't go anywhere else. Always a pleasant experience.

**NPS:**

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★★★★★ by Anon on 2016-07-12

Review for Sheryl Pickering

All of the stuff are very friendly, positive and helpful! I love Dr. Sheryl Pickering; she is the BEST!!!!

**NPS:**

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★★★★★ by Rebekah Guill on 2016-07-11

Review for Sheryl Pickering

Fantastic office staff that are friendly, very informed and helpful. Both eye doctors that I visited were incredibly thorough, prompt, and friendly. This will definitely be my new "regular" eye doctor :)

**NPS:**

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★★★★★ by Garry Smith on 2016-07-07

Review for Nancy Lo

Love the staff and Dr Lo. Always a great experience when we visit. The friendliest staff ever!!!!

**NPS:**

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★★★★★ by Diana Cabrales on 2016-07-06

Review for Nancy Lo

People were nice but I didn't not feel the equipment and the tools I was asked to use were clean (eg, the black eye cover up, the glasses for the 3D depth perception). Even the tools were dusty and a little grimy. Also, the place is very busy looking--there are signs, flyers, boxes and people and just stuff everywhere. Doesn't make one feel calm or clean. Also, the eye exam is broken up into several pieces and just takes forever to finish. I don't really plan to come again.

NPS: 

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★★★★★ by Luis Fernandez on 2016-06-30

Review for Nancy Lo

Dr. Lo was very professional and answered all questions asked.

NPS: 

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★★★★★ by Herman Kluge on 2016-06-27

Review for Mark Pickering

Excellent eye doctors and staff - top notch place foe eye care. Good selection o eye wear and super helpful, knowledgeable and friendly staff.

NPS: 

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★★★★★ by Beverly Antignolo on 2016-06-25

Review for Sheryl Pickering

5 Stars - I always get wonderful service and care with Dr. Sheryl

NPS: 

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★★★★★ by William Fitzpatrick on 2016-06-22

Review for Mark Pickering

Dr. Pickering and his team all do an excellent job.

NPS: 

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★★★★★ by Mark Zimmermann on 2016-06-20

Review for Nancy Lo

Great service as always

NPS: 

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★★★★★ by Anon on 2016-06-20

Review for Nancy Lo

Awesome!

NPS: 

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★★★★★ by Lynn Nesbitt on 2016-06-19

Review for Sheryl Pickering

As thorough and attentive as ever!

NPS: 

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★★★☆☆ by Jay Davis on 2016-06-18

I caught a nasty eye infection a week. after my eye exam as one of the Dr.'s assistants explained: "we use Kleenex to clean parts of our instruments that touch oatient's eyes"...: No alcohol or dilute disinfectants? What a surprise I had to be treated by a specialist to clear my infection!

NPS: 

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★★★★★ by Mary Comley on 2016-06-17

Review for Mark Pickering

Needed new contacts great customer service

NPS: 

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★★★★★ by Julie Sacks on 2016-06-17

Review for Nancy Lo

Love the staff, always friendly and always are interested in each patient and their family. I'm not happy that there is an extra fee now for a follow-up contact lens fitting, even if there's no problem with the lenses, so for what will likely be a 10-minute or less appointment. Caught a little by surprise with that, but I need more lenses, so I am paying.

NPS: 

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★★★★★ by Crystal Nguyen on 2016-06-17

Review for Nancy Lo

Everyone was very helpful and knew what they were doing.

NPS: 

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★★★★★ by Anon on 2016-06-16

Review for Sheryl Pickering

great service and attendant to your specific needs as a patient.

NPS: 

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★★★★★ by Anon on 2016-06-16

Review for Nancy Lo

We have been going here for years and can't imagine trusting anyone else with our family's eyes. Everyone from the front desk to the doctors are friendly and professional. We have never had a bad experience. Can't recommend them more highly.

NPS: 

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★★★★★ by Anon on 2016-06-16

Review for Mark Pickering

Everyone was fantastic!! The techs were very kind and efficient. The doctors are ALL wonderful...everyone is like family. The opticians were nothing but helpful.. !! Great place to get your eyes checked!!

NPS: 

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★★★★★ by Connie Thomas on 2016-06-16

Review for Mark Pickering

Dr. Pinkering always takes his time and explains everything to me in terms that I can understand. He is the first eye doctor that I have ever gone too in my 45+ years of wearing corrective lenses that has ever made me understand my vision problems.

NPS: 

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★★★★★ by Anon on 2016-06-15

Review for Nancy Lo

Great - staff were courteous and considerate!

NPS: 

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★★★★★ by Anon on 2016-06-15

Review for Nancy Lo

Jennifer and Dr. Lo were fantastic. The reason I did not give 5 stars was because I didn't like the time I spent looking at frames. I felt pressured by the women "helping" me. I don't remember her name but it seemed she was pushing me to buy without giving me a chance to look in a relaxed setting which I didn't like.

NPS: 

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★★★★★ by Samuel Itin on 2016-06-14

Review for Sheryl Pickering

I've been a patient here for over 25 years. I used to live in Houston, but now live a four-hour drive away, and I still go here for my eye care needs. I wouldn't think of trusting my eyesight to anyone else.

NPS: 

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★★★★★ by Anne Davis on 2016-06-14

Review for Mark Pickering

I love how thorough the exam is and how courteous and patient the staff is, too. When I leave there, I feel confident that I know all that is possible to know about the health and condition of my eyes. The lady that assists with choosing attractive frames for the shape of my face and my coloring is extremely good at her job. Thank you, Dr. Mark Pickering and staff!

NPS: 

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★★★★★ by Mary Ann Wacker on 2016-06-09

Review for Sheryl Pickering

I liked everything about my visit. Office staff was organized, professional and courteous. Dr. Cheryl was great and really worked with me to diagnose my eye issues and provide solutions. The office location is convenient as well. So nice they have Saturday hours.

NPS: 

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★★★★★ by Anon on 2016-06-09

Review for Mark Pickering

Great consistant service and location

NPS: 

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★★★★★ by Lynda Terry on 2016-06-09

Review for Sheryl Pickering

It is always an amazing experience. Thanks for the wonderful and professional care that is always provided.

NPS: 

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★★★★★ by Linda Gardner on 2016-06-09

Review for Mark Pickering

Always appreciate Dr. Mark's thoroughness and concern.

NPS: 

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★★★★★ by Kerry Gregg on 2016-06-08

Review for Nancy Lo

Dr Lo and the entire staff are very competent, efficient, and pleasant to work with. Len's prices seem very high.

NPS: 

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★★★★★ by Anon on 2016-06-07

Review for Mark Pickering

Dr Mark and his staffs are professional and very attentive to the need of the patient.

NPS: 

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★★★★★ by Bryan Anderson on 2016-06-07

Review for Nancy Lo

The team worked well together to coordinate my appointment from start to finish.

NPS: 

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★★★★★ by Elliott Martin on 2016-06-04

Review for Sheryl Pickering

It's such a pleasure to have Dr S Pickering and her very well trained professional staff take such loving care of the health of my vision. I know when Dr Pickering is on my side, having close to perfect care is not good enough. And this passion for excellence is reflected not only in the most current equipment available, but also in all the staff members that make up the team at Perfect Vision. It makes me wonder that if Helen Keller had Dr Pickering to care for her, that story would have had a happier ending. THANK YOU DR PICKERING. YOU ARE VERY IMPORTANT TO A LOT OF PEOPLE!

NPS: 

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★★★★★ by Gayle Roane on 2016-06-03

Review for Mark Pickering

Love everyone there!!! Thanks!

NPS: 

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★★★★★ by Patricia Vecellio on 2016-06-02

Review for Sheryl Pickering

Such a comfortable, friendly office! The care is excellent!

NPS: 

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★★★★★ by Anon on 2016-05-24

Review for Nancy Lo

Employees and doctor were both kind and knowledgeable. Good selection of glasses.

NPS: 

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★★★★★ by Anon on 2016-05-22

Review for Nancy Lo

Expensive

NPS: 

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★★★★★ by Anon on 2016-05-19

Review for Nancy Lo

Liked the staff. Personable, thorough, professional. Proactive in providing comprehensive eye care. Excellent.

**NPS:**

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★★★★★ by Rene Rojas on 2016-05-16

Review for Nancy Lo

Very attentive service, from reception all the way to the Dr. Examination Procedure done with good enough explanation of condition and status of health Last part, selection of frame , lenses and Payment, handled like Car dealership: no explanation of what's covered by insurance and you are just rushed to pay

**NPS:**

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★★★★★ by Mary Holmgren on 2016-05-13

Review for Sheryl Pickering

Dr. Sheryl really cares about the health of your eyes. She is a smart, caring doctor. So glad she's my doctor.

**NPS:**

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★★★★★ by Leslie Gerber on 2016-05-13

Review for Sheryl Pickering

Excellent skills and attention to individual eye issues. Service-oriented staff and optometrist

**NPS:**

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★★★★★ by Anon on 2016-05-12

Review for Nancy Lo

Dr. Lo was wonderful!

NPS: 

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★★★★★ by Joseph Guidera on 2016-05-11

Review for Nancy Lo

Helpful, friendly staff. Nice environment. Excellent doctors.

NPS: 

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★★★★★ by Leah Sheesley on 2016-05-09

Review for Nancy Lo

Great doctors, great staff.

NPS: 

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★★★★★ by Anon on 2016-05-08

Review for Mark Pickering

I have been a patient with Perfect Vision Eye Care for many years, and I have always been very satisfied with the attention received..

NPS: 

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★★★★★ by Anon on 2016-05-06

Review for Nancy Lo

The exam was excellent. My only issue with service was when I was picking out eyeglass frames from the wall display while I was waiting for my pupils to dilate. The lady helping me put my first choice of frames aside on her desk to hold them for me while I looked a bit more to make sure those were

my choice and to hold them until after my eye exam was finished. When I asked to look at the ones set aside for me again just a few minutes later, we found that the other lady helping another customer picked up my choice from the desk of the lady helping me without asking us about them or saying anything. We got the frames back from her, and after looking at them again, I gave them back to the lady helping me to hold them, then was called in to finish my eye exam. Once my exam was finished, the lady helping me was leaving for the day, and I found out that the frames were sold to the other customer. The lady helping me then left. I was there first, chose the frames off the display and set them aside to hold them, but the frames were taken while our backs were turned and sold. If they were being held for the other customer, they should not have been on the display. When I asked the lady who sold them if another pair could be ordered, I was told it would take quite a while if they were even still available and they were very hard to get. I asked if she could go ahead and order them and let me know if they were still available and when they would come in. She said yes. I asked if she needed my name and contact info, and she claimed the lady helping me had a basket set aside for me, so she would handle it, but the lady helping me had already left for the day and wasn't aware of our conversation. As I suspected from her demeanor, I never heard anything back and assume she never told the lady helping me about my request. As a result, I took my business elsewhere.

**NPS:**

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★★★★★ by Anon on 2016-05-06

Review for Nancy Lo

The exam was excellent. My only issue with service was when I was picking out eyeglass frames from the wall display while I was waiting for my pupils to dilate. The lady helping me put my first choice of frames aside on her desk to hold them for me while I looked a bit more to make sure those were my choice and to hold them until after my eye exam was finished. When I asked to look at the ones set aside for me again just a few minutes later, we found that the other lady helping another customer picked up my choice from the desk of the lady helping me without asking us about them or saying anything. We got the frames back from her, and after looking at them again, I gave them back to the lady helping me to hold them, then was called in to finish my eye exam. Once my exam was finished, the lady helping me was leaving for the day, and I found out that the frames were sold to the other customer. She then left. I was there first, chose the frames off the display and set them aside to hold them, but the frames were taken while our backs were turned and sold. If they were being held for the other customer, they

should not have been on the display. When I asked the lady who sold them if another pair could be ordered, I was told it would take quite a while if they were even still available and they were very hard to get. I asked if she could go ahead and order them and let me know if they were still available and when they would come in. She said yes. I asked if she needed my name and contact info, and she claimed the lady helping me had a basket set aside for me, so she would handle it, but the lady helping me had already left for the day and wasn't aware of our conversation. I never heard anything back, and assume the lady helping me was never told about my request. As a result, I took my business elsewhere.

**NPS:**

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★★★★★ by Paige Laufer on 2016-05-03

Review for Sheryl Pickering

AWESOME!

**NPS:**

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★★★★★ by Suzann Staats on 2016-05-01

Review for Mark Pickering

Great service...staff were excellent and very knowledgeable. I drive along way to see Dr. Mark Pickering, this has been going on for over 15 years. I am completely confident with his service.

**NPS: N/A**

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★★★★★ by Cynthia Swanzy on 2016-04-27

Review for Sheryl Pickering

Excellent exam, excellent service.

**NPS:**

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★★★★★ by Stephen McCauley on 2016-04-21

Review for Mark Pickering

I had a great annual visit with Dr. Mark. As always, the staff was quick and courteous. I know they have a busy schedule, but Dr. Mark and his staff always take them time to answer all of my questions and I never feel rushed. The exam was thorough and very efficient. I can't recommend them highly enough and I have referred many of my friends and colleagues to him over the years.

NPS: 

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★★★★★ by Steven Halpert on 2016-04-19

Review for Nancy Lo

Really enjoyed the experience. Everyone was incredibly professional and efficient. Modern equipment in an upbeat setting.

NPS: 

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★★★★★ by Vickie King on 2016-04-13

Review for Nancy Lo

Great people, very thorough and friendly!

NPS: 

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★★★★★ by William Goodell on 2016-04-09

Review for Nancy Lo

Professional and comfortable

NPS: 

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★★★★★ by Leon Pegg on 2016-04-09

Review for Nancy Lo

Superlative service in all respects. Simply the best!

NPS: 

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★★★★★ by Lorena Alvarez on 2016-04-06

Review for Nancy Lo

I greatly enjoyed my experience at Perfect Vision. The whole staff is very friendly, helpful and professional except for Twee, the salesperson. She is so rude and pushy! She does not make the eyeglass shopping experience pleasant. I was so turned off by her attitude, that I opted to not even take advantage of my insurance benefits to buy glasses. I will be buying from another provider. Last time I purchased glasses from here, I was rushed as well and I ended up with expensive prescribed sunglasses that I never wear because they fit too big and were not what I expected. I know I should have returned them, but I didn't want to deal with Twee. Again, Dr. Lo, Tracy and the other ladies at the front are great!

NPS: 

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★★★★★ by Anon on 2016-04-06

Review for Nancy Lo

Very good. The doctors all made my visit as comfortable as possible. Dr Lo took the time to answer my questions and explained to me every procedure that she was about to perform. Also she informed me of every condition she discovered as she was performing the procedures. Thank you!

NPS: 

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★☆☆☆☆ by Marty Buck on 2016-04-05

Review for Sheryl Pickering

Every time I have an appointment, attention to detail by the staff is top notch. Dr. Sheryl takes all the time a patient needs and is an excellent listener. I have the utmost confidence in her and would highly recommend her!

NPS: 

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★★★★★ by John Redford on 2016-04-05

Review for Sheryl Pickering

Dr Pickering. As always your care and exam was beyond thorough. Your staff asking me twice for my medical insurance after telling them I was going to pay cash was frustrating for me.

NPS: 

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★★★★★ by Rhoda Jones on 2016-04-04

Review for Nancy Lo

I had a wonderful experience at my last appointment. Everyone was friendly and professional.

NPS: 

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★★★★★ by Maegan De Vold on 2016-04-01

Review for Mark Pickering

As always, I had a great recent check up with Dr. Mark. He always takes the time to be personal and field any concerns or questions I may have. It had been a while since my last check up and he recognized that I had not been around even before looking at my chart, and asked what had kept me in the interim. His genuine care for his patients is what keeps me coming back. The friendly staff have always been helpful, anytime I have ever been inconvenienced in even the slightest way (I had to change rooms mid-exam for example) they are extremely apologetic and appreciative of my patience. I have recommended this clinic in the past and will continue to do so.

NPS: 

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★★★★★ by Guadalupe Navarro on 2016-04-01

Review for Sheryl Pickering

I always get great customer service and the staff is very competent.

NPS: 

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★★★★★ by Edward Scott on 2016-03-31

Review for Sheryl Pickering

We were taken care of in a very professional manner.

NPS: 

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★★★★★ by Alexander Hogan on 2016-03-30

Review for Sheryl Pickering

Thorough eye exam and very patient and friendly staff.

NPS: 

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★★★★★ by Sharon Scott on 2016-03-29

Review for Sheryl Pickering

My family and I have been patients of Perfect Vision Eye Care about 20 years. I am very happy with the thorough exams, evaluations, diagnosis and treatment my family and I have received and continue to receive by Drs. Pickering and their staff. The entire staff is knowledgeable and caring. Perfect Vision Eye Care also carries beautiful eyewear products.

NPS: 

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★★★★★ by Botros Makouyan on 2016-03-29

Review for Sheryl Pickering

The reception is great smiling faces all around knowledgeable friendly good record-keeping and and wonderful treatment . You add on that a caring wonderful dr Cheryl Pickering like a cherry on top of wonderful cake she completes the group Thank you guys

NPS: 

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★★★★★ by Michelle Dugan on 2016-03-25

Review for Sheryl Pickering

I love Perfect Vision Eye Care. The appointments are on time and the staff is friendly and efficient. Dr. Pickering is wonderful--she spent a lot of time helping me with eye issues and eye health.

NPS: 

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★★★★★ by Anon on 2016-03-25

Review for Sheryl Pickering

I couldn't ask for better care. Dr. Sheryl is the best, the office staff is very helpful.

NPS: 

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★★★★★ by Travis Reese on 2016-03-24

Review for Mark Pickering

thank you

NPS: 

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★★★★★ by Doug Reuschel on 2016-03-22

Review for Sheryl Pickering

I absolutely love coming here to get my eyes checked. The entire team is extremely professional, thorough, and kind. Their equipment is state of the art, and I love referring people to Perfect Vision!

NPS: 

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★★★★★ by Donna Collins on 2016-03-20

Review for Nancy Lo

as usual they were very thorough & patient

NPS: 

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★★★★★ by Edgar Gomez on 2016-03-19

Review for Sheryl Pickering

Everyone is extremely accomodating, friendly, but very professional.

NPS: 

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★★★★★ by Paul Rainn on 2016-03-18

Review for Nancy Lo

Well qualified staff, and courteous and friendly service. I came near the end of the day so wait times were not long but the service seems to be fast and efficient as a matter of routine. There was no sales push for unwanted services or products which was most appreciated, but staff were very open in providing information and answering questions.

NPS: 

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★★★★★ by Anon on 2016-03-14

Review for Sheryl Pickering

Eyes are important, so excellent eye care, such as that provided by Perfect Vision is essential !

NPS: 

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★★★★★ by Daniel Levine on 2016-03-08

Review for Mark Pickering

A huge fan of Dr. Mark. I dislike eye exams quite strongly, and they go swimmingly in his care.

NPS: 

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★★★★★ by Donna Warren on 2016-03-08

Review for Sheryl Pickering

The Staff is wonderful & Dr. Sheryl is always personable & thorough..

NPS: 

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★★★★★ by Juan Puente on 2016-03-03

Review for Nancy Lo

I love Dr. Nancy!!!!!!!!!!!! She is awesome!..... Dr. Mark is awesome is awesome also!!

NPS: 

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★★★★★ by Kristi O'Donnell on 2016-03-03

Review for Nancy Lo

Amazing help! She got my new glasses to me in less than 24 hours when I lost my glasses. I will continue to come back here.

NPS: 

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★★★★★ by Jerome Wische on 2016-03-03

Review for Sheryl Pickering

45 mi ute wait is too long

NPS: 

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★★★★★ by Anon on 2016-03-01

Review for Sheryl Pickering

Beyond just eye care

NPS: 

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★★★★★ by John Conlon on 2016-02-26

Review for Sheryl Pickering

the staff and doctors at PVEC are kind and caring, well trained and professional in every way; they take time to explain all procedures and advise.

NPS: 

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★★★★★ by Leisa McCord on 2016-02-26

Review for Mark Pickering

The best! informative, friendly, thorough about all things visual, medical and financial. My doctor is Dr. Mark, but I know this holds true for the entire staff. Also a super selection of glasses in every price range.

NPS: 

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★★★★★ by Anon on 2016-02-26

Review for Mark Pickering

Terrific!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Brian Warren on 2016-02-24

Review for Nancy Lo

Friendly on the phone. Contacted me promptly with a follow up call regarding my insurance. Friendly staff. Comfortable environment. As a new patient, there was a bit of paperwork which was all fully explained to me. Dr. Lo was friendly and the exam was thorough. I decided to opt out of the retina imaging, but the doctor took a good look with the eye-peeper light thingy. The eye pressure test was nice as it didn't use the jet of air that gives you PTSD--just a light brushing sensation which is way better.

NPS: 

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★★★★★ by Jed Guilbeau on 2016-02-23

Review for Mark Pickering

Always the most caring and professional care.

NPS: 

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★★★★★ by Charlotte Jump on 2016-02-21

Review for Nancy Lo

Friendly employees got me checked in quickly, and I didn't wait long to see the optometrist. I felt well taken care of, and I will definitely go back. Thanks!

NPS: 

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★★★★★ by Shayla Badeaux on 2016-02-20

Review for Nancy Lo

Great, fast, painless. Love the new instruments.

NPS: 

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★★★★★ by Thomas Looney on 2016-02-18

Review for Sheryl Pickering

Very thorough exams. They have great office staff and run the place very efficiently. The docs are current with new developments and treatment practices. Dr Pickering discusses all my test results with me and is never in a hurry. I thoroughly enjoy going here because I feel I am good hands.

NPS: 

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★★★★★ by David Kline on 2016-02-18

Review for Mark Pickering

Awesome practice! Dr Mark has the best patient/customer interaction as any healthcare provide I use!

NPS: 

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★★★★★ by Anon on 2016-02-14

Review for Nancy Lo

Dr. Lo and the entire staff are super friendly and knowledgeable.

NPS: 

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★★★★★ by Anon on 2016-02-14

Review for Nancy Lo

Fast service

NPS: 

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★★★★★ by Anon on 2016-02-14

Review for Nancy Lo

Great

NPS: 

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★★★★★ by Kathleen Lannou on 2016-02-10

Review for Sheryl Pickering

All Of the staff are very professional and helpful. Dr. Sheryl Pickering is very thorough and explains things during the exam. I have been going there for years and have recommended them to numerous people and will continue to do so.

NPS: 

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★★★★★ by Danette Saye on 2016-02-10

Review for Sheryl Pickering

Overall, the staff was friendly and helpful. Everyone I met and dealt with as a first time patient were very nice. I enjoyed my time with Dr. Sheryl as well. However, my wait time was a little on the long side; even after telling several I needed to get back to work. It's my understanding that there had been some sort of "emergency" that was being dealt with earlier in the day that pushed all appointments late. As a professional, my time is just as valuable as the doctor's and staff; and I would have appreciated a call or text to adjust my arrival time. I realize as it being my first visit, it would take a little longer. However, arriving at 1:35 (10 minutes before my set time) to handle paperwork, etc. and not leaving until just a few minutes before 4:00 was just a bit too long. I appreciated the apologies for the delays and all... but next time, if all appointments are delayed because of earlier issues not related to me, I would appreciate the notice and being able to either adjust my arrival time; or have the opportunity to change my appointment altogether. Other than the time issue, my visit was good and I'm pleased with the services provided and am grateful to Pat Wilder for referring me to your office.

**NPS:**

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★★★★★ by Afnaan Khan on 2016-02-05

Review for Mark Pickering

Dr. Mark is an extraordinary optometrist and an equally amazing person. He takes immense care in each of his patients every single time and explains each step extensively. He takes his time with each patient and one never feels rushed like with some other doctors. I went through 5 different eye doctors before starting to go to Dr. Pickering and finally i have found the best optometrist in the city. Every single individual from the office staff to the eye-wear staff is extremely friendly and courteous also. My entire family has started going there now and i have referred numerous people to this immaculate practice. I am indeed very happy and fully satisfied. Thank you very much.

**NPS:**

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★★★★★ by Anon on 2016-02-05

Review for Mark Pickering

I have been going to Dr. Mark Pickering for many years and I would recommend him as your next Dr. for eye care. I've had nothing but great experiences over the years. They are very thorough and explain everything to you.

NPS: 

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★★★★★ by Susan Nichols on 2016-02-04

Review for Nancy Lo

Terrific as always. Been going to them for many years and refer people to them as well.

NPS: 

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★★★★★ by Anon on 2016-02-02

Review for Mark Pickering

Great staff -- friendly and courteous!

NPS: 

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★★★★★ by Korrie Thomas on 2016-01-30

Review for Mark Pickering

No one has ever worked on my exam for as long as Dr Mark! I know my glasses will be right after all that!

NPS: 

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★★★★★ by Anon on 2016-01-30

Review for Mark Pickering

Reordered contacts over the phone...very efficient, friendly and courteous as always.

NPS: 

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★★★★★ by Anne Hamilton on 2016-01-28

Review for Mark Pickering

The doctors and fabulous staff went out of their way to give me excellent service!

NPS: 

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★★★★★ by Pamela Badeaux on 2016-01-28

Review for Mark Pickering

Excellent quality exam and customer service!

NPS: 

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★★★★★ by Brenda Mercado on 2016-01-28

Review for Nancy Lo

Everyone is very nice and tends to your needs and questions.

NPS: 

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★★★★★ by Lynne Parsons on 2016-01-26

Review for Mark Pickering

Everyone was courteous, professional and efficient with processes and the patient's time. Thanks!

NPS: 

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★★★★★ by Nida Wood on 2016-01-26

Review for Mark Pickering

Dr. Pickering always takes his time with my eyes. He explains everything thoroughly and I greatly appreciate that.

NPS: 

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★★★★★ by Michael Deal on 2016-01-24

Review for Mark Pickering

GREAT GREAT SERVICE....LOVE THIS PLACE.

NPS: 

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★★★★★ by Gina Winslow on 2016-01-21

Review for Mark Pickering

It is so nice to have a Dr. who still provides personal care. Dr. Mark never rushes through an appointment, and yet, the wait time to see him is minimal. Great job office staff as well. It must be proper office management and scheduling. I also appreciate the time and money the Dr. spends to have the latest technology. It has made check ups easier and more thorough.

NPS: 

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★★★★★ by Nadia Troutenko on 2016-01-21

Review for Sheryl Pickering

Thanks Dr. Sheryl Pickering for seeing me so quickly when my eyelids were so swollen and painful. The medication she prescribed provided immediate relief, and within 12 hours, my lids were noticeably better.

**NPS:**

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★★★★★ by Hang Nguyen on 2016-01-19

Review for Nancy Lo

My first visit to Perfect Vision and I was very please with the quick service and professionalism. I felt the exam was thorough and the doctor and technicians were very nice.

**NPS:**

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★★★★★ by Brenda Bennett on 2016-01-18

Review for Sheryl Pickering

They greet you immediately, make you comfortable during the tests, and have your bill prepared as soon as you are finished. It's a small office and very friendly. The location is easily accessed with free parking at the door. My exam is quite detailed and never rushed, and the Dr. explains. in detail, any conditions or problems. They also have a selection of glasses available to fill your prescription, including many designer frames which are somewhat expensive. I have extreme confidence that my vision health matters to my doctor and would definitely recommend her.

**NPS:**

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★★★★★ by Ernest McBrayer on 2016-01-14

Review for Mark Pickering

On time from start to finish

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2016-01-10

Review for Sheryl Pickering

My appointment was perfect as always. Dr. Sheryl Pickering is knowledge, current with training, warm and helpful staff, adequate time for an appointment - there a too many accolades to adequately my 10+ years of experience.

**NPS:**

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★★★★★ by Agata Bielicki on 2016-01-08

Review for Nancy Lo

The Drs were great as always.

**NPS:**

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★★★★★ by Albert Valdez on 2016-01-03

Review for Nancy Lo

awesome

**NPS:**

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★★★★★ by Anon on 2016-01-01

Review for Nancy Lo

Ms.Rita was phenomenal in assisting me.

**NPS:**

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★★★★★ by Melissa Wilmarth on 2015-12-19

Review for Nancy Lo

Efficient quality care.

NPS: 

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★★★★★ by Anon on 2015-12-11

Review for Mark Pickering

Dr. Mark Pickering is an excellent professional. He has been very thorough in his evaluation of the condition of my eyes, accurate in his assessment, and has not hesitated in spending time with me until my questions were answered. He is actually the primary reason I keep going to this location which is not close to home or work. Staff is helpful and nice. There are some areas that could be improved such as the office itself. It is showing signs of aging and could use some upgrades. However, not a big issue. I highly recommend Dr. Pickering.

NPS: 

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★★★★★ by Kathryn Brooks on 2015-12-09

Review for Nancy Lo

I was glad that the staff was accommodating of my requests - especially when I did not want to use the tool that examined the surface of my eye. Sorry to be difficult!

NPS: 

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★★★★★ by Hardy Gex on 2015-12-09

Review for Nancy Lo

Always treated well. Great service. Highly recommended.

NPS: 

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★★★★★ by Cathleen Nickel on 2015-12-07

Review for Nancy Lo

Always a great experience at Perfect Vision! Friendly, professional and there to ensure that everything is as you want it. Couldn't recommend a higher quality organization for your eye care needs.

**NPS:**

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★★★★★ by Kelly Sopchak on 2015-12-05

Review for Mark Pickering

I love my new contacts, and am seeing clearly again!! For almost half of my life I have entrusted my eyes to Drs. Mark and Sheryl Pickering, and I have never been disappointed!! They are the best!!

**NPS:**

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★★★★★ by Mark Johnston on 2015-12-03

Review for Mark Pickering

Helpful, professional.

**NPS:**

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★★★★★ by Anon on 2015-12-03

No doctor has cared more about her patients or their health than Dr Pickering. She and her staff are perfect examples of what others aspire to be. When it comes to your eyes and those that you love settle for nothing else than Perfect Vision!

**NPS:**

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★★★☆☆ by Heather Stelly on 2015-12-02

Review for Nancy Lo

Very thorough yet for 2 people for an annual visit took 3 hours? And felt like the fees were not communicated or market value. The place we went last year did not charge sitting fees for contacts and the annual exam covered the new prescription. We only paid copay. The staff was very friendly yet unfortunately will not be coming back next year.

NPS: 

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★★★★★ by Rodney Crosby on 2015-12-02

Review for Sheryl Pickering

Very professional. I've been going to perfect vision for 20 year. I drive over an hour just to get there. Their are many eye doctors in the Houston area and for myself to drive this far should tell you something. When you find a doctor this good you stick with them

NPS: 

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★★★★★ by Brenda Brennan on 2015-12-01

Review for Nancy Lo

Had a great experience. Very thorough and friendly. Thank you!

NPS: 

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★★★★★ by Kevin Daniel on 2015-11-30

Review for Mark Pickering

Leading up to appointment, received text reminder confirming if appointment time was still good. Arrived on time for scheduled appointment and doctor was available to see me right on time. Staff was knowledge, friendly, and helpful answering my questions. Excellent job this year!!!!

NPS: 

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★★★★★ by Anon on 2015-11-25

Review for Nancy Lo

First visit - very professional, good testing equipment, very accommodating. Thanks

NPS: 

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★★★★★ by Vilas Bhuchar on 2015-11-24

Review for Sheryl Pickering

Excellent visit. I have had dry eye problems, which has inhibited my use of contact lenses. Dr. Sheryl Pickering spent a lot of time with me to make sure my eyes are ready for contacts and to find the right set of contacts for my eyes. In addition to Dr. Pickering, Tuyen also worked with me. Like Dr. Pickering, she was extremely thorough and patient in answering all of my questions. I have been going to Perfect Vision for several years and highly recommend them.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Darlene Valliant on 2015-11-24

Review for Sheryl Pickering

Great. Dr Sheryl answered my questions and took the time to listen to my issues.

NPS: 

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★★★★★ by Shelia Washington on 2015-11-24

Review for Mark Pickering

Dr. Pickering is the most caring and knowledgeable Optometrist I have ever met.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kieth Parks on 2015-11-22

Review for Mark Pickering

Wonderful staff, very comprehensive annual exam, Dr. Pickering is so personable, knowledgeable. Great information all the way and followup. A class act and top notch vision care center!

NPS: 

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★★★★★ by Suzane Christiansen on 2015-11-20

Review for Nancy Lo

I was very pleased with all that helped with exam to picking my frames.

NPS: 

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★★★★★ by Tammy Jaben on 2015-11-19

Review for Sheryl Pickering

Always love my appointments with Dr. Sheryl. She does a thorough job of checking my eyesight in the most pleasant way - it's like getting together yearly with a dear friend!

NPS: 

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★★★★★ by Andrew Creller on 2015-11-19

Review for Nancy Lo

Great visit. The wait time to see the doctor was a little more than normal.

NPS: 

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★★★★★ by Anon on 2015-11-13

Review for Mark Pickering

Dr. Mark Pickering is a very nice and thorough professional. He's methodical and takes his time with the patient to ensure all questions are answered to his satisfaction. The eye lens and frames service, however, is extraordinarily expensive in contrast to other places that provide this service.

NPS: 

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★★★★★ by Justin Young on 2015-11-13

Review for Mark Pickering

The dr was so nice and informative. He always takes time out to answer questions and does well with engaging with Justin who is 11 years old. The staff was friendly as well.

NPS: 

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★★★★★ by Lawrence Lenig on 2015-11-13

Review for Sheryl Pickering

Good Doctors, good service

NPS: 

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★★★★★ by Anon on 2015-11-11

Review for Nancy Lo

Everyone we dealt with in the office was very friendly and professional; they explained every step of the way the procedures for my anxious son who had never had an eye exam, and although he was nervous about possibly needing glasses, he left excited about his new glasses after it was all said and done.

NPS: 

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★★★★★ by Anon on 2015-11-11

Review for Sheryl Pickering

Professional and friendly - have been going here for years and will continue.

NPS: 

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★★★★★ by Pauline Padgett on 2015-11-11

Review for Sheryl Pickering

My xperience

<https://www.facebook.com/ProjectRepat/posts/918036961577040>as one of the best. Every one so polite and professional and friendly. Wouldn't go anywhere else.

NPS: 

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★★★★★ by Brandy Skillern on 2015-11-10

Review for Mark Pickering

Exemplary service and treatment, as always. Staff is friendly, competent and expedient. Dr. Mark was extremely informative and patient and he took a lot of time to ensure that I was comfortable with the results of my exam and changes to my prescription. A+

NPS: 

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★★★★★ by Anon on 2015-11-09

Review for Nancy Lo

I do enjoy going to Perfect Vision the exam is complete and informative and the staff is very friendly.

NPS: 

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★★★★★ by Michael Zientek on 2015-11-08

Review for Mark Pickering

Fast friendly service as always!

NPS: 

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★★★★★ by Helen Haines on 2015-11-05

Review for Mark Pickering

Excellent customer service on the telephone- answered all of my concerns!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-11-05

Review for Nancy Lo

All the staff at the front desk were very friendly. Dr. Lo was warm, and did a wonderful job of explaining what she was doing and answering any questions I had. My only complaint would be the pushy sale lady when looking at frames.

NPS: 

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★★★★★ by Anon on 2015-11-04

Review for Sheryl Pickering

Dr. Sheryl Pickering and her staff provide excellent eye care.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-11-04

Review for Nancy Lo

timely, courteous and patient friendly office. highly recommend

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Edward L. Jones on 2015-11-02

Review for Nancy Lo

Great as always!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rhoda Jones on 2015-11-01

Review for Sheryl Pickering

The perfect Vision team are wonderful. They were professional and very helpful.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by William Schwarz on 2015-10-30

Review for Sheryl Pickering

I felt like I was in an assembly line, and when I asked for clarifications on what they were doing, only one person responded in such a way that I could understand

NPS: 

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★★★★★ by Anon on 2015-10-28

Review for Sheryl Pickering

The doctor saw me on very short notice, professionally diagnosed the condition, and took excellent care of my eye infection.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-10-27

Review for Sheryl Pickering

Always a thorough exam, listened to all my concerns and addressed my specific needs. Thanks!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-10-27

Review for Mark Pickering

Very polite friendly professional staff-- who go out of their way to explain every step and make sure you are comfortable with the process. Dr. Mark Pickering is very thorough and takes his time to make sure you happy/comfortable with your vision correction.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Robert Andrews on 2015-10-25

Review for Nancy Lo

I changed eye Doctors because I was tired of being treated poorly by apathetic front office staffers at my old Doctors office. i have dropped by your office to have my glasses fixed etc.on several occasions. Each time I dropped by your staff was always so friendly and helpful. I decided it was time to go to a Doctor with a friendly staff that treats me well. I made the switch to Perfect Vision and couldn't be happier with the treatment and care I receive from your entire staff. From the front desk to the exam room to the Doctors, everyone is friendly, respectful, and goes out of their way to be helpful. Thank You!!! Robert Andrews

NPS: 

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★★★★★ by Annette McMurrey on 2015-10-23

Review for Sheryl Pickering

I ALWAYS get wonderful care here. The doctors are exceptionally conscientious and knowledgeable. The doctors AND staff are kind, helpful, and extremely easy to work with. Highly recommended. I have been going here for 20 years. I'd give higher ratings if I could.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-10-21

Review for Nancy Lo

Great staff - friendly, thorough and very knowledgeable.

NPS: 

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★☆☆☆☆ by Loretta Garcia on 2015-10-21

Review for Sheryl Pickering

Great as always!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lee Hudman on 2015-10-21

Review for Sheryl Pickering

Always excellent care. I've been using Perfect Vision Eye Care for a long time.

NPS: 

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★★★★★ by Bonnie Smith on 2015-10-15

Review for Mark Pickering

I began going to Perfect Vision Eye Care based on the recommendation from a co-worker. I have been under the care of "Dr. Mark" for several years now. I have always been impressed with the time he and his office staff take to do a comprehensive eye exam, elicit any concerns I have and fully answer my questions. Based on my good experience my husband is now a patient as well and I have referred other work colleagues/friends.

NPS: 

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★★★★★ by Kristen Olson on 2015-10-14

Review for Nancy Lo

Great doctors and staff!

NPS: 

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★★★★★ by Claudia Vassar on 2015-10-14

I recently became a new patient of Dr. Lo. Not only was my exam very thorough, she also helped me understand everything I wanted to know about my eyes and vision in a very clear and understandable way. The support staff was wonderful and took excellent care of me. They did everything they could to be efficient with my time and make my experience pleasant. I highly recommend Perfect Vision Eye Care.

NPS: 

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★★★★★ by Maegan Nunley on 2015-10-10

Review for Nancy Lo

All of the staff are great and Dr. Lo is very thorough. Great place for you eye care needs!

NPS: 

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★★★★★ by Penelope Cole on 2015-10-09

Review for Mark Pickering

excellent, long duration service!!

NPS: 

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★★★★★ by Cheryl Furra on 2015-10-08

Review for Mark Pickering

I received the very best care & service!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-10-07

Review for Mark Pickering

Very professional and through eye exam. The staff is very nice and helpful. Highly recommend!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rodney Hodgins on 2015-10-04

Review for Mark Pickering

You could not get a better eye exam anywhere - great doc's and staff

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gary Schuetzner on 2015-10-04

Review for Sheryl Pickering

friendly and professional

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Robert Gwin on 2015-10-03

Review for Mark Pickering

The team is highly efficient and everyone seems well-integrated and coordinated in providing service and patient care.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Karen Athon on 2015-10-02

Review for Sheryl Pickering

The doctors and staff are excellent and bend over backward to accommodate your needs. I wouldn't consider going anywhere else. Karen Athon

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-10-02

Review for Sheryl Pickering

I have been using Dr. Sheryl for many years. She is very thorough and friendly. The staff is efficient and pleasant. They have seen me right away when I have had any kind of vision issue.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Aseron on 2015-10-01

Review for Mark Pickering

Best place to get your eye exam and eye glasses or contact lenses. Dr. Mark Pickering is very kind and very patience. Thuy is very helpful, friendly and helps you choose the right lens for you.

NPS: 

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★★★★★ by Xavier Williams on 2015-09-25

Review for Mark Pickering

Great experience! My kids loved it.....minus the eyedrops. ;-)

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-09-23

Review for Nancy Lo

I had an amazing experience with The Perfect Vision staff. I had a potentially urgent eye problem and they were quick to get me looked at and extremely thoughtful and helpful explaining the issues at hand, even though they had a busy day already. I'm so grateful for this staff!

NPS: 

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★★★★★ by Robert Tomlin on 2015-09-23

Review for Sheryl Pickering

Excellent, friendly service as always.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Josephine Freeman on 2015-09-22

Review for Nancy Lo

Excellent all around. We were seen on time and every staff member - from check-in to exams to eyeglass fitting were professional and incredibly friendly.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-09-21

Review for Nancy Lo

Great service, very thorough. Dr. Lu was awesome.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-09-18

Review for Mark Pickering

I have been seeing this eye doctor for many years. I was a little disappointed at my wait time this last visit because I had something planned for that evening. I should have rescheduled the appointment for another time where I wouldn't mind the wait. Otherwise I absolutely love seeing Dr. Mark. He takes the time to explain everything well and I feel I am in good hands.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Daniel McBride on 2015-09-17

Review for Sheryl Pickering

Incredible experience, very thorough. I drive across town because I think it is worth it. The staff and Dr. Pickering made me feel right at home. Will be back soon.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Elizabeth Lambert on 2015-09-16

Review for Nancy Lo

Thuy was so great in helping me choose new frames...and I love them! She has a great "eye" and is perfect for Perfect!

NPS: 

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★★★★★ by Herman Kluge on 2015-09-15

Review for Mark Pickering

Super friendly, knowledgeable and helpful

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lynne Parsons on 2015-09-10

Review for Mark Pickering

This is a great place to obtain excellent eye care. Very personable, knowledgeable and professional staff.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by John Thomas on 2015-09-09

Review for Sheryl Pickering

Great people to work with .All the staff very helpful along with Dr. P.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carl Gamel on 2015-09-09

Review for Mark Pickering

Awesome

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Annette McMurrey on 2015-09-08

These are AH-MAZ-ING doctors - the kind you rarely find. They are personable, kind, interested in YOU, and their focus is your eye health & concerns. They really know what they are doing as well and I have never, ever, questioned their expertise (I do that a lot, but not with these doctors) or their commitment to eye health. I can't recommend them enough.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Strawder on 2015-09-02

Review for Mark Pickering

Considerate

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anita Burgess on 2015-09-01

Review for Mark Pickering

I have been a patient there for many years, I have the staff always to be pleasant and helpful.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Natalie Davis on 2015-09-01

Review for Sheryl Pickering

I always receive great quality of care at Perfect Vision. Dr. Sheryl Pickering is quite knowledgeable and it's very good at helping you to understand your

eye health care. Everyone, the technician, optician, billing specialist, & office manger are all very friendly & helpful. That treat you like family at Perfect Vision.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-09-01

Review for Nancy Lo

The atmosphere is very welcoming. Great service as well.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jason Tam on 2015-09-01

Review for Nancy Lo

Everyone was very professional

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Connie Nickerson on 2015-08-27

Review for Mark Pickering

I have been seeing Dr. Mark for several years. He always takes his time and provides a great consultation and exam. His staff from the Front Desk to Twee in assisting in getting you in the right frames and lenses are extremely helpful, nice and just make it a pleasant visit. I do recommend Perfect Vision to anyone who need a great doctor and great service for all your eye needs.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cindy Puryear on 2015-08-25

Review for Mark Pickering

Perfect Vision is professional, friendly and caring. The facilities are spotless as the employees are obsessed with cleanliness. I am extremely pleased with the level of care I receive each and every time I visit the clinic.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Richard Hajek on 2015-08-25

Review for Mark Pickering

Excellent eye-to-eye manner and interaction with Dr. Pickering and staff. After several years, this is one Drs. visit that I don't avoid or regret. Dr. Pickering has the ability to make you feel comfortable, yet can engage and relate to the patient in a corresponding relative manner. Whether straight and simple or hard-core technical, Dr. Pickering is at ease and fluent in all levels of patient understanding and comprehension.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-24

Review for Nancy Lo

The staff was knowledgeable and helpful. They don't have the best selection of up-to-date frames, but I showed them which ones i liked online and they ordered them for me in a flash.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-23

Review for Mark Pickering

Excellent cusyomer service , professional , listen to me answers my questions.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cyrus Mijares-Shafai on 2015-08-21

Review for Mark Pickering

Fast, efficient and great service!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Rigoberto Cendejas on 2015-08-21

Review for Mark Pickering

Awesome Doctors!!! I had an emergency and they saw me right away.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-19

Review for Sheryl Pickering

Everything was wonderful! Thank you all.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephanie Herrscher on 2015-08-19

Review for Mark Pickering

Excellent service all around!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Erin Roehrig on 2015-08-17

Review for Nancy Lo

Welcoming, friendly, & professional. I couldn't have asked for anything more, I will most certainly be back next year!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Steven King on 2015-08-16

Review for Nancy Lo

excellent service the assistant thun ?? sorry about the spelling of her name was very competent and presice was impressed and dr lo was excellent thank you

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-16

Review for Sheryl Pickering

Excellent Service

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-16

Review for Sheryl Pickering

Excellent Service

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by DeAnna Harper-Terry on 2015-08-15

Review for Sheryl Pickering

I have always received the best care and attention possible when I go there.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Eileen Shriver on 2015-08-14

Review for Sheryl Pickering

Friendly, helpful staff and doctors.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lorena Alvarez on 2015-08-13

Review for Nancy Lo

Dr. Lo was very pleasant, efficient and helpful. The front desk staff and the technician were also friendly.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-13

Review for Mark Pickering

Dr. Mark Pickering spent a significant amount of time with me, patiently answered all of my questions, and made me feel reassured about my eye health and prescription. He is the best eye doctor I have been to. Tracy, the nurse, was efficient, courteous, and also reassuring.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Voss on 2015-08-11

Review for Mark Pickering

I have been going to Dr Mark for several years and appreciate his thorough examination as my eyes are very important. He and his staff are very professional

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sandra Allen on 2015-08-08

Review for Mark Pickering

Dr. Mark provides the absolute best care!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-08

Review for Nancy Lo

Great staff and very professional

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-08

Review for Mark Pickering

Excellent attention to detail. Taking the time to explain everything. Highly recommend.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ann Dougrey on 2015-08-06

Review for Mark Pickering

I highly recommend Dr. Mark Pickering. The whole office is thorough, knowledgeable and professional. I was seen on time and my vision needs were taken care of.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-08-06

Review for Mark Pickering

Outstanding customer service and the entire staff is very team oriented. The doctors are professional, caring and are extremely knowledgeable.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kyle O'Reilly on 2015-08-06

Review for Nancy Lo

Professional and friendly

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Efrem Washington on 2015-08-05

Review for Mark Pickering

Dr Mark is professional, knowledgeable and genuinely concerned about my eye health. My insurance no longer covers eye exams but don't mind paying out of pocket for great care. My entire family is a patient of Dr Mark. The frames and lenses are nice but a bit pricey.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carolyn Hall on 2015-08-05

Review for Sheryl Pickering

I absolutely respect and trust Dr. Sheryl Pickering with all of my vision needs. Her examinations are thorough and she is highly informed about about current concepts and treatments in maintaining vision and preventing disease progression in patients like my (extremely myopia, family history of glaucoma, macular degeneration, retinal detachment). I would have given my recent experience 5 stars, however, I was a bit taken back by the demeanor of one of Dr. Sheryl's employees. She was "hurrying" everything, from her requests for me to fill out the initial forms upon entry, to the testing procedures themselves. I found her attitude almost rude, despite my feeling that her behavior was entirely unintentional. I have been a patient of Dr. Sheryl's for many years and have never experienced this in the past.

NPS: 

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★★★★★ by Anon on 2015-08-04

Review for Mark Pickering

I've been going to Mark Pickering since I was a kid. He's wonderful and I would highly recommend him to anyone.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Stephen Hall on 2015-08-04

Review for Mark Pickering

nice experience

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Stephanie Roberson on 2015-08-04

Review for Nancy Lo

Very thorough and competent.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marisa Howard on 2015-08-04

Review for Mark Pickering

First off, I'm thrilled that you are open on Saturdays now. I just started a new job so taking off during the week is a little difficult. I needed to get new lenses for my glasses so when I took them in Thuy took care of me. She was able to get it done within the hour. I've been with Perfect Vision for about 10 years and have received nothing but excellent service. That you for all you do!

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Marisa Howard on 2015-08-04

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NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Robert Gunn on 2015-08-04

Review for Nancy Lo

The staff was friendly, and I believe my exam was conducted very well. The optometrist was good at explaining problems with vision and answering questions.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-07-29

Review for Sheryl Pickering

My appointment with Dr. Sheryl Pickering went as it always does. She asks all the pertinent questions, listens for response and acts on that response by taking action, suggesting further study or test or whatever helps her to know what it is that is the issue. Dr. Sheryl Pickering has always been a doctor looking for the whole problem and then dealing with it. The staff at Perfect Vision is always courteous, friendly and knowledgeable about how to do their job and knows why that test or procedure is done.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Elysse Orchard on 2015-07-28

Review for Sheryl Pickering

I have a very challenging prescription being severely myopic and now needing reading correction. this is the first time in YEARS that I can see perfectly out of my glasses

**NPS: N/A**

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★★★★★ by Karen Marti on 2015-07-24

Review for Sheryl Pickering

Everyone in the office is very friendly and professional. The exam is very comprehensive. Dr. Sheryl Pickering takes the time to explain your results in a way you can understand.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-07-23

Review for Sheryl Pickering

Dr. Sheryl is very thorough. I am confident I am receiving the very best eye care.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gilda Salinas on 2015-07-23

Review for Sheryl Pickering

If you want a thorough and professional eye exam with a personal touch, this is the place to go. I have used Perfect Vision for years and have always felt I was given the best eye care possible. The entire staff is helpful, friendly knowledgeable.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-07-20

Review for Nancy Lo

Excellent! Very professional! Staff is helpful and friendly, too

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Zientek on 2015-07-18

Review for Sheryl Pickering

Great visit as usual. Dr. Sheryl Pickering is always patient and explains the results of tests thoroughly. Her support staff is always helpful and friendly too.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Richard Walters on 2015-07-17

Review for Mark Pickering

Always great service from the moment you walk in the door till you leave with your glasses and everything in between.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by John Hillin on 2015-07-16

Review for Nancy Lo

Very courteous and professional staff. Relaxing and friendly atmosphere.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sarah Medrek on 2015-07-14

Review for Mark Pickering

Excellent! I appreciate Dr. Mark's patience and persistence in trying to find me the correct prescription and contact lenses.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Melvin Sline on 2015-07-13

Review for Sheryl Pickering

Thorough exam and great explanations

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Jacqueline Garner on 2015-07-10

Review for Nancy Lo

I was seen even though it was at closing time. It was a minor emergency but I had a thorough exam.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-07-09

Review for Sheryl Pickering

Professional and caring. Friendly atmosphere so glad my daughter recommended Dr Pickering

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cielo Perdomo on 2015-07-08

Review for Sheryl Pickering

I have been with Dr. Pickering for over 20 years. She always delivers top notch examinations and with the leading technology and training. I highly recommend her office.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Charlene Philips on 2015-07-08

Review for Sheryl Pickering

Dr. Sheryl is not only professional but extremely bright, kind, and caring. You are the very best exponentially! Thank you for taking such good care of me. Warmest regards, Charlene Philips

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Theresa Burnett on 2015-07-07

Review for Mark Pickering

I saw Dr Mark Pickering as a patient for the first time and he was great. He was knowledgeable, very kind and answered all my questions. I usually see Dr. Sheryl Pickering but she didn't have an appointment available the same day I called to be seen. I still will have Dr. Sheryl Pickering as my eye doctor but it is good to know I will be in great hands if she isn't available and will can see Dr. Mark Pickering. The office staff and technicians were also fantastic.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carolyn Hodgins on 2015-07-07

Review for Mark Pickering

Dr. Mark is terrific. He is very caring and listens to the patient, plus he's a very nice person.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Vanover on 2015-07-01

Review for Nancy Lo

I loved the new Dr. She was great!!!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tracy Smith on 2015-06-29

Review for Nancy Lo

Always a great experience!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ralph Stone on 2015-06-20

Review for Nancy Lo

Excellent service! Thank you very much. Very thorough and carefully analytical. Your staff is highly competent.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Edgar Gomez on 2015-06-20

Review for Sheryl Pickering

Professional, attentive and friendly care are the hallmarks that stand out when you are a patient at Perfect Vision.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Corey Scruggs on 2015-06-19

Review for Mark Pickering

As always I enjoyed my visit. The staff are always pleasant and helpful.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Katherine Gwin on 2015-06-18

Review for Mark Pickering

Staff is friendly and efficient. Dr. Mark Pickering is the bomb! And I hate having my eyes checked. But they always make it an easy and pleasurable experience.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-06-17

Review for Sheryl Pickering

Dr. Pickering rocks. She is one of the best medical professionals of any kind I have ever dealt with. She genuinely cares about her patients, and bends over backwards to make sure they are well taken care of. I typically don't enjoy dealing with doctors, but she is worth her weight in gold. She has taken very good care of my Leslie for decades. I completely trust her, and that's a rare thing for me to say about any doctor.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mark Zimmermann on 2015-06-13

Review for Nancy Lo

Service was great

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Karina Suleymanova on 2015-06-12

Review for Mark Pickering

The best Eye Doctor I have ever met. Good and friendly staff.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-06-12

Review for Mark Pickering

Dr. Mark is awesome. He is very thorough and thoughtful in his practice. He listens to your concerns and makes sure that you are getting the appropriate prescription and contact lens type.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Matthew Tuel on 2015-06-09

Review for Mark Pickering

Great visit, Dr. Mark Pickering was polite and very informative. Everyone took their time with the different tests to make sure they had what was needed without rushing. Service was 5/5 stars, but the lenses seemed expensive! Over \$160 for polycarbonate lenses with anti-glare coating, after insurance! Whole visit was about \$280. Perhaps I need better coverage, or should attempt to negotiate lower prices. I will still return in the future, since I really like the team!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jamie Park on 2015-06-05

Review for Mark Pickering

I appreciate the eye care that I receive from Perfect Vision.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mariana Batchvarova on 2015-05-31

Review for Nancy Lo

Wonderful experience! We have been coming to Perfect Vision Eye Care for years, and have recommended Dr. Pickering and the rest of the staff to others. The office always has the latest equipment, everyone is very knowledgeable, skilled, and patients are given a lot of time and attention.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Peggy Romfh on 2015-05-30

Review for Nancy Lo

Excellent clinical care and professional staff.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-05-29

Review for Sheryl Pickering

Super helpful as always!

NPS: 

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★★★★★ by Anon on 2015-05-28

Review for Mark Pickering

Very thorough.. Competent Staff... Reasonable cost..

NPS: 

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★★★★★ by Anon on 2015-05-21

Review for Nancy Lo

As always, very professional and patient! Thank you!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Daniel Barnum on 2015-05-20

Review for Nancy Lo

Very nice appointment with Dr. Lo.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marty Warren on 2015-05-20

Review for Nancy Lo

I have been going to Perfect Vision for 20 years and wouldn't consider going anywhere. The Pickerings and their staff are the absolute best!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Cunningham on 2015-05-19

Review for Sheryl Pickering

I have been a patient for three or four years and I feel they are very thorough and interested in my eye health.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-05-19

Review for Mark Pickering

I needed to order new contacts. I was able to do so very quickly and easily, and the person I spoke with was very friendly and helpful.

NPS: 

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★★★★★ by Anon on 2015-05-17

Review for Nancy Lo

Great service and expertise in eye healthy

NPS: 

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★★★★★ by Theodora Batchvarova on 2015-05-16

Review for Nancy Lo

I have been a patient at Perfect Vision Eye Care for years. Top notch doctors and staff, great equipment, wonderful experience.

NPS: 

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★★★★★ by Juan Puente on 2015-05-12

Review for Mark Pickering

Good deal

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-05-09

Review for Nancy Lo

I went to have my routine check and everything went fine, however, that night I got pink eye! Coincidence? I think you need to sterilize the equipment adequately between patients

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Doris Thomas on 2015-05-07

Review for Mark Pickering

As always I had a good eye exam and happy to report all is well with my eyes.

NPS: 

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★★★★☆ by Karen Stopnicki on 2015-05-06

Review for Nancy Lo

I have been going here for years and always been happy. I felt each at appointment I was thoroughly examined and everything ran smoothly. Not the case now. The appointment was disjointed with each portion of the exam happening at different time, instead of at once. And I felt things were rushed when I was with he Dr. but there was a lag time between the segments when I saw her. I also felt she was not as thorough as Dr. Mark.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Ribar on 2015-05-02

Review for Mark Pickering

Dr. Mark and his staff are knowledgeable as well as helpful. Wait time was well within reason and everyone in the office showed professional care.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Debbie Ribar on 2015-05-01

Review for Mark Pickering

Dr. Mark is both personable and thorough. He as well as his staff go the extra mile to make sure your needs are met.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Vecellio on 2015-05-01

Review for Sheryl Pickering

I have been a patient at Perfect Vision for many years & have never failed to be treated with great care & perfectionism. Wonderful staff & doctors!

NPS: 

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★★★★★ by Elysse Orchard on 2015-04-28

Review for Sheryl Pickering

I am a very difficult eye correction patient and felt that the optometrist understood that without any input from me. I am looking forward to being able to see better in the future.

NPS: 

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★★★★★ by Maria Medellin on 2015-04-28

Review for Mark Pickering

Great service allways!!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Maria Medellin on 2015-04-28

Review for Mark Pickering

Great service allways !!

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Darla Waters on 2015-04-25

Review for Sheryl Pickering

I have been seeing Dr. Sheryl Pickering for 18 years. She is very thorough and gives each patient her full attention. The office staff is friendly and very helpful too.

NPS: 

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★★★★★ by Beverly Antignolo on 2015-04-22

Review for Sheryl Pickering

Everything was very professional, no problems and not a lot of waiting.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Tammy Jaben on 2015-04-18

I love my visits with Dr. Sheryl at Perfect Vision. She spends the appropriate amount of time with me for my contact fittings and is always very caring. All of the staff in the office are very professional. I would highly recommend Perfect Vision!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cynthia Chatham on 2015-04-18

Review for Mark Pickering

Dr. Mark is always kind, professional, thorough. He never minds explaining issues and options in detail (a trait not shared by many doctors). I highly recommend!

NPS: 

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★★★★★ by Jana Hall on 2015-04-18

Review for Nancy Lo

The staff is always welcoming and friendly. Very helpful.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-04-17

Review for Mark Pickering

Professional and friendly. The appointment reminders are great, and the staff is super efficient and helpful. Excellent experience all the way around.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christopher Bell on 2015-04-16

Review for Nancy Lo

Second appointment at Perfect Vision, still a great office. Staff was extremely helpful in getting me a trial pair of contacts to get me through the appointment. Dr. Lo was very thorough, efficient, and friendly, I feel my eyes are well cared for.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rustin Carter on 2015-04-16

Review for Sheryl Pickering

The staff and Dr. Pickering were professional, engaging and made the appointment an enjoyable experience. I would recommend this office to anyone seeking Eye Care!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Sara Maes on 2015-04-15

Review for Mark Pickering

You all provided the best patient care I've ever received from an Optometrist. Everyone took their time to explain the procedures to me and made me feel well cared for. I will definitely be sending people your way! Very patient and kind staff as well.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Smith on 2015-04-10

Review for Mark Pickering

Dr. Mark was great, the staff was fantastic and I will make Perfect Vision my family's choice from now on. I had 2 exams within the last 3 months one at costco and one at the VA.. but i was still having vision problems. I went to Dr. Mark who took the time to get it right...my vision is great now.. my glasses were ordered and made on site...what a wonderful experience....Thank You

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★☆☆☆☆ by Opal White on 2015-04-09

Review for Nancy Lo

Will not recommend to most of my friends, because I did not see anyone employed there that look like me! African American!! I still regret not leaving. My Dr., appear to be very professional. I make it a practice not to spend my money at businesses that do not hire my kind.

**NPS:**

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★☆☆☆☆ by Anon on 2015-04-09

Review for Sheryl Pickering

My daughter was made to feel very uncomfortable, during her eye exam with Dr. Sheryl Pickering. She felt rushed, patronized and misunderstood, based on what she was trying to convey to the doctor about her vision. She left with a headache that worsened through the day and evening, blaming it on the many vision reviews, focusing at random, in a fast-paced manner.

The exam was thorough, but very fast-paced. The doctor made it clear that we were taking up too much of her time and that she needed to move on to other patients, so stated that we "need to just get through this". The doctor also kept aggressively soliciting information on an invasive eye procedure that I had already stated I was not interested in, at my daughter's age. I felt like we weren't heard, nor did we feel comfortable or welcomed in the exam room.

**NPS:**

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★★★★★ by Christopher Conway on 2015-04-09

Review for Nancy Lo

Dr. Lo was very attentive to my needs and took extra time to get my prescriptions correct.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Nathan Marquez on 2015-04-08

Review for Nancy Lo

Friendly faces, short wait time and calm environment

**NPS: N/A**

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★★★★★ by Bettina Sullivan on 2015-04-07

Review for Nancy Lo

As usual, the doctors and staff at Perfect Vision meet and exceed expectations with care, information and exceptional service. I have been seen on an emergency basis same day, have driven by to pick up emergency contacts and everyone in my family sees the great doctors Pickering and Lo. The assistants and office staff go above and beyond the call of duty! They chased me down for three days by phone to tell me that a manufacturer of contacts was making them in my prescription now. While that may not be huge, they did this over the weekend! Wow!

NPS: 

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★★★★★ by Nadia Troutenko on 2015-04-05

Very thorough and kind. Doesn't rush; really takes their time with you.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-04-03

Review for Mark Pickering

My experience at Perfect Vision was wonderful. Dr. Mark Pickering gave me a thorough eye exam as well as a very clear explanation regarding my condition. His staff was also very pleasant and helpful. Highly recommended!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Debra Johnson on 2015-03-31

Review for Mark Pickering

I love my experience every time I come to see the TEAM at Perfect Vision Eye Care. Twee is AWESOME and always helps me pick just the right frames!! She has great customer service skills and is a value to your operation.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Erik Hagen on 2015-03-31

Review for Sheryl Pickering

A good prescription is important to me. Dr. Sheryl Pickering did a GREAT job in finding out my ideal prescription, taking her time to get it right.

NPS: 

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★★★★★ by Gayle Roane on 2015-03-26

Review for Mark Pickering

Everything was perfect. As always!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Nadia Troutenko on 2015-03-25

Review for Sheryl Pickering

Excellent exam and service. Very personal. Only bad thing is that she found something wrong. I don't like something wrong.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Lourdes Aranda-Negrete on 2015-03-25

Review for Nancy Lo

Everyone was very patient aside that they were short staffed that day . They helped me choose the best frames for my face .

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-24

Review for Mark Pickering

Entire visit was great! Dr. Mark really cares and takes his time. The staff was efficient and friendly. I've been coming here over 15 years service has always been consistent.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jay Hendrickson on 2015-03-21

Review for Mark Pickering

My eyeglass frame broke in the late afternoon. I called just before 5pm and was able to get an appointment the next morning as soon as they opened. I walked in, the eyeglass frame was replaced for a fair price, and I walked out. Simple. Fast. Professional. The exact experience you want.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gerrit Wind on 2015-03-18

Review for Nancy Lo

Great service and excellent medical testing and explanation.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jacque Passino on 2015-03-17

Review for Mark Pickering

Convenient location; great care in the office; comprehensive services.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Thomas Haney on 2015-03-17

Review for Sheryl Pickering

I have known Sheryl and Mark many years and wouldn't even think of going somewhere else.!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-16

Review for Nancy Lo

I would recommend perfect vision to everyone. The medical staff goes over and behind to provide the best care for their patients. Good job Perfect vision!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-13

Review for Sheryl Pickering

Listens. To do all the tests takes a long time --- the assistant was great

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Linda Stalters on 2015-03-12

Review for Mark Pickering

Comprehensive, compassionate and friendly.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-03-09

Review for Sheryl Pickering

The service is always great.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rebecca Rush on 2015-03-08

Review for Sheryl Pickering

They are very thorough and take good care of me.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by David Jaben on 2015-03-07

Review for Nancy Lo

very good service, as always

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Timothy Glover on 2015-03-07

Review for Mark Pickering

I tried getting a new eyeglass prescription at Walmart - twice. But both times the eye exam was done so quickly and carelessly that after having two pairs of glasses made that were completely unusable, I went back to Perfect Vision. There, as usual, I received a thorough and careful examination. Dr. Mark takes the time to get the prescription for eyeglasses as accurate as possible. The staff are helpful and knowledgeable. Everyone I interacted with at Perfect Vision was polite, professional and friendly.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Foree on 2015-03-06

Review for Nancy Lo

My first & follow-up visits were very comfortable and efficient. The entire staff are helpful and friendly, and the office is well maintained. Excellent location and convenient to montrose

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mollie Hammonds on 2015-03-05

Review for Nancy Lo

Great staff. Take time with you during your appointment to explain procedures and treatment.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Paul Rainn on 2015-03-01

Location is convenient and the staff were efficient and responsive when I went there. Tech and equipment seemed to be too of the line and the professional staff were willing to listen to their patient and provide answers.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Gabrielle Hargrove on 2015-02-27

Review for Mark Pickering

Everything always goes well when I come to visit! Dr. Mark is patient and informative. The other workers are awesome as well!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-02-24

Review for Sheryl Pickering

Everything went on time and smoothly as I always expect. Thanks for everything. However, I am still awaiting info on finding a doctor in my neighborhood or info re the possibility of getting the laser treatment on my glaucoma performed at a location other than Loop 610.

NPS: 

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★★★★★ by Miguel Albarran on 2015-02-24

Review for Mark Pickering

Awesome & friendly staff, doctors are the best!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Karen Broussard on 2015-02-22

I trust Dr. Sheryl Pickering very much. Also, the staff is very professional and considerate.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Darla Waters on 2015-02-21

I've been a patient of Perfect Vision for 18 years. They are extremely thorough and I would highly recommend their services.

**NPS:**

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★★★★★ by Candy Jard on 2015-02-20

I know I'll have "Perfect Vision" when i leave their office after careful exams and and prescribed vision ware ....

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Welch on 2015-02-19

Review for Sheryl Pickering

I am always pleased with the excellent service I receive. Dr. Sheryl has been my eye doctor for many years.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-02-17

Review for Mark Pickering

Dr. Mark does a great job of explaining whats going on with your eyes, patient and informative.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Henningsen on 2015-02-17

Review for Mark Pickering

Prompt and courteous service. Always willing to take the time to answer questions or address concerns.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Carl Miller on 2015-02-11

Review for Sheryl Pickering

As always, the service was excellent

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ruth Riepe on 2015-02-10

Review for Mark Pickering

The staff is freindly and knowledgeable. They are on-time with appointments. I feel very at-ease throughout all the procedures, and they are very informative as to what all the tests are for.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-02-08

Review for Mark Pickering

I have had to see several doctors over the years due to very rare neurological diagnoses, and I have only few doctors that really really really care about my health and Dr. Pickering is one. I will be eternally grateful to him for his wise counsel and guidance and making sure he leaves no stone unturned. The staff as always been awesome and treated me with grace and kindness. Thank all of you very much.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Barbara Carpenter on 2015-02-08

Review for Nancy Lo

Dr. Lowe and Tracy were so nice and very professional. I felt that I had a thorough eye exam.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Thomas Looney on 2015-02-07

Review for Sheryl Pickering

As usual, a great experience. The office staff are very professional and helpful. Dr S Pickering is very knowledgeable and explains issues thoroughly. The technicians seem to be efficient and well trained. I have a lot of confidence in the doctor's ability and am comfortable entrusting my eye health with Perfect Vision

NPS: 

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★★★★★ by Elexis Fierro on 2015-02-05

Review for Nancy Lo

Great people , n great service

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cynthia Lynn on 2015-02-02

Review for Sheryl Pickering

Perfect Vision Eye Care is the best!!! The staff and Dr. Sheryl Pickering are awesome - the most friendly, most helpful, most professional, and most pleasant people ever!!!!

NPS: 

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★★★★★ by Mary Strawder on 2015-01-31

Review for Mark Pickering

Dr. Mark is the best as always.

NPS: 

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★★★★★ by Baotran Vu on 2015-01-30

Review for Nancy Lo

Great staff, very friendly and helpful.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Thomas Dahlstrand on 2015-01-28

Review for Sheryl Pickering

My family and I have been coming for years and expect that to continue.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rachel Harris on 2015-01-25

Review for Nancy Lo

Everyone there was so nice! It was a great experience.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl Mergo on 2015-01-24

Review for Sheryl Pickering

Great care!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-01-23

Review for Nancy Lo

Everyone was very friendly and helpful. They got me in for a quick appointment to meet an emergency, and then got my glasses to me the next day. I don't think you can do any better than that.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by George Gazis on 2015-01-22

Review for Mark Pickering

Dr Mark and Dr Cheryl Pickering are outstanding as are their assistants. The end price for frames plus lenses is pricy but the Pickering's make it all worthwhile.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Loubbertha Logan on 2015-01-21

Review for Mark Pickering

You all are an awesome group. Very friendly, and ready to meet the need of the patient. Thank you all so much.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mary Gregory on 2015-01-21

Review for Mark Pickering

Great service and care.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia Thibadeoux on 2015-01-20

Review for Mark Pickering

friendly staff and I love the patience of the doctor.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Deborah Gray on 2015-01-16

Review for Mark Pickering

I love Dr. Pickering. He always takes the time to explain what he's doing and answer my questions and doesn't just rush people through. He is my favorite doctor that I see!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Greg Gregory on 2015-01-16

Review for Mark Pickering

The entire staff was first class from check-in through examination by Dr. Mark. They have an amazing selection of frames too. Perfect Vision Eye Care is the place to go if you're looking for quality, competent eye care. I highly recommend them. Give them a try you won't be disappointed.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Halling on 2015-01-16

Review for Nancy Lo

Assistants and Dr. Lo were very friendly, professional, and efficient. Lady who helped fit me for glasses was great, also. Would definitely recommend.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-01-13

Review for Mark Pickering

Always enjoy a visit with Dr. Mark.

**NPS: N/A**

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★★★★★ by Patricia Dahnke on 2015-01-12

Review for Mark Pickering

I always get the best treatment and care from Perfect Vision. Would never go anywhere else. Thanks so much.

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-01-10

Review for Nancy Lo

Very professional and courteous.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2015-01-07

Review for Nancy Lo

Everyone was friendly.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Patricia LeBlanc on 2015-01-07

Review for Sheryl Pickering

The doctors and staff treat patients like family.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Phillip Andrews on 2015-01-07

Review for Mark Pickering

Do you really have to ask? I have been driving from sugar land for six years. I will be your patient until Mark retires.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mark Wiegel on 2015-01-06

Review for Nancy Lo

Very good staff. Been going there for more than 15 years.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Mark Zimmermann on 2015-01-03

Review for Nancy Lo

As always great service.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Adelaja Ayo-Vaughan on 2015-01-03

Review for Nancy Lo

It was a pleasant experience

NPS: 

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★★★★★ by Anon on 2014-12-21

Review for Nancy Lo

Dr Lo and the techs were great! The tech explained every test that was being done on me and both the doctor and techs were very personable and were able to answer any questions I had. Everyone made me feel very comfortable.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marilyn Lewis on 2014-12-20

Review for Sheryl Pickering

Never felt rushed, all my questions answered. Dr. Cheryl very thorough. Staff very helpful, took time to work out insurance kinks. All around, just the best!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Eric Doyal on 2014-12-17

Review for Sheryl Pickering

Dr. Pickering is great. She takes time to discuss your needs and then develops a solution that's exclusive to you as a patient.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-12-11

Review for Mark Pickering

This is a great provider... we love the doctors and all of the staff. They are have all of the latest equipment and are so knowledgeable. You really feel taken care of here.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Shawn Casey on 2014-12-11

Review for Sheryl Pickering

I appreciate the professionalism I always experience on my visits to Perfect Vision Eye Care. Dr. Sheryl Pickering explains in plain English her diagnoses and options for treatment. I can't ask for more.

NPS: 

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★★★★★ by Linda Beckner on 2014-12-09

Review for Sheryl Pickering

Twee was nice and efficient. My glasses were repaired less than 24 hrs.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Rodney Crosby on 2014-12-09

Review for Sheryl Pickering

I live in cypress tx and have been going there for 20 yrs that should tell you how happy I am with the service, from walking in the door to leave.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cathleen Nickel on 2014-12-05

Review for Sheryl Pickering

Perfect Vision Eye Care is the perfect place to go for best-in-class, latest technology equipment, great frame selection, outstanding doctors and consistently excellent customer service! I highly recommend them and would consider going no other place for all of my eye care needs. Professional, friendly, courteous and prompt, personalized attention is what you can expect each and every time.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Melinda Narbona on 2014-12-05

Review for Mark Pickering

I reviewed Perfect Vision last year, so I will just refer you to that review, and repeat that I would not trust my eyesight to any other doctors. Whether you see Cheryl or Mark, you will get the best available care and attention. They also have a friendly, efficient staff and a wide selection of eyewear. Both my husband and I are patients, and I have been a patient for two (or three?) decades now! You can't keep someone's loyalty and repeat annual visits for that long a time without offering exceptional care!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Kim Ballesteros on 2014-12-04

Review for Nancy Lo

Great experience as usual. Super friendly staff and doctors - we love Perfect Vision!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-12-03

Review for Sheryl Pickering

Excellent service, diagnosis and referral to ophthamologist

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-12-02

Review for Mark Pickering

Love Dr. Mark, always so thorough!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-12-02

Review for Sheryl Pickering

Our meeting with the optician was very pleasant. She answered my questions and assured she checked our insurance coverage of what was covered and what was not. The selection of frames was quite extensive and pricing was reasonable.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Michael Deal on 2014-11-28

Review for Mark Pickering

Always a pleasure shopping here. Wonderful and caring service.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Laura Bell on 2014-11-27

Review for Mark Pickering

I love the doctors at this practice. They have been taking care of my family for 15 years and I trust them completely.

NPS: 

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★★★★★ by Chris Helfrich on 2014-11-27

Review for Nancy Lo

Excellent service and very personable people. It was very nice and quick.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Daniel Barnum on 2014-11-26

Review for Sheryl Pickering

Everything was excellent

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Ruth Romero on 2014-11-24

Review for Mark Pickering

The staff were friendly and attentive. The assistant who prepped me, was friendly and efficient. And as always....Dr Mark was great!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Angeline Chiu on 2014-11-23

Review for Nancy Lo

Very helpful and informative. Great selection of glasses!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Pamela East on 2014-11-22

Review for Sheryl Pickering

Staff is welcoming and friendly - they are attentive, efficient, and caring from the moment I walk in the door. I appreciate how each staff member communicates and answers questions. In preparing for the Dr.'s exam, the assistant carefully goes over and explains each test. You are never left sitting alone waiting for any length of time. Dr. Cheryl and Dr. Mark listen carefully to all concerns, and give a most thorough examination. My Dr. Cheryl is most patient and gentle, too! I have never felt rushed to make room for the next patient. This is my one-stop eye care for all things concerning eye health, to choosing frames and fitting for new prescriptions. Perfect Vision's motto is "Eyes are Precious" ... they take this seriously. They give the utmost care to keep my eyes healthy. I've come here for many years, and not just for new glasses, but for everything from a sty, taking out a stuck contact, to the "emergency" where I freaked out when I experienced my first "floaters and flashers" - they have been there with caring and concern every time.

NPS: 

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★★★★★ by Cathy Robb on 2014-11-20

Review for Mark Pickering

I have Been a patient of the Pickerings for over 20 years. All of my 6 daughters as well as my husband have also been patients. They genuinely care about their patients and take all the time needed to get your correction just perfect. They feel like family. I cannot say enough good things about them and also their office staff, especially Rita who has been with them from the beginning. She adds so much to the experience with her warm smile and infectious laugh. I could never pick out my frames without her input. I am a patient for life!

NPS: 

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★★★★★ by Anon on 2014-11-17

Review for Mark Pickering

Very thorough and helpful. A+++++

NPS: 

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★★★★★ by David Jennings on 2014-11-15

Review for Sheryl Pickering

Everyone in the office was outstanding! These folks really know how to take care of those of us who "don't look good!" I'm pleased and would recommend them for anyone needed their vision examined!!

NPS: 

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★★★★★ by William Booher on 2014-11-14

Review for Mark Pickering

HAD A PROBLEM WITH PAIN, SWELLING AND INFECTION IN MY RIGHT EYE. HAD NO CLUE WHAT THE PROBLEM WAS. I CALLED THEIR OFFICE AT 2:00pm AND THEY MADE A POP-IN APPOINTMENT FOR 4:30pm SAME DAY... IT TURNED OUT TO BE A STYE - MY 1ST - AND DR.MARK INFORMED ME OF ALTERNATIVES TO TREAT IT, HE RECOMMENDED THE BEST WAY, AND ALSO PHONED IN A PRESCRIPTION TO MY PHARMACY... BY THE NEXT EVENING, PAIN WAS GONE, SWELLING WAS DOWN AND I WAS ON THE WAY TO A QUICK RECOVERY... NEED I SAY MORE - GREAT CARE AND CONCERN FOR THEIR PATIENTS !!!

NPS: 

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★★★★★ by Stan Krupa on 2014-11-12

Review for Sheryl Pickering

Very friendly and professional personnel. High class equipment. Has built my confidence in all testings Highly priced Stan Krupa

NPS: 

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★★★★★ by Laksany Starovic on 2014-11-10

Review for Mark Pickering

Dr Mark is always super nice and patient and very informative. I have been a patient for years and have never had a bad experience with Dr. Mark or the staff. Highly recommend!

NPS: 

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★★★★★ by Thomas Deman on 2014-11-08

Review for Nancy Lo

Excellent service.

NPS: 

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★★★★★ by Inger Hopkins on 2014-11-07

Review for Sheryl Pickering

Courteous Greeting upon arrival, little wait time. Always a pleasure with the staff and Dr. Sheryl

NPS: 

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★★★★★ by Anon on 2014-11-06

Review for Nancy Lo

Good experience, happy to find an eye doc that is a "one stop shop" that will do contacts, glasses, and eye exam all in one sitting without multiple trips.

**NPS:**

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★★★★★ by Kris Brisco on 2014-11-06

Review for Nancy Lo

I had a wonderful experience at my eye appointment yesterday. Dr. Lo was very thorough and very informative about my eye care. She even took the time to go over detail information about my vision and do different assessments to help me understand how and why my eyes do certain things. I also enjoyed working with Rita to pick out frames and lenses. She is really sweet, kind and helpful with the selection process. I picked out some really pretty purple frames and they were ready the same day. I was very impressed with that level of service and customer care. Great experience!! I have received several compliments and also referred people to Perfect Vision. Thank you all for such a wonderful experience at the eye doctor.

**NPS:**

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★★★★★ by Mollie Hammonds on 2014-11-06

Review for Sheryl Pickering

excellent care as always!

**NPS:**

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★★★★★ by Deborah Mennefee on 2014-11-04

Review for Mark Pickering

Dr. Mark took his time with my examination, answered all of my questions, and gave a thorough examination. Very pleased with the service.

**NPS:**

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★★★★★ by Jacob Perkins on 2014-11-04

Review for Mark Pickering

Mark and his team are always on point and professional.

NPS: 

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★★★★★ by William Schwarz on 2014-11-04

Review for Sheryl Pickering

The service and friendliness of the staff was much improved over past visits.

NPS: 

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★★★★★ by Kathryn Brooks on 2014-11-04

Review for Sheryl Pickering

I feel like Dr. Pickering and her assistants are very thorough, but I had to wait a long time, and I wonder if the process could be streamlined in some way?

NPS: 

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★★★★★ by Elliott Bridger on 2014-11-04

Review for Mark Pickering

Dr. Mark is excellent, as is the entire staff.

NPS: 

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★★★★★ by Tasa Woods on 2014-11-04

Review for Mark Pickering

I've been a patient at Perfect Vision for many years. The doctors and their staff have always provided top notch service. I highly recommend them.

NPS: 

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★★★★★ by Michael Rielly on 2014-11-04

Review for Nancy Lo

I found the staff to be very friendly and profesional.

NPS: 

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★☆☆☆☆ by Bharat Mehta on 2014-11-02

Review for Mark Pickering

I have been overcharged for my glass which I can definitely say, doctor and other services are great.

NPS: 

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★★★★★ by Anon on 2014-11-01

Review for Nancy Lo

Loved the friendly service and personable people at the store. The care was totally adjusted to my needs - thank you!

NPS: 

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★★★★★ by Helen Cocherell on 2014-10-31

Review for Mark Pickering

I have been seeing Dr. Mark since 1995. He is the best optometrist I have ever seen. He is the best. I highly recommend him to friends and family.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Samuel Itin on 2014-10-31

Review for Sheryl Pickering

Dr. Sheryl Pickering has been my eye doctor for over 25 years. I couldn't be more impressed and satisfied with the professional and attentive service I have always received.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Catherine McCaleb on 2014-10-31

Review for Mark Pickering

Great service. Great place all the way around. I quit my last doc because he was not particularly friendly and he was supposed to be one of the best in the business. Dr. Mark is fabulous and takes the time to be sure your prescription is right. Office staff are excellent too. Extremely helpful in choosing glasses and making sure your visit goes well. Top of the line office. I highly recommend it.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-10-30

Review for Mark Pickering

So friendly and thorough! They do a great job. I always recommend them to all my friends.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Rory Strain on 2014-10-30

Review for Mark Pickering

As always, bringing my Son to Dr. Mark Pickering was a pleasant and helpful experience. My Son is 14 years old and Dr. Pickering has been his eye doctor since he was 7 years old when we first became aware that he had any sight-related issues. It is a very comforting feeling to know that my Son receives such good care and we receive excellent medical advice from Dr. Pickering. The staff was quite helpful and friendly as well.

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★★★★★ by Letha Smith on 2014-10-30

Review for Mark Pickering

Perfect Vision was recommended to me about 7 years ago. I have been a satisfied customer ever since. The staff is always so courteous. Dr. Mark Pickering is the best. I really enjoy the amount of time he takes to explain what is going on with my eyes and the attention to detail that he provides. I would highly recommend him and his practice to future clients.

NPS: 

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★★★★★ by Clay Sterling on 2014-10-29

Review for Mark Pickering

Happy,pleasant staff and took care of everything as quick as a flash which was appreciated. Thanks, Clay

NPS: 

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★★★★★ by Janet Nhem on 2014-10-28

Review for Mark Pickering

Love how friendly and professional the entire staff is. Dr. Pickering is a great listener and very personable. He seems very genuine and is always professional.

NPS: 

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★★★★★ by Kevin Daniel on 2014-10-28

Review for Mark Pickering

Dr. Mark is always very courteous and has an excellent 'doctor/patience' rapport. I trust his expertise and opinion concerning my vision and annual checkups. However, my only consistent feedback is around appointment windows (i.e. I have been going to Dr. Mark for +10 years; however, it is fairly consistent (in my individual experience) that if you schedule an afternoon appointment, you will be forced to wait in the waiting room for +30-60 minutes past your appointment window).

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★★★★★ by Richard Birkinshaw on 2014-10-27

Review for Sheryl Pickering

As always, a complete review of my vision health with current technology and professional service.

NPS: 

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★★★★★ by Edgar Gomez on 2014-10-25

Review for Sheryl Pickering

Excellent attention by all.

NPS: 

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★★★★★ by Michael Moore on 2014-10-24

Review for Sheryl Pickering

Both doctors are very knowledgeable ... makes me feel safe .... fantastic staff

NPS: 

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★★★★★ by Elizabeth Marazita on 2014-10-23

Review for Nancy Lo

Dr. Low and her team are amazing. Dr. Low is very thorough and professional- I recommend her and her team in the highest of terms!!

NPS: 

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★★★★★ by Steven Woodward on 2014-10-22

Review for Sheryl Pickering

Another Perfect visit. Year after year, the most courteous and professional service. A real pacesetter for others to aspire to follow as their goal.

NPS: 

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★★★★★ by Marisa Howard on 2014-10-21

Review for Mark Pickering

I've gone to Perfect Vision for about 10 years and have always received the best care. The staff is always friendly and professional. Dr. Mark is very personable and really takes the time to listen to concerns or issues with the patients.

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★★★★★ by Anon on 2014-10-21

Review for Mark Pickering

doctor is great. billing is horrible.

NPS: 

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★★★★★ by Anon on 2014-10-14

Review for Sheryl Pickering

1st time patient. Local neighborhood (West University). Excellent patient service. Comprehensive exam. Thorough explanations.

NPS: 

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★★★★★ by Veronica Puente on 2014-10-13

Review for Sheryl Pickering

Front office staff as I checked out weren't as helpful or friendly as I remembered. I have a 2nd pair option under my VSP plan and the staff said I didn't and wouldn't listen to me. When I told them I they were wrong and didn't know what they were talking about they laughed at me. The

NPS: 

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★★★★★ by Sophia Spano on 2014-10-13

Review for Nancy Lo

5 stars! Dr. Lo is an excellent professional who educates as she practices. Excellent for my 12 year old daughter and for me. We will be back. Thank you Doctor Lo! Spano Family

NPS: 

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★★★★★ by Tammy Jaben on 2014-10-11

Review for Sheryl Pickering

I love having my eyes checked and contacts fitted at Perfect Vision. Dr. Sheryl is very personable and takes her time to answer any questions I have.

NPS: 

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★★★★★ by Caitlin Prescott on 2014-10-10

Review for Sheryl Pickering

I had an eye problem and they fit me the very day I called. Dr. Sheryl listened to my symptoms and looked at my eyes and gave me a Rx that is working. Thank you so much!

NPS: 

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★★★★★ by Anon on 2014-10-10

Review for Mark Pickering

As usual, we are thoroughly satisfied with our optometrist, Dr. Mark Pickering and his staff ( and also with Dr. Sheryl Pickering when she does our exams) for the last 20 plus years. They are like distant family members who we get to see at yearly family reunions!!

NPS: 

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★☆☆☆☆ by Anon on 2014-10-07

Review for Nancy Lo

Absolutely horrible service. Scheduled an appointment twice and they claimed I wasn't on the schedule. First appointment was over 2 hours and didn't even finish exam, had to schedule a follow up exam to get the right prescription.

NPS: 

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★★★★★ by Anon on 2014-10-05

Review for Nancy Lo

Thuy is phenomenal. The whole staff is very friendly and professional.

NPS: 

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★★★★★ by Charlotte Brohi on 2014-09-25

Review for Mark Pickering

I really appreciate Dr. Pickering's approach to eye care and that he takes the time to educate me. I love coming to see him.

NPS: 

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★★★★★ by Anon on 2014-09-25

Review for Mark Pickering

I couldn't as for better service, from the doctor and staff. Always a positive experience.

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★★★★★ by Suzann Staats on 2014-09-24

Review for Mark Pickering

As of today, I continue to receive excellent care after 15+ years.

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★★★★★ by Anon on 2014-09-23

Review for Mark Pickering

Very satisfied with the services provided. Staff is knowledgeable, courteous, patient, and eager to serve. 8-)

NPS: 

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★★★★★ by Cynthia Smith on 2014-09-23

Great doctors, great staff.

NPS: 

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★★★★★ by Travis Jones on 2014-09-22

Review for Nancy Lo

Professional service, thorough appointment and good help with choosing new glasses

NPS: 

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★★★★★ by Harvey Bott on 2014-09-22

Have been going to Perfect Vision for as long as I can remember. The care, concern and service is as it is said, PERFECT! We have referred nuerous friends.

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★★★★★ by Jessamine Sullivan on 2014-09-18

Review for Nancy Lo

My 12 year old had her vision check up and Dr. Lu was awesome! She showed my daughter and myself her eye scans and the comparisons from last year so she could see for herself how her eyes had not changed and

what the traits were for healthy eyes. Great education, excellent and super friendly manner. My husband and I love the Dr.'s Pickering who have been taking excellent care of us for years and are super happy with the addition of Dr. Lu to their practice. Tui and the staff are as always, friendly, cheerful and they remember their patients. Wish all my health care providers had this attention to service. Love, love, love them!

**NPS:**

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★★★★★ by Georgia Lakey on 2014-09-16

Review for Sheryl Pickering

the service is always good my whole family comes there. My only complaint is Rita wasn't there she is a joy sincerely Georgia Lakey

**NPS:**

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★★★★★ by Deborah Talbert on 2014-09-14

Review for Nancy Lo

As always, perfect vision is a great place for eye care. Adding Saturday hours is great!

**NPS:**

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★★★★★ by Joan Cordiner on 2014-09-14

Review for Nancy Lo

Very friendly and very good at what they do , dr lo was wonderful and the other staff very responsive and lovely to be around , twee as usual is welcoming fast and excellent at picking glAsses

**NPS:**

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★★★★★ by Harvey Bott on 2014-09-14

Review for Sheryl Pickering

It's PERFECT! How would anyone question this. Have recommended numerous folks.

NPS: 

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★★★★★ by Cynthia Smith on 2014-09-12

Review for Mark Pickering

Friendly and efficient staff. Great Doctors.

NPS: 

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★★★★★ by Anon on 2014-09-11

Review for Nancy Lo

I find them to be caring, professional and highly competent.

NPS: 

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★★★★★ by Darren Skeete on 2014-09-10

Review for Sheryl Pickering

Dr Sheryl is very personable and has a wonderful bedside manner. The environment is clean, quiet and staff are courteous and very professional.

NPS: 

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★★★★★ by Linda Ross on 2014-09-10

Review for Sheryl Pickering

Friendly and efficient staff....Very extensive exam.

NPS: 

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★★★★★ by Kimberly Hobbs on 2014-09-09

Review for Mark Pickering

Dr. Mark & Dr. Sheryl Pickering are the most caring, professional individuals in and around the Houston area. The office staff helps to create a warm, inviting environment when you walk through the door. I will continue to promote the Pickering Practice as it is one of the best around!

NPS: 

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★★★★★ by Wilma Parks on 2014-09-08

Review for Nancy Lo

very good

NPS: 

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★★★★★ by Michael Deal on 2014-09-05

Hard to get an appointment but worth the wait. Excellent service, patient and skilled staff and docs. Highly recommend!

NPS: 

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★★★★★ by Linda Friedman on 2014-09-05

Review for Mark Pickering

Dr. Mark Pickering really listened to my concerns and answered all my questions. He made me feel comfortable with the eye exam. I have been a near-sighted eyeglass wearer since I was in kindergarten. Through the years, I have always been concerned about the eye exam, and usually I worry the choices I have to make. I find it difficult sometimes. Dr. Pickering

explains that if you have any doubts, he has ways to cross check your choices. This is something I have always worried about, and I have never had any eye doctor in the past communicate with me in this manner. Not only does he possess technical knowledge, he is an excellent people person. He is kind, thoughtful, and his listening skills are excellent. I felt that I received the best possible care from Dr. Pickering.

**NPS:**

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★★★★★ by Anon on 2014-09-04

Review for Sheryl Pickering

Glad to see they are open on Sat now.

**NPS:**

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★★★★★ by Gary Rabalais on 2014-09-02

Review for Sheryl Pickering

I was very disappointed to learn that my son's recent exam would not be covered by insurance. The date of the exam was 2 days short of being one year from his last exam. I know that it is my responsibility, but after doing business with you for over twenty years for my families eyecare, we have come to expect a higher level of service.

**NPS:**

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★★★★★ by Elham Itani on 2014-08-30

Review for Mark Pickering

I had an excellent eye exam at this clinic. Never had it in any other. It was an amazing experience. The dr was extremely careful and detailed in his eye exam. I was extremely satisfied. Would definitely recommend it to everyone.

**NPS:**

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★★★★★ by Anon on 2014-08-28

Review for Sheryl Pickering

Great personal service

NPS: 

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★★★★★ by Michael Deal on 2014-08-26

Review for Mark Pickering

Wonderful! Caring and courteous staff. Lots of personal attention.

NPS: 

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★★★★★ by Juan Narbona on 2014-08-21

Review for Mark Pickering

The doctors here are the greatest! They do a thorough exam that is never rushed; I've never had to wait; and they involve the patient in all the findings and answer any and all questions. Be sure to do the OptiMap! It's a little extra, but they keep the digital photos from year to year to compare them, and they show you the pictures and explain to you what they see. It is MUCH better than having your eyes dilated! I have been a patient for around 25 years with both Drs. Cheryl and Mark, and I would recommend them to anyone I know. My husband is also a patient. Also, all the support staff and assistants are efficient and helpful. I wouldn't trust my vision to anyone else!

NPS: 

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★★★★★ by Carmen Armistead on 2014-08-15

Review for Mark Pickering

Always professional and friendly. Everyone in the office is knowledgeable and takes the time to explain what they are doing and why. I appreciate their care!!

NPS: 

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★★★★★ by Shelia Washington on 2014-08-15

Review for Mark Pickering

The optician was simply the best I've ever experienced.

NPS: 

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★★★★★ by Nicolas Hines on 2014-08-15

Review for Mark Pickering

its a great place but if pv was open late one night out of the week or at least was open half a day on Saturdays it would be muuuuch better!

NPS: 

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★★★★★ by Johnny Arriaga on 2014-08-14

Review for Mark Pickering

We are long time patients at Perfect Vision, we live internationally and while in town, the office is always accommodating , very helpful, friendly and professional. They do a thorough exam, with the right results to back up their name of "Perfect Vision".

NPS: 

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★★★★★ by Anon on 2014-08-12

Review for Sheryl Pickering

They worked me in on very short notice

NPS: 

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★★★★★ by Anon on 2014-08-12

Review for Sheryl Pickering

I find the staff and doctors friendly and courteous. the office is clean, parking is easy.

NPS: 

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★★★★★ by Zachary Arriaga on 2014-08-07

Review for Mark Pickering

Thank you again Dr. Mark and your entire office staff -for another year of excellent and personal eye care for our entire family.

NPS: 

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★★★★★ by Hallie Vanderhider on 2014-08-05

Review for Sheryl Pickering

Other than the office being freezing, it was a great experience. The staff is very friendly and professional. Dr. Pickering spends time explaining everything to you and is excellent.

NPS: 

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★★★★★ by Anon on 2014-08-01

Review for Sheryl Pickering

As always, everything was perfect. Dr. Sheryl is the best doctor ever and her staff is super friendly, helpful and professional. I actually look forward to coming to see the doctor when I get to come Perfect Vision.

**NPS:**

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★★★★★ by Tiffany Chan on 2014-08-01

Review for Mark Pickering

I have been going to Dr. Mark Pickering for many years and I would not trust my precious eyesight to anyone else easily. The staff is very professional and courteous, the location is great for anyone in-town and the Pickering's are the best choice you can make.

**NPS:**

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★★★★★ by Cindy Puryear on 2014-08-01

Review for Sheryl Pickering

Dr. Sheryl is very personable and thorough. The office staff is efficient and helpful. I'm extremely pleased with the care and service I receive. I'll be back every year.

**NPS:**

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★★★★★ by Shelia Washington on 2014-08-01

Review for Mark Pickering

Dr. Pickering is the most thorough and knowledgeable Optometrist I've ever seen.

**NPS:**

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★★★★★ by Anon on 2014-08-01

Review for Sheryl Pickering

Prompt and individualized care and service.

NPS: 

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★★★★★ by Linda Burton on 2014-07-31

Review for Sheryl Pickering

DR. Sheryl Pickering has been my optometrist for almost 30 years. I can't imagine trusting my vision to anyone else. I drive 120 miles roundtrip to see her now that I live in Galveston. She is that awesome!

NPS: 

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★★★★★ by Donovan Spears on 2014-07-29

Review for Sheryl Pickering

Friendly, attentive. Doctor took her time with me.

NPS: 

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★★★★★ by Anon on 2014-07-27

Review for Sheryl Pickering

Great visit! Very knowledgeable staff. :)

NPS: 

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★★★★★ by Star Houston on 2014-07-26

Review for Mark Pickering

My fiancé recommended this doctor since the glasses I got from another Groupon eye doctor 8 months ago was fully scratched up and giving me headaches. Dr. Mark took his time with me and while my previous Groupon doctor prescribed bifocals, Dr. Mark identified my need was not so complex. The lenses he gave me were lighter and it's clear his office staff is happy to work there and help people. They are my forever doctors from now on!

NPS: 

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★★★★★ by Vincent Stasio on 2014-07-25

Review for Sheryl Pickering

5 Star ... all around!!!

NPS: 

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★★★★★ by Linda Gardner on 2014-07-21

Review for Mark Pickering

The Perfect Vision staff is always helpful. I appreciate their commitment to customer service.

NPS: 

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★★★★★ by Marilyn Corn on 2014-07-18

Review for Sheryl Pickering

Love the staff and the doctors!!

NPS: 

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★★★★★ by Anon on 2014-07-18

Review for Mark Pickering

I always have a great experience when I visit Perfect Vision and Dr. Mark Pickering for my yearly exam/appointment. Everyone is very professional and friendly. Dr. Mark Pickering really takes time with you and explains everything very thoroughly.

**NPS:**

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★★★★★ by Anon on 2014-07-18

Review for Sheryl Pickering

I had a long appointment since Dr. Cheryl wanted more pictures of my eyes, but we discussed options and future plans. She was very thorough and kind throughout all this appointment. I highly recommend her.

**NPS:**

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★★★★★ by Ann Dougrey on 2014-07-17

Review for Mark Pickering

Dr. Mark is very thorough, informative and an excellent optometrist. His assistant/technician is professional and well trained. I drive from Conroe just to see him because of his excellence. His office is also equipped with great technology. I really appreciate the Octomap and the fact that my eyes don't have to be dilated to detect problems.

**NPS:**

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★★★★★ by Anon on 2014-07-16

Review for Mark Pickering

My eye exam was absolutely phenomenal! Dr. Mark was exquisite with his expertise and knowledge about all the questions I had. You can tell he loves what he's doing. Both technicians, Brianna and Tracy were excellent as well! Very professional and courteous. Not to mention, very beautiful. I'll be coming back again next year ladies. Thank you.

**NPS:**

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★★★★★ by Anon on 2014-07-16

Review for Sheryl Pickering

Caring staff, couldn't ask for better care.

NPS: 

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★★★★★ by Lilo Schleck on 2014-07-16

Review for Sheryl Pickering

the office is equipped with the latest and i tried all machines they work fine = on the serious side = everyone working there is very courteous = Dr Sheryl Pickering is a caring and very knowledgeable doctor ==== a grateful patient lilo schleck

NPS: 

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★★★★★ by Carl McConnell on 2014-07-16

Review for Mark Pickering

Just re-ordered contacts. Always great service and interaction with staff.

NPS: 

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★★★★★ by Linda Fuller on 2014-07-16

Review for Sheryl Pickering

My experience there was great as it always is. Dr. Sheryl is very thorough and conscientious. Her staff is amazing, also!

NPS: 

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★★★★★ by Lori Tatam on 2014-07-10

Review for Sheryl Pickering

Dr. Sheryl is always thorough, professional and very knowledgeable; but she makes you feel she cares about you as a person as well. That combination is not something you find very much of these days.

NPS: 

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★★★★★ by Catherine Collins on 2014-07-04

Review for Mark Pickering

Wonderful visit as always

NPS: 

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★★★★★ by Dawn Eagan on 2014-07-04

Review for Sheryl Pickering

Loved the doctor - not pleased with having to wait 3 weeks to get my glasses.

NPS: 

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★★★★★ by William Booher on 2014-07-04

Review for Mark Pickering

WONDERFUL EXPERIENCE...PROMPT, COURTEOUS AND PROFESSIONAL, FRIENDLY SERVICE... THEY TAKE THE TIME TO MAKE SURE YOU UNDERSTAND WHAT THEY ARE DOING, ALWAYS GET IT DONE RIGHT AND GIVE YOU A FULL OVERVIEW OF YOUR EXAM AND OVERALL EYE HEALTH... THEY ARE WILLING TO ANSWER QUESTIONS AND OFFER INFORMATION AS WARRANTED... TOTAL A+, GOLD STAR EXPERIENCE !!!

NPS: 

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★★★★★ by Allison Barnett on 2014-07-03

Review for Mark Pickering

Dr. Mark took his time to make sure that my contacts were a great fit .... very thorough and great service from the staff!!!

NPS: 

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★★★★★ by Patricia LeBlanc on 2014-07-02

Review for Sheryl Pickering

Always very caring - excellent care in the office of Perfect Vision doctors & staff. Pleasant experience at every appointment.

NPS: 

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★☆☆☆☆ by Anon on 2014-07-02

Review for Sheryl Pickering

I am giving ZERO stars to this company because they were rude and unprofessional and had the audacity to charge me for losing my insurance information. I will CERTAINLY not be returning and neither will the rest of my family

NPS: 

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★★★★★ by Linda Williams Hall on 2014-06-29

Review for Sheryl Pickering

Great medical care!

NPS: 

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★★★★★ by Anon on 2014-06-27

Review for Mark Pickering

really appreciate the care and attention that goes into the exam.

NPS: 

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★★★★★ by Carolyn Reades on 2014-06-27

Review for Mark Pickering

Great service, all staff kind and helpful

NPS: 

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★★★★★ by Stephen Hall on 2014-06-26

Review for Mark Pickering

super experience.

NPS: 

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★★★★★ by Leslie Claire on 2014-06-24

Review for Sheryl Pickering

Dr. Sheryl Pickering is everything you could want in a health professional: thoughtful, caring, and skilled. She has cared for my eyes (and by extension, my general health) for more than 15 years and has always provided an outstanding experience. Recently, the condition of my eyes suggested another health-related issue, and her insight and direction helped me to avoid further consequences. I will always be grateful to her and pleased to recommend her enthusiastically to anyone.

NPS: 

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★★★★★ by Karen Broussard on 2014-06-23

Review for Sheryl Pickering

I appreciate Dr. Cheryl and how she cares about her patients. The staff is also really nice and helpful.

NPS: 

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★★★★★ by Anon on 2014-06-19

Review for Mark Pickering

Dr. Pickering takes the time to discuss what he is doing and his findings as he goes. He is excellent with my children and just as thorough with my eye examination also.

NPS: 

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★★★★★ by Daniel Day on 2014-06-18

Review for Mark Pickering

I am a loyal patient with the Pickering's. Doctor Mark is one of my favorite people. As a physician, he is kind, patient and has a great sense of humor. He puts me at ease and takes the time to explain things in very clear "everyday" terms. I would strongly recommend him, or Doctor Sheryl, to anyone needing eye care. The staff is always very warm, inviting and professional as well, Seeing familiar faces throughout the years is comforting as a patient. Stacy in particular is a great asset to the practice. Her demeanor and gentleness are to be applauded!

NPS: 

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★★★★★ by Margaret Iaccio on 2014-06-18

Review for Mark Pickering

I always have great appointments when I go to Perfect Vision. The office staff is very courteous and professional. I can't say enough good things about Dr. Mark Pickering, who I see every year for my exam and contact renewal. He really takes the time to explain everything to you throughout your exam.

**NPS:**

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★★★★★ by Jacqueline Garner on 2014-06-13

Review for Mark Pickering

I really like both doctors. They're very thorough and spend time with you instead of rushing you out like so many vision places I highly recommend it for the whole family.

**NPS:**

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★★★★★ by Anon on 2014-06-13

Review for Mark Pickering

Excellent exam. I always feel that I've received the best of care. I am moving my children to Dr. Mark Pickering because I think he is so good.

**NPS:**

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★★★★★ by Margaret Storer on 2014-06-11

Review for Mark Pickering

I love Dr. Pickering. He always explains everything and spends as much time with me as I need. I never feel like just another patient to him.

**NPS:**

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★★★★★ by Terttu Britton on 2014-06-11

Review for Sheryl Pickering

5 Very thorough eye exam.

NPS: 

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★★★★★ by Sylvia Vermeulen on 2014-06-11

Review for Mark Pickering

My experience at Perfect Vision Eye Care was excellent as always!

NPS: 

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★★★★★ by Becky Earle on 2014-06-11

Review for Mark Pickering

I have been a client of Perfect Vision for several years now and I always am amazed at the personable and professional care given to me. I highly recommend both Doctors.

NPS: 

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★★★★★ by James Dunaway on 2014-06-10

Review for Mark Pickering

I was seen without a wait, and the exam both moved along quickly and allowed time for me to ask questions. Both the technician and Dr. Mark were cordial and professional. On another note, while I did not order lens and frame, I have not been satisfied with the woman who is in charge of that. She does not answer my questions well, and her explanations of costs and insurance benefits are unclear to me. I'm not talking about her accent, but about her ability to be helpful.

NPS: 

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★★★★★ by Julie Smeltzer on 2014-06-07

Review for Mark Pickering

Great eye care provider

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anon on 2014-06-06

Review for Mark Pickering

Dr. Pickering was great. He took a lot of time to answer all of my questions and taught me a lot about my eyes and my vision. I felt he took a genuine interest in me. His staff was very nice also, and I did not have to wait long to see his staff after I arrived. Also, I appreciate the fact that his office provides the Optomap Retinal Exam as an alternative to dialtion.

NPS: 

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★★★★★ by John Lowe on 2014-06-03

Review for Sheryl Pickering

Dr. Sheryl is the best, so knowledgeable and thorough. She and the staff make you feel like family. I wouldn't think of going anywhere else.

NPS: 

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★★★★★ by Anon on 2014-05-31

Review for Sheryl Pickering

Review would be 5 stars, except for wait time. Dr. :Pickering is great.

NPS: 

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★★★★★ by Teodora Shaw on 2014-05-30

Review for Mark Pickering

Dr Pickering is very organized, very thorough and very pleasant. He was very good with my daughter.

NPS: 

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★★★★★ by Gary Russell on 2014-05-29

Review for Mark Pickering

1st time patient. Very satisfied. Very impressed by everyone with whom I interacted..... especially Dr Mark Pickering. The personal attention, focus, and care for me was beyond reproach and far beyond expectations. Everyone was very professional and was highly knowledgeable about optometry, eye wear, etc .... esp Dr Mark, of course. Thank you!!

NPS: 

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★★★★★ by Barbara Carpenter on 2014-05-29

Review for Sheryl Pickering

Perfect ! Professional and courteous. Blanca was very helpful and knowledgeable.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Marsha Bennett on 2014-05-26

Review for Mark Pickering

Dr. Mark and Dr. Sheryl are always very attentive to my questions and changing eye care needs. I've been a patient for over 20 years.

NPS: 

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★★★★★ by Megan West on 2014-05-16

Review for Mark Pickering

Dr. Mark Pickering and all the staff were great!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Amy White on 2014-05-16

Review for Sheryl Pickering

Always professional and courteous . . . They go the extra mile to ensure the best possible service.

NPS: 

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★★★★★ by Patricia Voss on 2014-05-16

Review for Mark Pickering

Love The personalized attention that I get Very professional and thorough and they make you feel like you are part of their family

NPS: 

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★★★★★ by Anon on 2014-05-15

Review for Sheryl Pickering

This was a first time visit for me after becoming dissatisfied with my former eye doctor. It was a great experience! Dr. Sheryl spent over two hours with me and ran lots of tests to make sure she had a very good assessment of the condition of my eyes and eyesight.

NPS: 

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★★★★★ by Gary Baumann on 2014-05-14

Review for Sheryl Pickering

Great service with a smile!

NPS: 

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★★★★★ by Steven Sacks on 2014-05-13

Review for Sheryl Pickering

I lost my glasses over the weekend and called Monday morning for an appointment. Not expecting to get in few days, I put myself on a wait list just in case someone canceled. They called me a little while later to get me into their schedule. I normally go to Dr. Mark, but I saw Dr. Sheryl. She was great and I really appreciate the fact that they were able to work me into their busy schedule. Dr. Sheryl took the time to work with me as if I had made an appointment weeks ago.

NPS: 

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★★★★★ by Donna Kacmar on 2014-05-13

Review for Sheryl Pickering

ON time and got me out quickly with everything I needed!

NPS: 

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★★★★★ by Anon on 2014-05-10

Review for Mark Pickering

I recommend them.

NPS: 

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★★★★★ by Anon on 2014-05-09

Review for Sheryl Pickering

Great facility and helpful staff. I mistakenly made an appointment at another vision center and they were super helpful and squeezed me in.

NPS: 

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★★★★★ by Mark Dykes on 2014-05-09

Review for Sheryl Pickering

My appointment went very well. I was seen promptly and everyone was professional and courteous. Dr. Pickering was very thorough and spent plenty of time on the exam and in answering all my questions.

NPS: 

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★★★★★ by Gary Baumann on 2014-05-08

Review for Sheryl Pickering

Great service, friendly and attentive!

NPS: 

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★★★★★ by Anon on 2014-05-08

Review for Mark Pickering

The staff and Dr, Mark are always great. They provide prompt and provide excellent service.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by McKeil Sonnier on 2014-05-07

Review for Mark Pickering

Excellent!!! Dr. Mark Pickering is the kindest, most knowledgeable, and best Eye doctor in the world!!!!

NPS: 

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★★★★★ by Vincent Stasio on 2014-05-07

Review for Sheryl Pickering

Arrived at 8:25 am for an 8:30 am appointment, exam begin at 8:45 am. All staff were friendly and knowledgeable.

NPS: 

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★★★★★ by Howard Hildreth on 2014-05-06

Review for Mark Pickering

Your assistants are outstanding..make you at ease....The Doctors are very helpful and explain any questions the patient has...I was very impress with the overall visit....

NPS: 

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★★★★★ by Anon on 2014-05-06

Review for Mark Pickering

Great personalized and quick care

NPS: 

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★★★★★ by Beverly Lannou on 2014-05-03

Review for Sheryl Pickering

Friendly and helpful staff. Dr Sheryl is terrific

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Christine Pegg on 2014-05-03

Review for Mark Pickering

Always a 5 star experience at Perfect Vision. Fantastic team and Dr. Mark is the best!

NPS: 

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★★★★★ by Julie Provasi De Lemos on 2014-05-02

Review for Sheryl Pickering

My experiences with Perfect Vision and Dr. Sheryl have always been great. The check-ups and treatments are thorough and efficient.

NPS: 

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★★★★★ by Anon on 2014-05-02

Review for Mark Pickering

Dr. Mark Pickering is the best. He is professional and thorough. I highly recommend him.

NPS: 

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★★★★★ by Marcela Lopera on 2014-05-01

Review for Mark Pickering

Customer services the best

NPS: 

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★★★★★ by Monti Brewer on 2014-05-01

Review for Mark Pickering

doctor is very thorough. entire staff is very nice.

NPS: 

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★★★★★ by Jennifer Townsend on 2014-05-01

Review for Mark Pickering

When I called, a human answered. That was just the first good sign. Although a regular appointment wouldn't be available for two weeks, when I explained my somewhat urgent circumstances, the office worked to find an earlier appointment. When I arrived, the staff was friendly and helpful. I did not wait very long at all to see Dr. Mark Pickering. I was very nervous about my condition, but he and his staff did a great job of being patient with me and making me feel comfortable. I received thorough care. Dr. Pickering took time to listen to my concerns and provided satisfying and clear explanations. My husband had seen Dr. Sheryl Pickering last year and said he received excellent care during his visit, too.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Katherine Gwin on 2014-04-30

Review for Mark Pickering

Been going here for several years. Love, love, love Dr. Mark and the entire staff. It's always a great experience; professional, relaxed, efficient, and even fun!

NPS: 

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★★★★★ by Margaret Garza on 2014-04-29

Review for Mark Pickering

For my last 2 eye exams, I've gone to some of the less expensive facilities like those available in the mall, but the service or products are just not the same. At Perfect Vision, I always get excellent service which is why I am back and I will continue to return because of the excellent care and service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Suzann Staats on 2014-04-29

Review for Mark Pickering

I rate Perfect Vision Eye Care at 10 plus! I have been seeing Dr. Mark Pickering since the 80's. I appreciate his care and of the staff in his office so much that driving to his office on Richmond from the Woodlands is a pleasure. Suzann

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Pauline Padgett on 2014-04-23

Review for Sheryl Pickering

My visits to this office is always the very best . The staff is great and both doctors are Fantastic. Can't say enough good about this practice!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-04-23

Review for Sheryl Pickering

Service was great as usual!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jerry Rega on 2014-04-23

Review for Sheryl Pickering

The best eye care doctors ever!

NPS: 

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★★★★★ by Patricia LeBlanc on 2014-04-22

Review for Sheryl Pickering

Always the best caring - kind treatment by everyone in the office. Like family.

NPS: 

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★★★★★ by Sandra Cherry on 2014-04-18

Review for Sheryl Pickering

Both doctors go above and beyond!

NPS: 

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★★★★★ by Madison Ross on 2014-04-17

Review for Mark Pickering

Dr. Mark Pickering is a wonderful doctor. He is very compassionate and does a great job of talking you through his exam. My family has been going to Perfect Vision for years and we will continue to because the physicians are great. The staff are not that friendly. They are pretty quiet and not very engaging. That's the only criticism that I have for this office.

NPS: 

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★★★★★ by Anon on 2014-04-17

Review for Mark Pickering

I have been going to Perfect Vision for many years. I have had nothing but personal and professional experience shown to me each and every time. The staff is always so welcoming and if you want an honest opinion on how well you look in your new glasses just ask Ms. Rita. I usually see Dr. Mark and he is great- explains everything and makes sure you understand. Never once have I felt rushed through my appointment.

NPS: 

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★★★★★ by Anon on 2014-04-16

Review for Sheryl Pickering

Dr. Shirley Pickering was thorough and caring.

NPS: 

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★★★★★ by Anon on 2014-04-15

Review for Sheryl Pickering

Very pleasant efficient staff. I love Dr Cheryl's perfectionism. I always feel well cared for!

NPS: 

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★★★★★ by Olivia Fisher on 2014-04-15

Review for Sheryl Pickering

Great as always!

NPS: 

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★★★★★ by Patricia Dahnke on 2014-04-14

Review for Sheryl Pickering

Sheryl is always so thorough and explains everything on my level. I have total trust in her. Have gone to her for a long time and am more than happy with her and her office.

NPS: 

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★★★★★ by Candy Jard on 2014-04-09

Review for Mark Pickering

Great

NPS: 

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★★★★★ by Amanda Hoak on 2014-04-09

Review for Sheryl Pickering

Dr. S. Pickering and her husband are the best. My whole family sees them. There is no one else we would trust our eyes to.

NPS: 

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★★★★★ by Anon on 2014-04-08

Review for Mark Pickering

The best Doctor I've ever met.

NPS: 

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★★★★★ by Anon on 2014-04-06

Review for Mark Pickering

Dr. Mark Pickering is excellent as well as his staff. Very friendly, knowledgeable and professional experience every time I go!

NPS: 

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★★★★★ by Kieth Parks on 2014-04-05

Review for Mark Pickering

Amazing customer service, in depth detailed exam and explanations and highly organized. Best eye care experience EVER

NPS: 

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★★★★★ by Cielo Perdomo on 2014-04-05

Review for Sheryl Pickering

Latest technology, professional service- just a few reasons I have been going to Perfect Vision for over 20 years. To say I highly recommend Dr. Pickering is redundant and self evident.

NPS: 

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★★★★★ by Barrett Sides on 2014-04-03

Review for Mark Pickering

Courteous, knowledgeable staff. Always prompt attention (I have been a patient for 10+ years and have never waited more than a few minutes). Dr. Mark Pickering is thorough and has a friendly chair-side manner. I recommend this practice to friends and family and many have become satisfied patients.

NPS: 

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★★★★★ by Corey Scruggs on 2014-04-03

Review for Mark Pickering

Excellent service. Received my glasses the same day!

NPS: 

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★★★★★ by Michael Zientek on 2014-04-02

Review for Mark Pickering

Great staff with great knowledge. Always good to visit there.

NPS: 

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★★★★★ by Brandon Hynson on 2014-04-01

Review for Mark Pickering

They provide great services have been trusting them with my eyes for a few years now and i have never had a problem. They are professional and provide a good quality of service and make you feel welcomed.

NPS: 

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★★★★★ by Kandace Heimer on 2014-03-31

Review for Mark Pickering

I always feel like I'm getting a through examination. Perfect vision eye care has an excellent selection of eye glasses in the latest fashion. If you have to wear eyeglasses they should be fashionable. The prices are comparable to other upscale vision places.

NPS: 

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★★★★★ by Gabrielle Hargrove on 2014-03-29

Review for Sheryl Pickering

Dr. Mark was very informative and helpful! I was freaking out about an injury to my eye, but he remained calm, and eased my fears about the injury to my eye!

NPS: 

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★★★★★ by Kimberly Sanchez on 2014-03-27

Review for Sheryl Pickering

Dr. Pickering and her staff are wonderful.

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Larry Smith on 2014-03-27

Review for Mark Pickering

One of the best experiences , Staff and doctors awesome

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Cheryl Best on 2014-03-27

Review for Sheryl Pickering

Excellent care, not rushed - always takes plenty of time for me and whatever questions I have. My family and I have numerous eye conditions (i.e., rapid onset myopia, detached retinas, cataracts, corneal abrasions, dry eye syndrome, detached vitreous) that Dr, Sheryl Pickering treats and/or monitors as medical conditions in addition to caring for our general vision needs. I wouldn't think of going anywhere else.

NPS: 

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★★★★★ by Anon on 2014-03-25

Review for Mark Pickering

I have been a patient at Perfect Vision for over 20 years. Dr. Mark and Sheryl are always attentive and happy to answer my endless questions. They work to understand my insurance and get the best value for my money. I would recommend them to anyone and have.

NPS: 

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★★★★★ by Edgar Gomez on 2014-03-25

Review for Sheryl Pickering

Have been going to Perfect Vision for many years and they are outstanding.

NPS: 

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★★★★★ by Anon on 2014-03-24

Review for Mark Pickering

The whole family loves coming to Perfect Vision! Dr. Mark is the best and the whole staff is terrific!

NPS: 

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★★★★★ by Sandra Beridon on 2014-03-23

Review for Sheryl Pickering

Wonderful Experience! Rita is always so kind & helpful.

NPS: 

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★★★★★ by Darren Skeete on 2014-03-22

Review for Sheryl Pickering

I've been going to this clinic for many years. The doctors are professional, friendly and service is excellent.

**NPS:**

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★★★★★ by Anon on 2014-03-22

Review for Mark Pickering

I think Dr. Mark is great. He is so patient and he did a great job making Madison feel at ease. I really appreciate his expertise and kind nature. I think that the office staff could be friendlier. I have noticed this on my last three visits. They aren't rude, they just don't seem upbeat and are not very engaging. Overall, The medical care is outstanding but the office staff could be friendlier.

**NPS:**

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★★★★★ by John Wright on 2014-03-22

Review for Mark Pickering

Everyone was great as usual!

**NPS:**

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★★★★★ by Anon on 2014-03-20

Review for Mark Pickering

Very friendly staff and doctors, excellent level of care. Short wait times and easy to make appointments.

**NPS:**

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★★★★★ by Cielo Perdomo on 2014-03-20

Review for Sheryl Pickering

I have been seeing Dr. S. Pickering for over 20 years. i think that stands as testament to her excellent patient care. She knows the latest techniques and always has the latest diagnostic tools available. Yes, I would recommend her in a heartbeat to anyone.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Julie Keel on 2014-03-19

Review for Mark Pickering

love this place!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Maelyn Finkbine on 2014-03-15

Review for Mark Pickering

Received excellent care by Dr Mark Pinkering and staff! Very knowledgeable and answered all my questions. I didn't feel rushed at all. You can tell he loves his career!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Donna Faye Carlin on 2014-03-14

Review for Sheryl Pickering

Mark and Sheryl are both so knowledgable, professional and courteous; they never rush, are open to questions.... I appreciate how thorough they are during their exams. A+

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Laurie Hammons on 2014-03-14

Review for Sheryl Pickering

The nicest people work at Perfect Vision. I've been a patient and customer there for over 20 years. Dr. Pickering is so good at diagnosing problems and getting my perfect prescription.

NPS: 

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★★★★★ by Gregory Folk on 2014-03-13

Review for Mark Pickering

Great as always!

NPS: 

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★★★★★ by Anon on 2014-03-11

Review for Mark Pickering

Great service all around!!!

NPS: 

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★★★★★ by Anon on 2014-03-11

Review for Mark Pickering

Dr. Mark is an exquisite doctor. He took his time in diagnosing and explaining my medical condition that I was never aware of. I feel so lucky to have him as my optometrist and I would never go with anybody else! Ever!

NPS: 

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★★★★★ by Sabrina Swan on 2014-03-07

Review for Sheryl Pickering

I got a very thorough eye exam and tests. I was at the office for almost 2 hours, but I guess occasionally it's worth that to make sure there aren't other issues for concern.

**NPS:**

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★★★★★ by Paul Duchene on 2014-03-06

Review for Mark Pickering

Everyone was really nice and attentive. And Dr. Mark Pickering took time to explain everything to me thoroughly.

**NPS:**

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★★★★★ by Anon on 2014-03-05

Review for Mark Pickering

Happy customer/patient.

**NPS:**

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★★★★★ by Mickey Kapoor on 2014-03-04

Review for Sheryl Pickering

Drs. Pickering and the staff do live up to their name . They are most courteous, diligent and professional. Just perfect !

**NPS:**

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★★★★★ by Susie Pummill on 2014-02-27

Review for Mark Pickering

This is a wonderful doctor's office with people who REALLY care. I just wish all of my doctor visits were so nice! I always feel listened to, and respected- and like a patient who matters instead of a number.

NPS: 

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★★★★★ by Anon on 2014-02-26

Review for Mark Pickering

Dr. Mark is so kind, intelligent, and thorough. Excellent care!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by James Lancaster on 2014-02-26

Review for Sheryl Pickering

Drs. Pickering and their staff are the best kept secret in Houston. I've never been to a more professionally run business in my life. Additionally, Dr. Sheryl Pickering is one of the most thorough and caring doctors I have ever visited.

NPS: 

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★★★★★ by Terri Ebest on 2014-02-25

Review for Sheryl Pickering

I went in to get glasses. No appt just walked in. It was a great experience. They pulled my insurance while I picked out glasses and then sat down with me to make my final choice. Went over lense options and then I was out the door! Nice, quick and efficient.

NPS: 

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★★★★★ by Kathleen Bennett on 2014-02-25

Review for Mark Pickering

Excellent Dr. Mark and all staff are excellent. 5 stars!

NPS: 

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Anne Leydon on 2014-02-14

Review for Sheryl Pickering

helped right upon entry everyone fast and efficient dr sheryl spends all the time needed to get you what you need for eye health eyewhere etc her young assistant who did all preliminary eye exam work was helpful and professional i have been their patient for a long time as are my husband and son i would not hesitate to recommend them to others...

NPS: 

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★★★☆☆ by Anon on 2014-02-14

Review for Sheryl Pickering

Doctor was impatient and harsh.

NPS: 

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★★★★★ by Rosalind Hebert on 2014-02-12

Review for Sheryl Pickering

Friendly and dependable staff; both Dr. Sheryl and Dr. Mark attend to our needs and follow up with us at least twice a year. I trust their knowledge and experience for prescribed vision needs. I continue to recommend them to all my coworkers and family.

NPS: 

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★★★★★ by Anon on 2014-02-11

Review for Mark Pickering

The staff and service was impeccable. Dr. Mark Pickering was a pleasure to deal with and he gave me exceptional care. Made me feel very comfortable.

NPS: 

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★★★★★ by Jill Rainey on 2014-02-11

Review for Sheryl Pickering

Fantastic experience! Everyone is so friendly, and Dr. Pickering is wonderful. Thanks so much!

NPS: 

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★★★★★ by Steven Woodward on 2014-02-11

Review for Sheryl Pickering

Smooth transition from station to station and all steps and options were explained very well. Especially pleased with doctor discussing health issues and how they may relate to eyes and vision.

NPS: 

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★★★★★ by John Jordan on 2014-02-10

Review for Sheryl Pickering

Dear Sheryl And Mark - Thanks for taking care of my eyes. You always do a great job.

NPS: 

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★★★★★ by Jenna Kettler on 2014-02-09

Review for Sheryl Pickering

All the staff, including Dr. Sheryl were wonderful, and made me feel welcome right away. This was the first time I've ever had such a thorough exam and an optometrist to really listen to what I had to say. All of the staff was helpful-from checking in to purchasing glasses. I would highly recommend!

NPS: 

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★★★★★ by Stephen McCauley on 2014-02-08

Review for Mark Pickering

As always, I had a great visit with Dr. Mark. He answered all of my questions and went over every detail of the exam. I never felt rushed and I appreciated the time that he spent with me. This is exactly why I've been coming here for over 8 years. Thuy was great in helping me pick my frames. She took the time to find out what kind of work I do and when I wear my glasses to get a better idea of what I was needing/looking for. She's not just trying to sell you something--if the glasses don't look good on you, she will tell you kindly, directly and offers you other suggestions. What a refreshing experience to get an honest opinion.

NPS: 

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★★★★★ by Anon on 2014-02-07

Review for Mark Pickering

the Asian lady did a good job in helping me find sharp glasses.

NPS: 

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★★★★★ by Edgar Gomez on 2014-02-07

Review for Sheryl Pickering

Dr. Sheryl Pickering is a very thorough and caring doctor and I have recommended her to friends in the past and would not hesitate to do so in the future.

**NPS:**

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★★★★★ by Anon on 2014-02-07

Review for Mark Pickering

Pleasant, friendly atmosphere. Sophisticated equipment and competent associates. Knowledgeable and professional doctors who take plenty of time for questions and consultation.

**NPS:**

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★★★★★ by Darla Waters on 2014-02-07

Review for Sheryl Pickering

I have been seeing Dr. Sheryl Pickering for 17 years and have recommended her to several of my friends and family. I have nothing but excellent things to say about her and her staff. Thanks for taking such great care of my eyes.

**NPS:**

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★★★★★ by Christopher Bell on 2014-02-04

Review for Mark Pickering

Was very pleased with the appointment. Really felt like Dr. Mark and all of the staff cared about providing top-level care.

**NPS:**

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★★★★★ by Natalie McLain on 2014-01-31

Review for Sheryl Pickering

Excellent service as always. I always enjoy seeng Dr. Sheryl Pickering and her staff.

NPS: 

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★★★★★ by Anon on 2014-01-30

Review for Mark Pickering

Dr. Mark and staff are wonderful, professional and friendly! Highly recommend!

NPS: 

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★★★★★ by Anon on 2014-01-30

Review for Mark Pickering

Everyone was very helpful and pleasant. Thuy was patient and helpful picking out my frames. Dr. Pickering was great!!!! I would definitely refer my friends and family here.

NPS: 

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★★★★★ by Kathleen Fenninger on 2014-01-28

Review for Mark Pickering

What a pleasant experience. Very complete and professional exam. Friendly staff.

NPS: 

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★★★★★ by Vivian Weissmann on 2014-01-27

Review for Mark Pickering

My referral raved about Dr. Mark Pickering, and she was right on target. His manner was open, friendly, and professional. He took his time, and was very patient during the exam (you know, all that business with the 1 or 2? more or less?). He asked questions that helped with my problem. I would highly recommend Perfect Vision to anyone seeking to find an excellent eye doctor.

NPS: 

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★★★★★ by Patsy Jones on 2014-01-25

Review for Sheryl Pickering

Excellent service provided. Highly recommend.

NPS: 

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★★★★★ by Anon on 2014-01-25

Review for Mark Pickering

Dr. Mark always takes his time with me. He answers all my questions and concerns. I have been a patient for years now. I love Rita also she so helpful.

NPS: 

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★★★★★ by Ruth Riepe on 2014-01-23

Review for Mark Pickering

Excellent care with the utmost professionalism! Staff is very friendly and knows what they are doing.

NPS: 

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★★★★★ by Kathryn Baumeister on 2014-01-23

Review for Mark Pickering

Great detailed care for contact fittings and glasses. One stop shop for contacts, glasses and follow up care.

NPS: 

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★★★★★ by Ronald Hutchins on 2014-01-23

Review for Mark Pickering

Excellent service and care as always. I have been a patient of both doctor Mark and Sheryl Pickering for the last 30 plus years. They have always provided excellent yearly checkups and, when I have had an unusual eye problem or an emergency they find a way to see you immediately. Both are highly professional and very caring and I appreciate the care they have provided to myself and my wife.

NPS: 

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★★★★★ by Stephanie Francis on 2014-01-22

Review for Sheryl Pickering

I have been going to Dr. Sheryl Pickering for the past 10 years and I don't plan on going anywhere else to have all of my eye care needs taken care of. I absolutely love and appreciate Dr. Sheryl....she is very down to earth....and of course most importantly, she is an excellent doctor!. Additionally, all of her office staff are wonderful and Twee and Yvonne are simply outstanding. Thanks for all that you do for the patients/clients!!!! Sincerely, Stephanie Francis

NPS: 

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★★★★★ by Paul Rainn on 2014-01-22

Review for Mark Pickering

First visit was excellent! The receptionist was efficient and helpful, and the optometric staff knew their stuff, were very willing to answer questions, and friendly. The Doctor was very knowledgeable and took to time to provide detailed explanations, clear up any questions, and seemed up on the latest technology for the field. A very good first impression!

**NPS:**

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★★★★★ by Stephanie Chen on 2014-01-22

Review for Sheryl Pickering

I cannot rave enough - Dr. Sheryl is is super efficient, friendly, clearly knowledgeable and patient - she explains the vision tests she performed (I personally love that), is super meticulous and makes you feel like you are most definitely in the right hands. I feel like they are dedicated to their patients' satisfaction, rather than churning them out as fast as possible to make an extra buck, which so many places nowadays make you feel like. Dr. Pickering is refreshingly customer focused - the 2 free follow up appointments for the new contacts I'm trying out is much appreciated. I would recommend ordering contacts with an office committed to finding the right fit for my eyes over a big chain or online source ANY day...your eyes are important! I also recommend paying the extra \$39 for the opto-map instead of dilating your eyes and being blurry for 4 hours. After spending the entire month of January dealing with the terrible staff of a myriad of doctors, dentists, and oral surgeons, THIS place was a godsend. Perfect Vision is what all those health professionals' offices should be like. The staff here is super professional, warm, and knowledgeable. They dealt with my insurance very well, which can be a pain if the office staff is incompetent in that area. Soapbox: Office staff makes all the difference in the world for someone's office visit. Doesn't matter how great the doctor is, if your staff is horrible your practice will flounder. This place is in a great location, has wonderful staff and wonderful doctors. I'll continue my search for my other health care providers, but I have found my optometrist office!

**NPS:**

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★★★★★ by Pamela Badeaux on 2014-01-21

Review for Mark Pickering

Excellent customer service by all staff. I appreciate the time that was spent with me. Thank you to all!! Pam Badeaux

NPS: 

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★★★★★ by Anon on 2014-01-19

Review for Sheryl Pickering

Upon entry I was greeted by the office staff. The young lady administering my test was patient and helpful.

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★★★★★ by Anon on 2014-01-18

Review for Mark Pickering

I have been going to Perfect Vision for a number of years and have always had a good experience with the staff. Dr Mark Pickering is always patient and glad to answer questions.

NPS: 

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★★★★★ by Gayle Roane on 2014-01-17

Review for Mark Pickering

All was perfect, as always. Many thanks.

NPS: 

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★★★★★ by Lisa Ineson on 2014-01-14

Review for Mark Pickering

Friendly staff, hardly a wait. I usually see Dr Cheryl but she was unavailable. Dr Mark is just as wonderful as Dr Cheryl. Great place!

NPS: 

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★★★★★ by Luis Garza-Rios on 2014-01-12

Review for Mark Pickering

Thoroughness; Dr. spends time with patient. The process for obtaining glasses is slow.

NPS: 

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★★★★★ by Donald Ferraro on 2014-01-09

Review for Mark Pickering

As always. Excellent service and genuinely friendly staff!

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★★★★★ by Patricia Wolfe on 2014-01-06

Review for Mark Pickering

Dr. (Mark) and staff have been very helpful. It took some time and several visits to find the best contact lense option for me and I appreciate they were willing to invest the extra time. They were also helpful in scheduling appointments for me that fit well with my work schedule.

NPS: 

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★★★★★ by John Lowe on 2014-01-04

Review for Sheryl Pickering

They make me feel like family. I wouldn't think of going anywhere else. Dr. Cheryl is competent and thorough, and she knows my issues and my history.

**NPS:**

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★★★★★ by Donald Wylie on 2014-01-03

Review for Mark Pickering

Great work ---- professional --- friendly!!!! Clearly the best in town!

**NPS:**

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★★★★★ by Cheryl Morris on 2014-01-01

Review for Mark Pickering

Dr. Mark is so thorough and I always feel comfortable asking him questions. He really takes the time to listen and to explain everything which I think is very important. His staff are all so nice and welcoming. They make you feel like part of the family and I can't say you get that kind of experience everywhere you go. I would definitely recommend Perfect Vision to my family and friends.

**NPS:**

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★★★★★ by Patsy Jones on 2013-12-31

Review for Sheryl Pickering

Very thorough exam. Staff very friendly, yet professional.

**NPS:**

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★★★★★ by George Mallory on 2013-12-28

Review for Mark Pickering

Once again, I was very pleased with the thoroughness and professional of Mark Pickering and staff. Competence and convenience is why I have been getting all my eye care at Perfect Vision for over ten years.

**NPS:**

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★★★★★ by Farzan Parsinejad-Shirazi on 2013-12-21

Review for Sheryl Pickering

Very caring, professional doctors and staff. They spent a good time to thoroughly examine eyes at the same time explaining each steps and why they needed to do so. The first time I went there, after couple of weeks I received a letter welcoming me to their practice. It's sort of a family feel and at the same time very professional and meticulous.

**NPS:**

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★★★★★ by Anon on 2013-12-21

Review for Mark Pickering

As usual, the exam with Dr. Pickering was thorough and educational for me. He goes through every detail during an eye exam and makes it easy for the commoner to understand his diagnosis. One of the best optometrist I ever used! Glad we found him in Houston!

**NPS:**

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★★★★★ by Anon on 2013-12-20

Review for Mark Pickering

Let me preface this by saying this was my first-ever eye exam! The staff was so guiding and helpful during the pre-exam phase. And Dr. Mark was very kind, letting me know about each procedure and telling me what he was seeing as we moved through the exam. I'm proud to be "part of the family," and they really treated me as such.

NPS: 

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★★★★★ by Robert Badeaux on 2013-12-20

Review for Sheryl Pickering

My family and myself have been going to Perfect Vision for nearly 20 years. We have been very pleased with their care and have recommended them to many friends and colleagues.

NPS: 

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★★★★★ by Kenneth Parr on 2013-12-17

Review for Mark Pickering

Excellent as always

NPS: 

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★★★★★ by Donald Ferraro on 2013-12-17

Review for Mark Pickering

The BEST and most professional experience. Highly recommended.

NPS: 

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★★★★★ by Mary Comley on 2013-12-17

Review for Mark Pickering

The visit as always was great. Staff and doctors are all very nice and considerate. Very friendly. Excellent Service

NPS: 

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★★★★★ by Dorothy Brasseal on 2013-12-14

Review for Sheryl Pickering

I received the most caring and concerned medical care possible. Dr. Pickering instilled complete confidence in me about her ability to treat me and made sure I understood every single test, why it was done, and the outcome. She also counseled me on the importance keeping timely appts. for eye care, due to pre-existing conditions., and the importance of taking my medications in a timely manner as prescribed.

NPS: 

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★★★★★ by Robert Goins on 2013-12-12

Review for Mark Pickering

Very Professional in every way

NPS: 

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★★★★★ by Brenda Bennett on 2013-12-12

Review for Sheryl Pickering

They are very friendly, attentive, and efficient.

NPS: 

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★★★★★ by Janelle Gbur on 2013-12-12

Review for Sheryl Pickering

Friendly and efficient. Within 10 minutes of my arrival the staff copied the paperwork I needed for my flex-spending plan and helped me pick out a new pair of frames for my eyeglasses. An hour later I was wearing my new glasses and on my way to my next errand of the day. My time is valuable and Perfect Vision respects that fact.

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★★★★★ by Anon on 2013-12-11

Review for Mark Pickering

Very good. I am a professional artist so one thing I won't risk are my eyes. I have gone to this doctor for years and he is amiable and his prescriptions are very helpful as I have multiple eye problems. Once, on an acquaintance's recommendation, I went to another eye doctor and that one was all wrong in comparison.

NPS: 

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★★★★★ by Rachel Martin on 2013-12-10

Review for Sheryl Pickering

Thuy Nguyen is the reason I go here, she is just a joy to work with and very knowledgeable. I appreciate her help every time!

NPS: 

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★★★★★ by Katherine Cangelosi on 2013-12-10

Review for Sheryl Pickering

I love Dr. Sheryl and the staff!!!

NPS: 

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★★★★★ by Anon on 2013-12-07

Review for Sheryl Pickering

The bottom line is that the staff from top to bottom is competent and caring.

NPS: 

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★★★★★ by Anon on 2013-12-07

Review for Sheryl Pickering

Dr. Pickering and all of her staff were so wonderful. It was such a relief after a bad experience at a different optometrist. I was seen promptly and everyone was so sweet to my baby boy despite his fussiness. I had new glasses made within an hour of leaving the office and that wasn't even my initial reason for coming! Amazing! Thank you so much for all your help! I will definitely be coming back :)

NPS: 

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★★★★★ by Pamela Badeaux on 2013-12-07

Review for Mark Pickering

Wonderful customer service and excellent patient care! I appreciate all that assisted me.

NPS: 

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★★★★★ by Anon on 2013-12-06

Review for Mark Pickering

I wouldn't dream of going anywhere else. :)

NPS: 

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★★★★★ by Fran Will on 2013-12-05

Review for Sheryl Pickering

Doctors Sheryl and Mark Pickering are superb. They are so knowledgeable. They are so thorough and sincerely caring of the health of your eyes

NPS: 

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★★★★★ by Jacque Passino on 2013-12-05

Review for Mark Pickering

Great and thorough care.

NPS: 

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★★★★★ by Mildred Cuayo on 2013-12-05

Review for Mark Pickering

Great experience! The staff is helpful and accommodating. Dr. Sheryl Pickering takes time to explain everything and had a great bedside manner. I also had a great experience getting glasses. Thuy was very helpful and knowledgeable. Go check them out! You won't be disappointed!

NPS: 

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★★★★★ by Cheryl Murray on 2013-12-04

Review for Mark Pickering

Perfect Vision icon times to provide the best eye care experience in Houston. The exams seem so much more thorough than with the optometrists attached to the average TSO, Eyemasters or LensCrafters. I honestly feel like the Pickerings are monitoring the health of my eyes, and since I have a family history of macular degeneration, there's real comfort in knowing they are looking out for me. The staff is exceedingly pleasant, and the turnaround time for glasses (even my ridiculous prescriptions) are very reasonable.

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★★★★★ by Laksany Starovic on 2013-12-04

Review for Mark Pickering

The entire staff has always been extremely helpful. Dr. Mark Pickering is always on time and very nice.

NPS: 

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★★★★★ by John Porter on 2013-12-04

Review for Sheryl Pickering

I'm very grateful for Dr. Cheryl and her expertise in her field... I never leave the office with questions unanswered. Wonderful front office staff makes coming here a breeze..

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★★★★★ by Shayla Badeaux on 2013-12-03

Review for Sheryl Pickering

Great as always!

NPS: 

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★★★☆☆ by Anon on 2013-11-23

Review for Mark Pickering

Have been going to Dr. Mark now for seven or more years. Love Dr. Mark as he takes time to ensure that I get what's needed for my eye health. He's also a patient and kind doctor. Not always pleased with the front staff though as I've been overcharged for items. Yesterday, a new staff member had me do Optomap. I had forgotten that I had it done back in May so I ended up paying for it again. Why would the new staff member not check my records first? Another staff member didn't know that I was there for eye exam for glasses and contacts and ended up running my credit card twice. That wasn't. Too big of a deal, but if you're doing this every day?!? It's frustrating to deal with such inexperienced personnel.

NPS: 

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★★★★★ by Dairus DeNeui on 2013-11-23

Review for Mark Pickering

For the past 10 years, I've always received excellent care from both Mark and Sheryl Pickering. They both take the time to explain what is going on with my eyesight, and they continue to update their diagnostic equipment.

NPS: 

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★★★★★ by Patricia Dahnke on 2013-11-23

Review for Mark Pickering

Always the best

NPS: 

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★★★★★ by Anon on 2013-11-21

Review for Mark Pickering

The best docs in the business! I've been seeing them for twenty-five years and wouldn't trust my eyes to anyone else!

NPS: 

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★★★★★ by Anon on 2013-11-21

Review for Mark Pickering

Dr. Mark Pickering is an excellent optometrist. He takes the time to thoroughly evaluate the health of your eyes and address any concerns you have. I've come for several years now and I've never been disappointed with his services. Thanks Dr. Pickering!

**NPS:**

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★★★★★ by Toni Roddey on 2013-11-21

Review for Sheryl Pickering

I have been a patient of Dr. Sheryl Pickering for years. She and her staff have always been professional, timely and accommodating. In particular, Rita is "the one" to go to for frame selection. She is detail oriented and fashion-conscious. The whole staff is wonderful.

**NPS:**

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★★★★★ by Mari Devlin on 2013-11-21

Review for Sheryl Pickering

This is the best eye care place ever! Dr. Sheryl Pickering is super and she teaches me something new each time I go to see her. I have been going there for ten years and I love this place! Drs Pickering, husband and wife team, hire expert staff.

**NPS:**

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★★★★★ by Tiffany Cargol on 2013-11-19

Review for Sheryl Pickering

I needed to see my dr and they got me in right away!

**NPS:**

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| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
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★★★★★ by Jacqueline Garner on 2013-11-18

Review for Sheryl Pickering

Dr. Pickering is so thorough and attentive. Wasn't sure I would be able to wear contacts but he fitted me until we found the perfect lenses. Both

doctors are great. The staff is knowledgeable and professional. All treat the patients with care.

NPS: 

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★★★★★ by Anon on 2013-11-17

Review for Mark Pickering

Dr. Mark Pickering provided excellent service. I had never had an eye exam before, and he was very patient. He explained what he was doing and what my results were in a way I could understand.

NPS: 

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★★★★★ by Tresa Williams on 2013-11-13

Review for Sheryl Pickering

My first visit there & was very educational. I really enjoyed Dr.Sherly. She was very friendly & detail. Staff was very nice & professional.

NPS: 

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★★★★★ by Gerald Peeples on 2013-11-13

Review for Sheryl Pickering

As always, I'm impressed by how courteous the staff is. The Doctor and the staff always do a good job of explaining what they are doing. I've known some of the staff for many years. They are like professional friends.

NPS: 

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★★★★★ by Richard Latimer on 2013-11-12

Review for Mark Pickering

Really friendly and nice people. Very nice.

**NPS:**

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★★★★★ by Jerry (Jerome) Kramer on 2013-11-12

Review for Mark Pickering

I am a patient of many years at Perfect Vision Eye Care. I return because of the overall outstanding combination of professionalism and friendliness that characterize the office. Every checkup by the technicians and either Dr. Cheryl or Dr. Mark has been remarkably thorough and without rush. My prescriptions have been uniformly perfect, and my glasses always fit just as perfectly. All the employees, from the wonderful office manager Rita and throughout the office, are pleasant and helpful. They obviously appreciate the clients and enjoy their jobs. (Dr.) Jerry Kramer

**NPS:**

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★★★★★ by Matthew Marcelissen on 2013-11-12

Review for Sheryl Pickering

Best annual-exam experience ever!

**NPS:**

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★★★★★ by Albert Valdez on 2013-11-11

Review for Sheryl Pickering

always a great time seeing Dr Pickering the staff is excellent and I enjoyed going you should really give it a try thank you Dr Pickering and your stastaffff

**NPS:**

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★★★★★ by Albert Valdez on 2013-11-09

Review for Sheryl Pickering

always a great experience when I go the staff is friendly and informativethanks for being so wonderful perfect vision is awesome

NPS: 

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★★★★★ by Anon on 2013-11-08

Review for Mark Pickering

Awesome.

NPS: 

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★★★★★ by Blyss Lewis on 2013-11-07

Review for Mark Pickering

It was the best eye exam I have ever hard. Dr. Mark Pickering was very thorough and very patient.

NPS: 

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★★★★★ by Cheryl Mergo on 2013-11-06

Review for Sheryl Pickering

Great service

NPS: 

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★★★★★ by Lillian Moy on 2013-11-01

Review for Mark Pickering

Great experience. Good service, exceeded my expectations.

NPS: 

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★★★★★ by Kjetil Oestenstad on 2013-10-30

Review for Mark Pickering

Excellent service and knowledge,. Thank you!

NPS: 

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★★★★★ by Christopher Branyan on 2013-10-30

Review for Sheryl Pickering

Everyone is very friendly. Once I got there, didn't wait long in the waiting room and didn't have too wait long for the doctor. The staff was very friendly and very helpful.

NPS: 

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★★★★★ by Eva Alvarado on 2013-10-30

Review for Sheryl Pickering

I had a very positive experience at Perfect Vision. The staff was very professional and I received a through eye exam. The office also had a good selection of glasses for me to choose from.

NPS: 

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★★★★★ by Christina Rooke on 2013-10-30

Review for Mark Pickering

Dr. Mark Pickering always shows genuine interest in my eyes. He seems very excited about his line of work, and even if I am the last appointment of the day, it seems like the first. I have been going to Perfect Vision for almost

5 years now and will continue to for as long as I am in Houston! I have recommended the office to all of my friends.

**NPS:**

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★★★★★ by Walter Lewis on 2013-10-25

Review for Sheryl Pickering

I appreciate the extensive testing of my vision quality. My wife was so impressed that she immediately scheduled an appointment for herself. Your staff was courteous and knowledgeable. They made me feel comfortable throughout the entire process.

**NPS:**

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★★★★★ by Yuriy Nagorny on 2013-10-24

Review for Sheryl Pickering

Staff is friendly knowledgeable is nice. The waiting time however is way too long!

**NPS:**

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★★★★★ by Robert Tomlin on 2013-10-24

Review for Sheryl Pickering

What more can be said that "excellent"? The staff is helpful, pleasant and doctor care is fantastic. Thanks.

**NPS:**

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★★★★★ by Ian Bryant on 2013-10-23

Review for Sheryl Pickering

Very professional

NPS: 

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★★★★★ by Patricia Thibadeoux on 2013-10-22

Review for Mark Pickering

I love my physician and the staff was professional and soothing.

NPS: 

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★★★★★ by Anon on 2013-10-19

Review for Sheryl Pickering

Very friendly and accomodating atmosphere; a little too long to wait but once appt started very satisfied.

NPS: 

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★★★★★ by Anon on 2013-10-18

Review for Sheryl Pickering

Excellent treatment. Problem detected in exam. Doctor and staff stayed after hours to run additional tests, then to evaluate and explain fully to me.

NPS: 

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★★★★★ by Anon on 2013-10-18

Review for Mark Pickering

Everyone at Perfect Vision is always extremely helpful and friendly. They make a trip to the eye doctor as painless as it can be. Mark & Sheryl are outstanding.

NPS: 

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★★★★★ by Anon on 2013-10-17

Review for Mark Pickering

Dr. Mark Pickering has been my optometrist for almost a decade (before and after LASIK). His exams are thorough, and his office staff is very efficient. I highly recommend him.

NPS: 

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★★★★★ by Rhonda McMullen on 2013-10-17

Review for Sheryl Pickering

Very little wait time. Friendly, courteous and very knowledgeable.

NPS: 

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★★★★★ by Suzanne Keck on 2013-10-17

Review for Sheryl Pickering

Dr..Sheryl Pickering was great! Knowledgable, thorough, and took time to explain what she was doing and make sure I understood. I was impressed and left feeling well taken care of.

NPS: 

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★★★★★ by Violet Hines on 2013-10-17

both husband and wife are great doctors.

NPS: 

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★★★★★ by Mary Gregory on 2013-10-16

Review for Mark Pickering

Great care and very efficient!!

NPS: 

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★★★★★ by Anon on 2013-10-16

Review for Mark Pickering

Thorough exam. A little bummed that the eye scan was not covered by Eyemed insurance -- a worthwhile alternative to not having to have my pupils dilated though. Found the glasses and frames to be too expensive for the brands offered -- or not competitive on the discount. Purchased another pair from a competitor nearby -- same list price, but \$200+ below the offer at Perfect Vision -- that part was disappointing for sure. The mixed bottom line: Use for exam, shop for glasses.

NPS: 

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★★★★★ by Cathleen O'Banion on 2013-10-15

Review for Mark Pickering

The entire staff at Perfect Vision treats you with respect, listens to you while you are in their care and tries their best to meet your needs. Our entire family, kids and adults, have been patients for many years and have been pleased since our very first visit with both the doctors and staff. Great selection of frames too.

NPS: 

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★★★★★ by Anon on 2013-10-11

Review for Sheryl Pickering

Great service.

**NPS:**

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★★★★★ by Anon on 2013-10-11

Review for Sheryl Pickering

There is a reason why I've been a patient of Dr. Sheryl for 21 years! She is personable, knowledgeable, and competent. I have never felt rushed at all and I appreciate the time she spends and the thoroughness of her exams.

**NPS:**

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★★★★★ by Margaret Babcock on 2013-10-10

Dr Mark Pickering is so thorough and friendly! He really takes the time to understand what you need and I terrible vision! I also never feel like I am sitting in an exam room for hours waiting to see him. The service is prompt and everyone goes the extra mile to help and get your exam and other services done on a timely manner.

**NPS:**

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★★★★★ by Lorena Alvarez on 2013-10-08

Review for Sheryl Pickering

Dr. Pickering was very thorough and friendly. I felt very comfortable during the appointment. She helped me figure out why I was having problems with my contacts. The office staff was also helpful and amicable.

**NPS:**

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★★★★★ by Andrew Creller on 2013-10-07

Review for Mark Pickering

Fantastic visit.

**NPS:**

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★★★★★ by Cathleen Nickel on 2013-10-05

Review for Sheryl Pickering

Dr. Sheryl is the best eye doctor I have ever found. Very personable, explains everything she is doing, easy to talk with, remembers personal details about her patients. The staff at Perfect Vision are also outstanding - from the time you arrive to the time you check out, everyone is professional, friendly and welcoming. Highly recommended!

NPS: 

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★★★★★ by Marilyn Stovall on 2013-10-05

Review for Sheryl Pickering

Good visit, as always.

NPS: 

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★★★★★ by Gabrielle Hargrove on 2013-10-05

Review for Mark Pickering

Dr. Mark was very kind and patient! I enjoyed my visit! Every part of the visit was nice from beginning to the end!

NPS: 

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★★★★★ by Theresa Robertson-Evans on 2013-10-04

Review for Mark Pickering

Always perfect

NPS: 

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★★★★★ by Laura Bell on 2013-10-04

Review for Mark Pickering

I have been going to Perfect Vision for 15 years and now my children go with me. I always have a good experience with Dr. Mark and Dr. Cheryl, but this time my son had to get glasses for the first time. He was a little nervous but they made him feel comfortable and made sure that getting glasses was a positive experience.

NPS: 

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★★★★★ by Ernest McBrayer on 2013-10-03

Review for Mark Pickering

I'm very satisfied with the service provided.

NPS: 

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★★★★★ by Anon on 2013-10-03

This office is great. The Doctors are very helpful with all questions. You leave feeling like you were part of the family.

NPS: 

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★★★★★ by Kevin McGowan on 2013-10-02

I've known both Dr. Pickering for many years and have depended on them. They do great work. They care and are extremely diligent in my optical health. They work hard to keep up with the ever changing technology while still keeping the exam costs at a very reasonable price. I can happily and honestly suggest that anyone looking for a great optometrist to give them a try!

NPS: 

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★★★★★ by Alicia Lowry on 2013-10-02

Review for Mark Pickering

I had a perfect experience here! The staff and dr is excellent!

NPS: 

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★★★★★ by Mollie Hammonds on 2013-10-02

Review for Sheryl Pickering

Excellent care. Takes time to discuss eye care and eye health. You do not feel rushed in and out.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Anon on 2013-10-01

Review for Mark Pickering

My whole family has used Perfect Vision for a decade. They always explain what is happening during eye exams and keep your history on their computer so it is easy to track your status. Remember your eyes are windows into your body and can help track your vascular health and other health concerns.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Ernest McBrayer on 2013-10-01

Review for Mark Pickering

As pleasant as an eye exam can be.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Rebecca Roberts on 2013-10-01

Review for Mark Pickering

I've been going to Perfect Vision for many years now, and I have always been pleased. Dr. Pickering and the staff are always very friendly and welcoming. They will do whatever is necessary to accommodate your vision needs. I will continue to go here for years to come.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by J Christopher on 2013-10-01

Review for Sheryl Pickering

Wonderful. Dr. Sheryl Pickering has always done a good job.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Wendy Armstrong on 2013-10-01

I've been going to Perfect Vision for the going on 4 years now. Everyone is friendly and the Dr. takes as much time as you need to answer questions and explain any issues. I actually look forward to my checkups!

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Mari Devlin on 2013-10-01

I just love Perfect Vision! Competent staff, lovely choice of eye wear, and super nice husband and wife optometrists. I have been going to Perfect Vision for many years now – 10 maybe? And I am super happy with them.

NPS: 

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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★★★★★ by Donald Ferraro on 2013-10-01

Without a doubt, THE best eyecare professionals I have experienced.

**NPS:**

|   |   |   |   |   |   |   |   |   |   |    |
|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

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